

Faculty Policy Committee Subcommittee on Textbook/ Bookstore Status Report:

- The FPC subcommittee on Textbook/ Bookstore Issues administered a survey to all faculty regarding issues with textbook and the campus bookstore. The results of the 176 responses are summarized below.
- The subcommittee is still in the fact finding portion of this charge, including meetings with the Bookstore managers early next fall. The Bookstore has expressed eager interest in working with us to seek solutions/ answers to the issues identified by faculty.
- The subcommittee intends to present recommendations to the Senate sometime early next academic year.

Preliminary Summary of Faculty Textbook/ Bookstore Survey Results

| Rate your experience with each of the following from 1 to 5 where 1 is poor and 5 is excellent. | Poor  |       |       |       |       | Excellent |   |   |   |   | No Opinion or Not Applicable | Mean | Standard Deviation |
|-------------------------------------------------------------------------------------------------|-------|-------|-------|-------|-------|-----------|---|---|---|---|------------------------------|------|--------------------|
|                                                                                                 | 1     | 2     | 3     | 4     | 5     | 1         | 2 | 3 | 4 | 5 |                              |      |                    |
| Overall satisfaction with textbook services of the Hornet Bookstore on campus                   | 9.1%  | 15.4% | 29.7% | 28.0% | 14.9% | 2.9%      |   |   |   |   |                              | 3.25 | 1.18               |
| Ease of requisitioning textbooks                                                                | 8.7%  | 11.0% | 20.2% | 28.9% | 24.9% | 6.4%      |   |   |   |   |                              | 3.54 | 1.26               |
| Ease of online requisitioning of textbooks                                                      | 20.3% | 16.3% | 15.1% | 18.6% | 14.0% | 15.7%     |   |   |   |   |                              | 2.88 | 1.43               |
| Price of new textbooks                                                                          | 46.0% | 20.7% | 20.1% | 5.7%  | 2.9%  | 4.6%      |   |   |   |   |                              | 1.94 | 1.10               |
| Price of used textbooks                                                                         | 35.3% | 25.4% | 15.6% | 14.5% | 2.9%  | 6.4%      |   |   |   |   |                              | 2.19 | 1.19               |
| Arrival of requisitioned textbook(s) prior to the time needed                                   | 17.3% | 11.0% | 20.8% | 30.1% | 17.9% | 2.9%      |   |   |   |   |                              | 3.21 | 1.36               |
| Availability of past editions of textbooks                                                      | 14.4% | 13.2% | 17.2% | 10.3% | 6.9%  | 37.9%     |   |   |   |   |                              | 2.71 | 1.30               |
| Availability of used books in the bookstore                                                     | 9.8%  | 9.8%  | 32.4% | 21.4% | 8.1%  | 18.5%     |   |   |   |   |                              | 3.10 | 1.12               |
| Availability of sufficient copies of textbooks in the bookstore for your course(s)              | 23.8% | 10.5% | 18.6% | 24.4% | 19.2% | 3.5%      |   |   |   |   |                              | 3.05 | 1.47               |
| Requisitioning additional copies of the textbook(s) if needed                                   | 9.9%  | 10.5% | 19.8% | 16.9% | 11.6% | 31.4%     |   |   |   |   |                              | 3.14 | 1.28               |
| Requisitioned textbook(s) available in bookstore for your course(s)                             | 10.6% | 13.5% | 18.8% | 23.5% | 17.6% | 15.9%     |   |   |   |   |                              | 3.29 | 1.31               |
| Ease of correcting requisition errors if needed                                                 | 5.3%  | 2.9%  | 14.0% | 17.0% | 15.8% | 45.0%     |   |   |   |   |                              | 3.64 | 1.23               |
| Other (if selected please describe below and rate)                                              | 17.3% | 2.7%  | 1.3%  | 0.0%  | 6.7%  | 72.0%     |   |   |   |   |                              | 2.14 | 1.71               |

Categories of Specific Issues Identified by faculty:

Number of copies of textbook available in bookstore = 5

Price of textbooks in bookstore = 5

Book(s) not arriving on time = 4

Book buyback not buying back books used = 1

Bookstore tries to affect choose of textbook selected or unable to get textbook = 2

Bookstore staff effective = 2

Online book ordering problem or not available = 2

Library getting requests for books used in classes = 1

Textbook requisition requests going through department secretary not directly to faculty = 1