Procurement Card Program Manual
Overview

The objective of this manual is to provide you how to:

- Obtain a Procurement Card
- How to use a Procurement Card consistent with University guidelines.
- Determine the role of the Approving Official
- Make adjustments to your current month Procurement Card statement in CFS.
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Contact Information

How to Contact Procurement Card Administration

Rosie Tamayo, Procurement Card Administrator:
Phone: 916-278-7546
Fax: 916-278-5796
Email: rtamayo@csus.edu
Campus Mail Address: Procurement Services, 6008

Kim Holmberg, Back-up Procurement Card Administrator:
Phone: 916-278-7403
Fax: 916-278-5796
Email: kholmberg@csus.edu
Campus Mail Address: Procurement Services, 6008

Leah Davis, Back-up Procurement Card Administrator
Phone: 916-278-7810
Fax: 916-278-5796
Email: ldavis@csus.edu

Karen Robinson, Accounts Payable:
Phone: 916-278-5857
Fax: 916-278-7441
Email: krobinson@csus.edu
Campus Mail Address: Accounts Payable, 6004

How to Contact US Bank VISA Payment Services
Customer Service: 1-800-344-5696
Lost or Stolen Card: 1-800-344-5696

NOTE: Password is no longer needed when calling US Bank.

*If a Cardholder experiences a lost or stolen card advise US Bank it is a Procurement Card. After contacting US Bank, please notify the Procurement Card Administrator of a lost or stolen card. A new card will be issued by US Bank and sent to Procurement Services.
Introduction

About Procurement Card Program

The Procurement Card Program is administered by the Procurement and Contract Services Department. Procurement and Contract Services operates under the direction of Financial Services within the University Division of Administration and Business Affairs.

The type of credit card issued by the University under the Procurement Card program is US Bank Visa. Cards will be issued to designated individuals, through US Bank Corporation. The card is used by Sacramento State employees who have been delegated authority to purchase items for University use. The Cardholder is authorized to purchase directly on behalf of Sacramento State. The bill is paid by Sacramento State to US Bank.

The Procurement Card gives employees the ability to charge purchases eliminating requisitions, check requests and petty cash reimbursements. This provides department’s greater convenience, control and flexibility. There are some specialized procedures that Cardholders will have to follow, but once familiar with these procedures, you will find that the Procurement Card is the best way to make purchases.

Ethics

Purchasing has implemented internal controls as regulated by the Chancellor’s Office that mitigate procurement abuses, comply with Trustee policy, ensure observance of good business practices, and provide appropriate checks and balances.

As a Cardholder, you are responsible for ensuring all your purchasing transactions are in compliance with State and Federal laws, including conflict of interest laws and any potential impact your purchase may have on personal financial interests. Is the purchase appropriate for the University and does it have a valid business purpose?

Procurement Card Administrator

The Procurement Card Administrator provides support to campus departments participating in the Procurement Card Program by:

• Providing information to Cardholders and approving officials regarding the program.

• Taking appropriate action for Procurement Card violations and application of consistent consequences for such violations.

• Establishing and maintaining the Procurement Card Program, and

• Distribution and interpretation of applicable State and University policies.
Business Goals

As a state agency, the University is required to meet SB/DVBE annual goals. The State of California requires the University to spend a minimum of 25% of our business with Certified Small Business (SB) suppliers and a minimum of 3% with Disabled Veteran Business Enterprise (DVBE) suppliers. When you are making purchases on the Pro Card please solicit California Certified SB and/or DVBE companies whenever possible.

- A list of SB/DVBE suppliers is located on the Procurement/Contract Services website. Small Business/DVBE Business Vendors and the Sacramento State Marketplace.

The Procurement Card Process

The Procurement Card Program is comprised of the process and participant procedures described below:

Purchase

The authorized Cardholder within the department uses his or her card to purchase needed goods and submits the associated merchant receipt (and other documentation, as required) to the designated Program Administrator. Specific transaction information is received from US Bank and downloaded into the Common Financial System (CFS). Notification is emailed to the responsible Cardholder and Approving Official each month.

Approval

Transaction cycles end on the 22nd of the month. At the conclusion of each cycle, the Procurement Card holders will be notified by email that their monthly statement is available for reconciliation. Reconciliation must be completed by the deadline stated in the email notification. Monthly Procurement Card packets (which consist of the CFS Procurement Card Statement and all original receipts) must be submitted to the Procurement Services Office (zip 6008) by the required date of the following month.

ProCard Calendar

Filing

A copy of signed Statements and related support documentation will be retained in the Procurement and Contract Services department files for a minimum of 60 months and will be available for audit upon request.
Cardholder

The role of a Cardholder is to make purchases in accordance with the regulations established by California State University (CSU) system wide policy and rules/guidelines specific to Sacramento State. The purpose of the regulations, policy and rules are to ensure accountability to the public and fairness to merchants.

