What do we ask of parents?

**We ask** you to understand that sometimes the best learned lessons come from the most difficult experiences.

**We ask** you to understand that part of college is defining one's identity. Students will be challenged to think critically, to be self-reflective and to question their values, attitudes and beliefs. At some point your student may not be the same person you dropped off in August.

**We ask** you to understand that the Family Educational Rights and Privacy Act (FERPA) of 1974 does not allow University staff to discuss with you your student’s academic and disciplinary record without written permission from your student.

**We encourage** you to practice the “48 Hour Rule” when you receive a phone call or email from your student who is distraught over failing a test, breaking up with the love of their life, or because of a roommate disagreement. You may be tempted to try to immediately fix the problem or expect the University to fix it in your absence. Almost always, within 48 hours most of these crises will have resolved themselves or your student will be ready to make their plan for resolving it. So we encourage you to inform, guide, teach, and even scold, but not do it for them, because some lessons, at some level, must be experienced to be learned.

**We ask** you to provide this support for your student, unconditionally but not blindly.

What can you expect from us?

**We will** challenge your student, while also providing support.

**We will** provide numerous opportunities for your student to become involved in educational activities outside the classroom.

**We will** encourage your student to identify and pursue their purpose.

**We will** treat students as adults, challenging them to find solutions to their problems rather than relying on others.

**We will** respect students’ privacy while at the same time becoming actively involved if a student exhibits life threatening behavior or infringes on the rights of others.

**We will** make ourselves available to students 24 hours a day — 7 days a week.

**We will** be concerned about student safety and educate students on ways to keep themselves and others safe.

**We will** be about the belief “that every person is born with talent”.

**We will** work with your student as they transform themselves from an adolescent to an adult.