

Workers' Compensation Resource Guide

The Division of Workers' Compensation (DWC) monitors the administration of workers' compensation claims, and provides administrative and judicial services to assist in resolving disputes that arise in connection with claims for workers' compensation benefits. DWC's mission is to minimize the adverse impact of work-related injuries on California employees and employers.

DWC Website

http://www.dir.ca.gov/dwc/dwc_home_page.htm

Workers' Compensation Board District Office

160 Promenade Circle, Suite 300

Sacramento, CA 95834

Telephone Number: 916-928-3101

Recorded Information: (800) 736 7401

Disability Accommodations: (800) 681 1459

Injured worker workshop held the first Tuesday of every month at 10:30 a.m. in English. Call (800) 736 7401 for day and time of a monthly workshop near you.

At these free, one-hour workshops you will learn about:

- Your right to medical treatment
- Disability payments
- Returning to work after your injury
- Resolving a disagreement over your claim

The workshops consist of a presentation followed by a question and answer session. Workshops are set up for injured workers that have recently filed a workers' compensation claim with their employer, but any injured worker can benefit from attending, and anyone can attend.

Workshops are hosted by the state Division of Workers' Compensation and are held monthly at local division offices.

Information and Assistance Unit: (916) 928 3158

The DWC Information and Assistance Unit provides information and assistance to employees, employers, labor unions, insurance carriers, physicians, attorneys and other interested parties concerning rights, benefits and obligations under California's workers' compensation laws. The unit plays a major role in reducing litigation before the Workers' Compensation Appeals Board and is often the first DWC contact for injured workers.

Disability Evaluation Unit: (916) 928 3150

The Disability Evaluation Unit (DEU) determines permanent disability ratings by evaluating medical descriptions of physical and mental impairment. The determinations are used by workers' compensation administrative law judges, injured workers and insurance claims administrators to determine permanent disability benefits. The DEU prepares three types of ratings:

- Formal**, done at the request of a workers' compensation judge
- Consultative**, done on litigated cases at the request of an attorney or DWC information and assistance officer
- Summary**, done on non-litigated cases at the request of a claims administrator or injured worker