SacSend Updates

- SacSend is a communications tool available to senior administrators, chairs and faculty to send portal messages and/or email to faculty, staff, and students.
- Over 3500 messages were sent in Spring to about 800,000 recipients (growth of over 50% since implementation in Fall 2009).
- Questions? Contact servdesk@csus.edu.
Workflow Automation

- Goal is to move away from internal paper forms and move to online approvals.
  - Travel Approval Form – to be launched in Fall
  - IRT requests such as access to shared drives and increasing capacity in email – coming soon
  - Report Requests to OIR – available
  - Security requests – coming in late Fall or early Spring
  - We’re looking for ideas on processes most in need of automation
Imaging and Workflow

- Evaluating solutions for a more holistic approach to managing paper coming into the organization
  - Invoices
  - Student forms
- Need to replace several outdated systems
- Timeline for recommendations is Spring 2012
CMS 9.0 Upgrade

- Transition & downtime to begin on 10/27/2011
- Broad impact on HR & Student Admin functions
- Student communication to begin in Fall
- Information Sessions and seminars will be scheduled for Faculty and Departmental Staff

http://www.csus.edu/irt/servicedesk/support/CM Upgrade.html
Technology Acquisition

- Threshold for review of IT procurements for accessibility and information security will drop to $2,500, pending establishment of new procedures (anticipated Sept/Oct start)
- To ensure timely delivery of needed items, please plan in advance and don’t wait until last minute
- Overall purpose of review is to save you money on IT procurements, while ensuring security and access to all.
Summer Changes/Upgrades

- Exchange upgrade - 2007 to 2010
- Office upgrade - 2007 to 2010
- Mac Office - 2008 to 2011
- 19 character account names
- STC (Student Technology Center) & FSRC (Faculty Staff Resource Center)
- Mobile Device Support
- Print & Copier Management
- ITRP 3 – network enhancements
- OneCard upgrades

For more info: MailBag (at http://www.csus.edu/mailbag)