Cardholder Responsibilities:

• Complete required Cardholder training and sign Cardholder Agreement.

• Ensure that both CSU system wide policy and Sacramento State requirements for use of the Procurement Card Program are followed.

• Maintain complete and original merchant receipt or documentation for every transaction and attach to the monthly CFS Procurement Card Statement.
  
  o The documentation/receipt should include merchants name; purchase date; description/quantity of items purchased (this information may be hand written on the receipt), cost per item; total cost of order; cardholder name.

  o If the original documentation/receipt is lost, or if the merchant did not provide documentation/receipts the Cardholder must contact the merchant directly to request it; if the documentation cannot be obtained, the Cardholder must complete a Missing Receipt Form and submit it in place of the missing documentation.

  o Procurement Card Program Missing Receipt Form

• Reconcile each month’s statements by including a detailed description of each transaction in the space provided in CFS and checking to ensure the appropriate funding source has been selected. The cardholder must also indicate the business purpose for each purchase.

• Tax: Select this box if the transaction is for a taxable good, and sales tax was NOT included on the receipt/invoice or was incorrect. Please check out-of-state charges carefully, as most out-of-state merchants do not include tax. As a state agency, the University is required to pay tax for all tangible goods purchased.

• Sign and date the CFS Procurement Card Statement for each cycle that had transactions and give it to the Approving Official each month. In the event your approving official is not available to sign at the time the statement is due you must follow the hierarchy of your department. **You cannot sign your own statement as the approving official.**
Sacramento State

Procurement Card Program Manual

- Protect the card at all times to prevent unauthorized use. The procurement card should be kept in a secure location that is under lock and key (i.e., drawer, file cabinet, storage location).

- Do not share or authorize others to use your Procurement Card.

- Notify the Procurement Card Administrator immediately if you as a Cardholder transfer to a new department or terminate employment with the University.

In addition to the responsibilities above, the Cardholder is required to resolve possible inadvertent personal purchases.

It is possible that a Cardholder might make an inadvertent personal purchase on his or her Procurement Card. When notification of the transaction appears in CFS and the Cardholder realizes the mistake, he or she must immediately notify his or her Approving Official. In addition, the cardholder shall immediately contact the merchant to request a credit on the Procurement Card and make arrangements for the transaction to be applied to a personal credit card to correct the inadvertent charge.

- If the merchant is unwilling to credit the transaction, the Cardholder must immediately reimburse the University by issuing a check payable to California State University, Sacramento. Submit the payment to the cashiers’ office to reimburse the correct fund, and submit the receipt with the statement to the Procurement Card Administrator.

- If you are responsible to make a payment due to an inadvertent personal purchase on your Procurement Card. Cardholders must contact the Accounting Services Department to determine if your chartsting is available in Cashnet. Do not go directly to the Student Financial Services Center (SFSC) to remit payment without Cashnet verification.

RETURN OF CARDS

It is the responsibility of the Cardholder to turn their University issued Procurement Card into the Administrator prior to leaving employment. If you are transferring to a new department and are a Cardholder, you must notify the Administrator prior to transferring. The Administrator will take the appropriate action on your card. This could entail placing a Cardholder’s card on hold temporary or cancelling the card in its entirety. All receipts associated with any purchases that have been made prior to ending employment or transferring to another department shall be turned into the Approving Official so that the Procurement Card purchases can be properly reconciled at the end of the billing cycle.

Approving Official

The Approving Official is the individual assigned to a Cardholder to ensure compliance with policies that govern the Procurement Card. The Approving Official shall review transactions on no less than a monthly basis. A Cardholder may not function as his or her own Approving Official.
The Approving Official plays a critical role in ensuring the integrity of the Procurement Card program at the department level.

**Conflict of Interest**

Specific attention shall be placed on hospitality related transactions. If the Approving Official is receiving a direct benefit from a transaction on the Cardholder’s card, the Approving Official must have the next higher level approving official approve those transactions.

As an example:

You are an Approving Official of a Cardholder in your department. The Cardholder has transactions on that card for a dinner/lunch that the Approving Official hosted; those transactions would need to be approved by the next higher Approving Official. An Approving Official cannot approve transactions that they directly benefit from.

