



ABA Consultation Cycle

Input from ABA division management and staff

- ABA governance and consultation structure
 - Strategic consultation across the division
 - ABA Administrative Council (senior managers meet bi-weekly)
 - ABA Management Council (all division managers meet bi-monthly – input/info sharing)
 - ABA Destination 2010 Leadership Council (strategic planning council meets twice annually for planning purposes)
 - ABA Staff Professionals Team (VP and managers meet each semester – input/info sharing)
 - START (planning team representing staff and managers – meets monthly)
- ABA department/family staff meetings
 - Strategic consultation within departments/units

Input from campus constituents

- Business Partners Roundtable & Business Matters at Sac State
 - Quarterly strategic consultation with key business constituents
- Committees, multiple (various)
 - Involves key players in planning
- Vice President's meetings with division vice presidents
 - Monthly consultation and collaboration
- ABA campus-wide Town Hall meetings (at major milestones)

Feedback from constituents

- CSU Customer Satisfaction surveys
 - Annual feedback from students, faculty and staff for benchmarking
- Vice President/AVP meetings with deans and program center administrators
 - Annual meetings to identify issues