

Respondus LockDown Browser

LIMITATIONS

CALIFORNIA STATE UNIVERSITY, SACRAMENTO

The Respondus LockDown Browser increases the security of your online exams and quizzes. However, there may be limitations with the content of the questions you place in your assessments, and how students interact with those questions.

The following table provides a summary of these limitations.

Description	Computer Platform	Limitation
Text size is too small.	Mac, Windows	If the text in the browser is too small or too large, you must adjust the font size of the text in the browser BEFORE starting an assessment. You can adjust the font size from your My SacCT page > My Settings > My Tool Options > Font size. After you complete the assessment, remember to reset the font size from the My SacCT page.
Special keys – Ctrl, Alt, Function, Option.	Mac, Windows	Most of the special keys DO NOT work in LockDown Browser. For example, the keyboard shortcut keys to zoom in (Ctrl+) do not make the webpage larger.
Links to Web pages.	Mac, Windows	The webpage opens in a new window, but all links are disabled. The user can only view the content on that specific webpage.
Links to Excel, PowerPoint, or Word documents.	Mac, Windows	A new window opens, but the document is not opened. Users cannot switch to other applications. Mac computers may not open new window.

Description	Computer Platform	Limitation
Links to Excel documents while using {sheet} in the question text.	Windows	The Excel document opens in the spreadsheet viewer, but not all options are available. Charts and diagrams are not displayed; the spreadsheet cannot be saved.
Foreign language characters.	Windows	Users cannot enter accented characters using the keyboard (e.g. Ctrl+`+a for à). However, there is a special character icon at the top of the browser that opens a window where users can click a symbol button to insert an accented character.
Links to audio, video files.	Mac, Windows	A new window opens, but the file is not opened. Users cannot switch to other applications to play the audio or video. Mac computers may not open new window.
Embed audio, video player in the question.	Mac, Windows	Audio and video files can play in the player when using the HTML <embed> command within the question.

Accessibility for Students with Disabilities



Due to the limited use of the Alt, Ctrl, Function, and Option keys while Respondus LockDown Browser is running, which limits the functionality of assistive technologies used by students with disabilities, we recommend you NOT require students with disabilities to use Respondus LockDown Browser for assessments. If a student with a disability requiring the use of an assistive technology to access content online is enrolled in your course, you should establish a plan to provide the student an equal alternate form of access to take assessments, such as taking the assessment in the Testing Center and/or creating an alternate assessment that does not have the LockDown Browser restriction.

To learn more about what you can do to make your instructional materials accessible, contact the Instructional Materials Specialist at 278-2847 and visit the [Instructional Materials Accessibility Checklist](http://www.csus.edu/accessibility/checklist.html) webpage (<http://www.csus.edu/accessibility/checklist.html>).