**Approving Official Responsibilities:**

- Complete the “Cardholder request” form to submit to the Procurement Card Administrator.  [Procurement Card Employee Request/Update Form](#)
- Monitor all transactions for appropriateness of purchase for their assigned Cardholders.
- Ensure appropriate documentation for every transaction is reviewed for each purchase. The Approving Official is also responsible to make sure the Cardholder submits all required documentation with the statement.
  - Valid source of documentation varies and shall include either: a receipt; itemized credit card transaction slip from the merchant; or invoice for all transactions.
  - A list of attendees and justification for purchases that fall under the Hospitality Expenses Procedures. [Hospitality Expenses Procedures](#)
  - Identify possible violations of their assigned Cardholders; evaluate potential misuse of the Procurement Card
  - A more serious situation occurs when a Cardholder deliberately makes a personal purchase on the Procurement Card. These purchases may be fiscal misconduct (employee misuse). The Approving Official shall review the documentation for each transaction and ensure that items purchased are for the purpose of supporting University Business.
- Take-appropriate action if violations are found (see “Approving Official Specific Responsibilities & Required Actions” later in this section);
• The Approving Official shall ensure that all statements are signed (printed signature) and dated by the appropriate Cardholders and Approving Official; and if the assigned Approving Official is not available at the time the statement is due appropriate action shall be taken to acquire a signature consistent with the hierarchy of the department.

• Notify the Procurement Card Administrator of changes in department program participants including new Approving Officials, a Cardholder changing departments, or separation from the University. Additionally, this would include leaving a current position or transferring to a different department. A Cardholder’s account must be up to date at all times.

Cardholder Request Form

Approving Official Form

Approving Official Required Actions:

The Approving Official must review assigned cardholders’ transactions for possible violations. If a violation in card use or program process is suspected or discovered, the Approving Official must take the appropriate and immediate action as outlined below.

• If Approving Official is unable to determine what the purchase is; the Approving Official shall ask the Cardholder to provide a written description and reason for the purchase.

• If the Approving Official discovers that a Cardholder may be purchasing personal items and not reporting this immediately as inadvertent purchase; The Approving Official must immediately report suspected employee misuse to the Procurement Card Administrator and the Director of Auditing Services.

  o Note on Procurement Card misuse; the department is liable for all purchases made by its Cardholders. If the Approving Official suspects that one of the cardholders is making inappropriate purchases, he or she must act quickly to protect department funds.

• If a restricted item is purchased without prior authorization from the “buyer or record” or Procurement Card Administrator the Approving Official shall notify the Procurement Card Administrator immediately upon discovery.

• If a prohibited purchase is discovered; the Approving Official shall notify the Procurement Card Administrator immediately upon discovery.

• The Approving Official will be notified of Cardholders audit findings such as: late statements, missing documentation and prohibited or restricted purchases. It is the Approving Officials responsibility to ensure that these audit finding are not repeated.

  o The Approving Official shall seek assistance from the Procurement Card Administrator if the required documentation is not submitted. If the Cardholder repeats this action month after month the Cardholder’s account will be
suspended and placed under review until all statements and overdue documents are received by Procurement Services.

- When an employee transfers to another department or terminates employment with the University the Approving Official shall ensure the Cardholder provides all receipts for any purchases that transpired during the monthly billing cycle.

If a Cardholder needs to be added or updated, the Approving Official must submit a Procurement Card Request/Update form. If there is an Approving Official change then the current Approving Official will submit an Approving Official Change form:

- Cardholder Request Form
- Approving Official Form

**Program Administration**

Procurement and Contract Services and Accounts Payable each have management responsibilities with regard to the Procurement Card program.

Procurement and Contract Services is responsible for the issuance of cards, training, maintenance of the accounts and auditing the statements for accuracy. All authorized individuals will receive their Procurement Card from Procurement and Contract Services. Cardholders will be notified when their card is available.

Prior to Procurement and Contract Services releasing a Procurement Card to a University employee the Cardholder must complete Procurement Card training in Learnerweb. Additionally, the University employee must present their campus photo ID and sign the Cardholder agreement form.

The Procurement Card Administrator may follow-up with Cardholders to clear disputed charges, to review supporting documents for completeness, to obtain outstanding statements and other documentation.

Accounts Payable is responsible for the monthly payment process and the download of the Cardholders’ monthly statement into CFS Financial module for reconciliation.
The Procurement Card

Obtaining a Procurement Card

To obtain a Procurement Card, fill out the Procurement Card Request/Update form and mail to the Procurement Card Administrator.

You must have Signature Authorization in CFS to obtain a Procurement Card. Cardholder applicants must be actively employed by the University (third-party temporary agency employees, retired annuitant’s students, consultants, casual workers, independent contractors etc.) shall not be issued Procurement Cards.

Card Controls

Each Procurement Card is set up with the following control parameters:

Default Chartstring
Each Cardholder has a default chartstring – identifying a fund that is associated with the Cardholder’s department.

Maximum dollar amount per transaction
The department determines the maximum dollar amount that each Cardholder can spend in a single transaction. (The maximum per transaction limit allowed for any Procurement Card is $5,000, which includes the merchandise, tax, and shipping/handling.)

