Demographics:
- 136 folks responded to this survey
- Majority were staff members from Academic Affairs and Administration & Business Affairs
- Majority of respondents have worked at Sac State for 5 years or more

Where we’re on target; survey says…
- BPRT
  - Met informational needs
  - Should be 4X per year and last between 1-2 hours in length
  - Should maintain the “In the Spotlight” segment
    - However, only 13% said they would be willing to participate
  - Majority would like to receive materials electronically via email
  - Majority found BMSS documents helpful and easy to understand
  - Majority liked receiving meeting reminder notices 3 weeks prior and on the day before
- Financial Services Departments
  - Majority of folks “Frequently” reached a live person on the main phone line
  - Majority of folks said voice messages are responded to timely
  - Majority found departmental bulletins either “Useful” or “Very Useful”
  - Majority found emails inquiries were responded to either “Always” or “Most of the time”

Areas you would like to hear from:
- Majority would like to hear from the following areas:
  - Employee Training (53.9%)
  - Procurement & Contracts (46.1%)
  - Accounts Payable (42.2%)
  - Space Management-Room Scheduling & Events (41.2%)

Areas where we can improve:
- Web page information
  - Location of forms
  - Navigation on web pages