ACADEMIC INFORMATION TECHNOLOGY COMMITTEE

AITC
Friday, October 17, 2014
12:00-1:00 p.m.
Sacramento Hall Room 275

MINUTES

Members Present: Sylvester Bowie, Rachel Clarke, Ronald Coleman, Dennis Dahlquist, Jonathan Kaplan, Christine Miller, David Moore, Mark Rodriguez, Carol Houston (for Melissa Repa), Mike Wimple

Also Present: Kathy Garcia

1. No volunteers to take minutes, but meeting was recorded on a digital recorder

2. Agenda approved

3. Minutes of Oct 3 meeting approved

4. Discussed Charge of the Committee with the assistance of Kathy Garcia. We had discussed this last meeting and continued editing. Various members argued for changing the term from 3 years to 2 years so that other individuals had the opportunity to serve and gain experience, noting that individuals could be re-appointed.

5. Open Forum

   We had major issues with Blackboard in the recent past; Christine Miller explained the rather complicated circumstances around investigating and ultimately resolving these difficulties. In short, it was a "Level 1: Severe issue" which required collaboration between Sac State and the folks at Blackboard. The problem was challenging because it was intermittent, and it turned out that some of the monitoring tools were giving bad information. The root causes was a bad network switch. Overall, the campus responded well to a severe issue and we are now aware of this situation. Mark pointed out that it encouraged thought about how to coordinate communication about such problems in the future.   Sylvester pointed out that Blackboard is now being used for things other than courses (i.e., collaborations, administration) and so Blackboard issues have even farther-reaching consequences than one might think.

   The issue of computer refresh was raised. What is the current plan?

   Social media guidelines: a small group (Carolyn, Debra, Ron and Rachel) should prepare something for the next meeting to facilitate moving this forward. The suggestion was a side-by-side comparison of the proposed guidelines with the document available from IRT on the web. (URL: http://www.csus.edu/irt/web/social-media-guidelines.html)

6. Next Meeting
        Next meeting will be November 7, 12- 1 pm, SAC 275