• Exceptions to dollar limits may be requested in writing and must be approved by the Program Administrator, and must be authorized by the Director, Procurement and Contract Services or his designee.

Maximum dollar amount per cycle
The department determines the maximum dollar amount that can be spent by each Cardholder during a cycle. (The maximum per cycle limit allowed for any Procurement Card is $10,000 unless otherwise authorized by the Director, Procurement and Contract Services or his designee).

• Exceptions to dollar limits may be requested in writing and must be approved by the Program Administrator, and must be authorized by the Director of Procurement and Contract Services.

Forms

The following is a list of the forms associated with the Procurement Card Program:

• Procurement Card Request/Update form
• Procurement Card Approving Official Change form
• Missing Receipt form
Appropriate Uses of the Card

What Can Be Purchased With the Card

Allowable purchases include most items that are acceptable via Petty Cash and Direct Pay. The following are examples of acceptable expenditures:

- Employment Advertisements (pre-approved by Human Resources - )
- Subscriptions and Memberships
- Books and Publications
- Food ** (Cardholders are encouraged to use the Procurement Card for on-campus catering services through UEI). Purchase must be compliant with Hospitality Guidelines.
- Internal computer components (non-equipment) such as hard drives, memory, video cards, diskettes, flash drives, laptop/iPad sleeves, laptop cases, laptop backpacks etc.
- Computer Peripherals under $500.00 such as mice, keyboards, glare screens, flash drives etc.
- Promotional items (consistent with Hospitality Expense Procedures) SB/DVBE Requirements must be met.
- CSU Marketplace (with the exception of restricted and prohibited requirements)
- All other supplies not otherwise prohibited or restricted.
- Food purchases are allowed on the Procurement card as long as they are in compliance with the Hospitality Expense Procedures. The proper documentation must be submitted with your monthly statement. Documentation includes a list of attendees and justification. Department must ensure the proper funding source is used.

The purchase should meet the requirements of University Policy and guidelines.

The Hospitality Expenses Procedures may be found at:

Hospitality Expenses Procedures
Restricted Transactions

Allowable Purchases with Restrictions

If the goods or services are restricted, the Procurement Card may be used with prior approval from the Buyer of record or Procurement Card Administrator, and the use of appropriate funding.

The Buyer of Record is determined by clicking on the link below “Procurement Staff Assignments” - http://www.csus.edu/aba/procurement/staff.html

Alcohol
The use of Operating Funds for the purchase of alcohol is prohibited. When using Special Funds, Auxiliary Funds or Trust Accounts please refer to the Hospitality Expense Procedures.

http://www.csus.edu/aba/Accounts-Payable/Hospitality.html

Awards
Plaques, Mugs, Trophies, Picture Frames, are prohibited when using Operating Funds. When using Special Funds, Auxiliary Funds or Trust Accounts please refer to the Hospitality Expenses Procedures.

http://www.csus.edu/aba/Accounts-Payable/Hospitality.html

Decorations
Office decorations, holiday decorations, event decorations (unless related to a student event) are prohibited when using Operating Funds. When using Special Funds, Auxiliary Funds or Trust Accounts please refer to the following web address:

http://www.csus.edu/aba/Accounts-Payable/Hospitality.html

Equipment
Instructional Equipment with a cost over $500.00 is restricted due to CSU instructional reporting requirements. Instructional Equipment with a cost over $500.00 must be placed on a requisition.

Non-Instructional Equipment with a cost over $1,000.00 is restricted. Non-Instructional Equipment with a cost over $1000.00 must be placed on a requisition

Event Tickets
It is prohibited to purchase event tickets using Operating Funds. Event tickets should not be purchased unless student related. When using Special Funds, Auxiliary Funds or Trust Accounts please refer to the following web address:

http://www.csus.edu/aba/Accounts-Payable/Hospitality.html
Flowers, Plants and Cards
It is prohibited to use Operating Funds to purchase flowers, plants or cards. If you are using Special Funds, Auxiliary Funds or Trust Funds. Please refer to the following web address:

http://www.csus.edu/aba/Accounts-Payable/Hospitality.html

Furniture
Modular Furniture and Furniture systems such as panel systems are not allowed to be purchased using the Procurement Card. Small items such as chairs, freestanding tables, small file cabinets and bookcases with a height under 60” are NOT restricted and may be placed on the card providing that the items are not being installed or set in place by the merchant, their representative, or the delivery company. Departments are encouraged to use California State Certified SB or DVBE suppliers.

