Position Title: Diagnostic Imaging

**Issue Date:** 08/19/14  
**Location:** SMH & SGH  
**Manager and supervisor of volunteer:** John Kazel  
**Liaisons:** Tim Nipper, Vicky Borodayev, Luis Valencia, Maribel Rosa

<table>
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<th>Services:</th>
<th>Providing imaging service to the ED, OR, out-patients and all in-patients. Diagnostic Imaging consists of MRI, CT, Ultrasound, Angiography, Nuclear Medicine and general x-ray capabilities.</th>
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| Objective: | The main priority of the volunteer is to assist the staff with providing comfort measures to patients, families, and visitors through the utilization of "rounding" with the patients and assisting staff with routine duties of the department.  
Provide the volunteer opportunities for learning professional and social interaction in a medical setting and to experience hands on (either directly or indirectly) educational and real-life learning experiences.  
The volunteer supports the staff in a variety of ways: equipment and clerical support, running errands within the hospital and assisting with daily routine patient care. Can assist with image processing. |
| Hours: | Monday-Sunday 9am-12am |
| Qualifications: | Friendly, positive and professional attitude. Works well with patients, staff and visitors. Does not have an aversion to procedures and blood. Ability to display compassion, and caring in a non-judgmental way.  
** Artificial nails for patient care staff are prohibited due to infection control concerns** |
| Training: | Hospital orientation  
Department orientation |
| Competencies: | Confidentiality  
Wheelchair (if applicable)  
Interpreter services (if applicable) |
| **Responsibilities:** | Volunteer to check in with liaison at beginning of every shift  
Round with patients  
Volunteers are to float to ALL departments in Diagnostic Imaging (DI)  
Assist technologist with image processing  
Sit with patients while they wait for their tests to be taken  
Assist with wheelchair discharges (written competency required)  
Assist with wheelchair/gurney to and from the Emergency department or other areas of the hospital  
Assist front office staff as needed  
Answer phones and light filing  
Assist with simple interpreter services (written competency required)  
May observe general radiology procedures, as well as CT, MRI, Nuclear Medicine, Ultrasound and Fluoroscopy at the discretion of the radiology technician  
Disinfect equipment as requested by the staff |
| **Requirements:** | Volunteers must call the department they are volunteering in if they will be unable to make their shift. Diagnostic Imaging: 916-733-3759 |