Gifts, Gift Cards, Gift certificates
Something of value given or bestowed upon an individual, group, or entity with the expectation of benefit accruing to the University or for other occasions that serve a bona fide business purpose. Property gifts (flowers, books, trophies, plaques, etc.) to employees are not taxable if de minimis (up to $100). Gift cards, gift certificates and other cash equivalent items, no matter how small, are always taxable to an employee on their W-2. Gift cards require the pre-approval of the Director, Procurement and Contract Services. The pre-approval form at the link below must be completed prior to purchasing gift cards.

Pre-Approval for the Purchase of Gift Cards/Gift Certificates

It is prohibited to use Operating Funds to purchase gifts. When you are using Special Funds or Auxiliary Funds please refer to the Hospitality Expense Procedure.

Household Appliances
Such as refrigerators, stoves, microwave, washer and dryers must be placed on a requisition.

Facilities Services Supplied Items
The purchase of any Facilities Services supplied item requires approval from Facilities Services Manager. Items such as heaters, fans, air cleaners, wastebaskets, extension cords and power strips over 6’ in length, locks, hardware, power tools, ladders, fire extinguishers, custodial supplies, tissue, cleaning supplies, security systems, and carpeting/flooring/rugs.

To obtain approval contact the Director of Facilities & Utilities.

Light Refreshments / Food Purchases
Cardholders cannot use Operating Funds to purchase food for meetings attended by employees from the same work location. The only allowed purchases using Operating Funds are light refreshments such as coffee, soft drinks, cookies, candy when non-university individuals are present. If using Special Funds, Auxiliary Funds or Trust Funds please refer to the following web address:  http://www.csus.edu/aba/Accounts-Payable/Hospitality.html

The card holder must provide a justification and a list of attendees for ALL food purchases.
Text Books
Text Books may be purchases but you must contact the buyer of record and present a business purpose for authorization to purchase.

Information Technology Products
Such as laptops, tablets, notebooks, iPads, iPods, desktop computers, servers, micro-computers, mainframe computers, monitors and cellular phones must be placed on a requisition. ATI approval must be secured prior to purchase date and submitted with reconciliation statement

Software
ATI approval must be secured prior to purchase date and submitted with reconciliation statement

Printed DVD’s, Video Tapes, CD’s
ATI approval must be secured prior to purchase date and submitted with reconciliation statement

What purchases are considered E&IT?
http://www.csus.edu/accessibility/procure.html
- Desktop and Portable Computers
- Self-contained Products (i.e. printers, copy machines, kiosks, scanners, projectors, any items with digital display)
- Software
- Telecommunications Products
- Video and Multimedia Materials (needs to be captioned or subtitled if commercially available)
- Web Consulting/Content/Software

Office Supplies
Office supplies must be purchased through the University OfficeMax Stockless Office Supply Program. In the event OfficeMax does not have the office supply item(s) your department requires; you may purchase the item(s) through a SB and/or DVBE merchant only. There is a list of certified SB/DVBE merchants located on our website SM/DVBE Vendors

Printing/Copying/Reprographic Work
All University printing requirements must be reviewed by the Reprographics Department http://www.csus.edu/repro to determine if the printing project can be performed on campus. Only if you receive approval from Reprographics or the Buyer of record, then you may use your Procurement Card as a form of payment for outside services. All approvals must be in writing and attached to your monthly statement. Email: reprographics@csus.edu
Sacramento State Marketplace
Merchants listed in the Sacramento State Marketplace (.com suppliers) do not require prior approval of the Buyer of record or the Procurement Card Administrator. The merchants listed in the Sacramento State Marketplace are suppliers who have agreed to discount pricing based on a Memorandum of Understanding, Contract Pricing or Consortium Agreement.

CSU Marketplace
Suppliers listed in the CSU Marketplace (.com suppliers) do not require prior approval of the Buyer of record or the Procurement Card Administrator. These suppliers are part of a CSU system-wide agreement for multiple campuses. The pricing is consistent for all campuses that are part of the CSU Marketplace.

Pay-Pal
You must obtain prior approval from the Procurement Card Administrator or Buyer of record before using Pay-Pal as a form of payment.

Guidelines: If you have been approved to use Pay-Pal please submit the following with your Procurement Card statement:

1) Written pre-approval from the Procurement Card Administrator. Attach this to your Procurement Card statement

2) Itemized receipt for your purchase.

3) The "ship to address" must be the University address – All purchases for the purpose of University business must be shipped to the University.

Restricted Merchants
A restricted merchant is a .com online non-small business company. Prior approval from the Buyer of record is required. Examples of restricted merchants are as follows: Amazon.com, TigerDirect.com and Staples.com.
Prohibited Transactions

What Cannot Be Purchased With the Card

The following is a list of prohibited transactions. If the goods or services are “prohibited”, the use of the Procurement Card is **UNAUTHORIZED** and shall not be used to procure such goods or services.

**Break Room Supplies**
Water coolers, water, forks, spoons, napkins

**Cash Advances**
You may not use your Procurement Card to get cash advances.

**Cash type transactions**
Cardholders shall not use the Procurement Card to purchase money orders, traveler’s checks. Cardholders are prohibited from receiving cash as a credit for the return of an item.

**Consulting Services**
Lecturers, guest speakers or Instructors

**Contracts, Rental Agreements, Maintenance Agreements or Repair Services**
These services must be placed on a requisition and any associated documents must be attached to the request in CFS.

**Campus Services**
Any services provided on campus for campus department or event

**Fire Arms and Ammunition**
You may not use your Procurement Card to purchase fire arms and ammunition.

**Furniture**
Modular or Panel systems

**Parking**
Passes, Valet parking, Garage parking, Parking citations

**Personal Items**
Picture frames, Office plants, Office Water Coolers, Cups, Plates, Forks for the office, briefcases, backpacks etc.
Phone Cards
Long distance and Pay-Phone Calls

Rentals
Booths, space, meeting rooms, halls, banquet rooms or table tops at events and equipment. These require an authorized signature and must be routed to Procurement and Contract Services

Split Purchases
To circumvent the individual per transaction set limit for the Procurement Card

Travel
Airline tickets, trains, buses, hotels, rental cars, meals and entertainment

Vehicle
Rentals or leases of cars, vans, buses or trucks

Gasoline
Only allowed if the vehicle is a department rental (not employee related travel). It is prohibited to use the Procurement Card for the purchase of gasoline for any personal vehicle or while you are on travel status. Gasoline for vehicle rental on travel you must claim on travel expense claim. If renting state vehicle you must use the Voyager Card for purchase of gasoline.
Violations

The Procurement Card must never be used to purchase items for personal use or for non-University purposes even if the Cardholder intends to reimburse the University. The Cardholder shall be held personally liable for any fraudulent or personal use of the Procurement Card.

A Cardholder who makes an unauthorized purchase with the Procurement Card, as defined below or uses the Procurement Card in an inappropriate manner will be subject to disciplinary action including possible card cancellation. The Cardholder will abide by the University policies of conduct.

The following items are considered violations of the program and are strictly prohibited.

Documentation Failure

Failure to submit the receipt/documentation for each transaction:

- Cardholders are required to provide the appropriate documentation or merchant receipt to their Approving Official.

- Failure each month to submit a signed CFS Procurement Card Statement for each cycle in which transactions occurred.

- Cardholders are required to sign, date and submit their CFS Procurement Card Statements for each cycle in which transactions occur on their card.

- When a trend is noted regarding lack of documentation and/or signed Statement:

- The Approving Official will notified along with the Procurement Card Administrator of any Cardholder who does not turn in receipts/documentation in five (5) business days or does not turn in a signed statement within the timeframe set forth.

Note: After the fifth business day the Procurement Card Administrator will notify the Cardholder their reconciliation statement is due immediately. The Cardholder’s Procurement Card will be suspended until such time as all documentation is received.

Unauthorized or Inappropriate Card Use

All purchases on the Procurement Card shall follow Procurement and Contract Services policy and Hospitality Expense Procedures there are no exceptions.

http://www.csus.edu/aba/Accounts-Payable/Hospitality.html

Departments that are contemplating purchases related to official functions, gifts, flowers, alcohol, memberships, contributions, and/or other sensitive items should refer to these policies for clarification.
Personal Purchases

If you are responsible to make a payment due to an inadvertent personal purchase on your Procurement Card. Cardholders must contact the Accounting Services Department to determine if your chartstring is available in Cashnet. Do not go directly to the Student Financial Services Center (SFSC) to remit payment without Cashnet verification.

The use of the Procurement Card for any form of personal purchases (regardless of any intent to repay the University for a Purchase) is expressly FORBIDDEN, with misuse leading to disciplinary actions. Cardholders shall report any inadvertent personal purchase to the Procurement Card Administrator immediately and shall reimburse the University or arrange for a credit transaction from the merchant. The Cardholder shall reimburse the University by issuing a check payable to California State University, Sacramento.

Sharing the Card

Due to inherent risk, Cardholders are strictly prohibited from sharing their Procurement Card or card numbers for other individuals to use. A violation of this requirement could be grounds for cancellation of a card and disciplinary action. Only the designated Cardholder is allowed to use his or her Procurement Card.

Split Purchases

Per ICSUAM policy, it is not permissible to split a purchase in order to circumvent Procurement Card limits. A split purchase is defined as:

- The purchase of a single item totaling over $5,000 (including tax and shipping) with the purchase being divided (split) into more than one transaction; or,
- A single purchase transaction totaling over $5,000 (including shipping); or,
- The purchase of a group of items totaling over $5,000 (including shipping) for a single purchase need (see below).
- A single purchase need identifies a group of items that are similar enough in nature to be purchased from a single source and that are all known to be needed at the time of the first purchase transaction. Purchases shall not be split based on different project or program numbers, different recipients, different delivery locations, differing functionality of the items, etc.

Note: It is the responsibility of the Approving Official to ensure that misuse does not occur by an employee being reimbursed through other means for items purchased on the Procurement Card.
Audit Finding

Cardholders will receive an Audit Finding email notification for the following:

- Purchasing prohibited items

- Purchasing restricted items without prior written approval and for not turning in all of the proper documentation (including and not limited to missing receipts, EIT Checklist Approval for Information Technology purchases) to support their purchase.

- Failure to provide appropriate documentation with your statement will result in a suspension or cancellation of card privileges.

Late Statement

Late statements will receive an email notification (Audit Finding). It is the cardholder’s responsibility to submit their statement within three (3) business days. You will receive a second late email notice the day before your card is placed on hold. Two (2) late statements in a row will result in a 30 days suspension of card privileges.

IF YOUR CARD IS SUSPENDED, YOU MUST RETAKE THE PROCUREMENT CARD TRAINING AND PASS WITH A SCORE OF 100%.

Fraud and Misuse

Any unauthorized transaction placed on the Procurement Card is considered fraud and/or misuse. Any fraud or misuse of the card identified will be documented on a monthly report to be reviewed by the Director of Auditing Services to determine if any action needs to be taken. Unauthorized use of the card may result in suspension or cancellation of card privileges or other disciplinary action.

Procurement and Contract Services is designated as having primary responsibility for the enforcement of Procurement Card procedures and University policy.

Procurement and Contract Services has the authority to impose sanctions due to misuse of the Procurement Card. If a Cardholder does not adhered to policy, the Procurement Card Administrator will provide the Cardholder a warning of the misuse, temporarily suspending the Procurement Card for a limited period of time or by revoking the cardholder’s privileges.

IF YOUR CARD IS SUSPENDED, YOU MUST RETAKE THE PROCUREMENT CARD TRAINING AND PASS WITH A SCORE OF 100%.

Appropriate Personnel Action by the Office of Human Resources

- Notification of the misuse to the appropriate Administrator
• Appropriate Personnel Action by the Office of Human Resources

Audit findings are placed in a file for periodic review by Auditing Services. Auditing Services may at their discretion require additional information from the Approving Official and or Cardholder regarding violations.
The Ordering Process

Placing the Order

Orders can be placed in person, by phone, via fax, by mail or through the internet. If the internet is used, make sure it is a secure site or place the order by phone. Internet purchases are not allowed where the Cardholder is agreeing to terms and conditions of the merchant.

Tip: To determine if an internet site is secure, both Internet Explorer and Google will display a closed padlock in the status bar, located at the very bottom of the web browser.

When placing an order, make sure:

• You give your name as it appears on the card.
• You give accurate delivery information, to include building and room number.
• You request documentation showing description and cost of each item.

If the merchant requests a “billing address,” the merchant is trying to match the information on file at US Bank with the information provided by the Cardholder.

The exact billing address is as follows: California State University, Sacramento, 6000 J Street, Sacramento, CA 95819.

Documenting Each Transaction

Every transaction must have a valid source document from the merchant. Some examples of source documents include:

• An itemized receipt from the merchant.
• A packing slip from the delivery.
• Order forms for dues, subscriptions, registrations or similar items.
• An invoice showing credit card payment, or
• An email confirmation from the merchant.

All source documents should include the following information:

• Merchant identification (Merchant Name).
• Date of purchase.
• Description and quantity of each item purchased (write in if not apparent on receipt).
Inspecting the Goods

Goods need to be inspected upon receipt by the Cardholder. If there are any problems with the order, the Cardholder must contact the merchant immediately.

Returns and Exchanges

Arrangements need to be made directly with the merchant by the Cardholder before shipping an item for return. If a replacement item is sent, the merchant shall credit the returned item and charge a new transaction, unless there is an exchange of like items, e.g. exchange of different colors. *Cash should never be refunded – that would be a merchant violation to issue it and a Cardholder violation to accept it.*

*If there is a problem with an order or goods are returned or exchanged, keep sufficient documentation of the transaction, including names, dates and conversation results. This information may be needed for a formal dispute.*

Disputes

If a credit is unobtainable by working directly with the merchant, a formal dispute can be recorded with US Bank in the following scenarios:

- Unauthorized charges, including unauthorized phone or mail order charges.
- Difference in dollar amount authorized and amount charged.
- Duplicate charges.
- Actual Cardholder transaction that Cardholder is challenging for some other reason.
- Account not yet credited in CFS but where the merchant has issued a credit voucher, or said that they will issue a credit.
- Merchandise not received.
- Merchandise returned.
- Merchandise defective.
• Unrecognized charges (If fraud is suspected, immediately call US Bank to report the charge, and have the card closed and reissued. Then notify the Procurement Card Administrator).

• Altered charges.

**Declined Transactions**

If an attempt to purchase was made with the Procurement Card and the transaction was declined, contact US Bank Customer Service (1.800.344.5696) for information. The most common reasons for a declined transaction are:

• Cardholder did not activate the account (Cardholder should activate the account immediately).

• Cardholder has reached one of his or her transaction limits (per transaction or monthly).

• Merchant is classified under a merchant category code (MCC) that is blocked from use (Cardholder should ask merchant to identify the company’s MCC).

• Merchant requested the billing address and the information provided by the Cardholder does not exactly match that on file with US Bank.

• On phone orders, merchant has incorrectly noted the card number and/or expiration date (Cardholder should verify information).

• The transmission between the merchant and US Bank is down (merchant should try again later).
CFS Processing Instructions

Procurement Card Adjustments

A procurement card application has been designed for the procurement card holder at Sacramento State. This application is used to make adjustments to the chartfield distributions, record detail descriptions, and review historical billing information. Once a month, US Bank produces a monthly file for all of the procurement card account holders.

1. Accounts Payable will load procurement card bank file into CFS, then notify procurement card holders by email on or about the 25th of each month.

**Navigation:**  CSU ProCard > Use & Inquiry > ProCard Adjustment
• Business Unit: defaults to SACST

• Select your Origin - USB – US Bank

• Invoice Date: Billing Statement Date (not required, however this will narrow the search).

**Action:**

1. Last Name: Enter the cardholder’s last name
2. First Name: Enter the cardholder’s first name
3. Click Search

The Cardholder’s charges are available to reconcile. The Cardholder is required to add descriptions. Also, changes may be made to the chartfields.

**Notes:**

• Business Unit: The BU defaults to SACST.

• Invoice: System generated. The first two characters are PC, the next four characters are MMYY (the month and year the billing statement is for), and the last 4 are sequential numbers. Make note of the Invoice for this will be used to cross reference the AP voucher created in CFS.

• Invoice Date: The billing statement date.
• Total: The total amount for the card for this billing cycle.
• Merchant Name: The merchant the charge was for.
• Transaction Date: The date of the charge.
• Merchandise Amount: The amount of the charge

**Action:**

**Description:** This is a required field and must be completed. A description of what was purchased must be entered. This field is for informational and audit purposes and will only appear in the ProCard Use & Inquiry Section.

**T = Tax:** Select if this charge is for a taxable good and sales tax was **NOT** included on the receipt/invoice or if the tax was incorrect. Services are usually not taxable. Please check out-of-state charges carefully, as most out-of-state merchants do not include tax.

**Disputed:** Select if you are disputing this charge. This is for informational purposes only. The disputed charge will remain on your account until resolution is reached with the merchant and US Bank. Once resolution is reached, a credit may be applied.

**Distribution:** The chartstring for this credit card purchase defaults from the setup of the Procurement Card account holder. The user will be able to adjust these chartstrings.

To see the next transaction, select the **icon.**
To see all charges for the billing cycle, select View all

To split the distribution on a transaction, select the + on the distribution line
Add the chartfields for the second distribution. You may enter additional lines for additional distributions.

When you are finished, select Save

When the record is saved, the system automatically checks for the following:

- The total Distribution Amount must equal the Merchandise Amount
- You must have valid chartfield combinations.
Printing Procurement Card Statements

When you are finished reconciling your charges, print the transaction detail report. Both the Cardholder and Approving Official must sign the report. Attach all backup documentation in the same order as it appears on the transaction detail report and submit to the Procurement and Contract Services department by the 5th day of the following month.

Select the printer icon to make a hardcopy of your transaction detail report.

Then select the Process Monitor link to retrieve the report.
Once the Run Status indicates Success and Distribution Status indicates “Posted,” select the Details link.

Select the View Log/Trace link.
Select the PDF link to access your monthly report.
Procurement Card Statement

Notice that your Procurement Card statement will print your current approving official.

Review Procurement Card History and Print current statement after the Due date

Once the procurement card billing statements have been loaded into the Accounts Payable system, the Cardholder will no longer be able to update their expense distribution for that month. To view historical information, or to print your statement after the due date, use the CSU ProCard Completed Inquiry pages.
Navigation:

CSU ProCard > Use & Inquiry > ProCard Completed Inquiry

Business Unit: SACST

Invoice Date: Billing Statement Date (not required, however this will narrow the search).

Last Name: Last name of the Cardholder.

First Name: First name of the Cardholder.

Select Search.

Follow printing procedures on pages 32-35.