

Draft Categories for IT Strategic Planning

Overarching campus strategic goal:

Improve recruitment/retention/graduation rates

Key strategic categories for IT:

- 1) Excellence in teaching/learning
 - Integration of technology/pedagogy;
 - Enhance learning technology
 - Improve connections between teachers/students
 - ATI
 - On-line learning/LMS
- 2) Quality of student experience
 - Improve communications
 - Facilitate connections
 - Anytime/anyplace learning;
 - Co-curricular activities and technology
 - ATI
- 3) Administrative productivity and quality
 - Personal productivity
 - Customer service
 - Self-help and automation

Other categories supportive of key strategic categories:

- 4) Implement effective communications across campus
 - Emergency communications
- 5) IT infrastructure maintenance/replacement
 - Information security
- 6) Planning and budgeting
 - Facilitate evidence-based decision-making

Overall Themes:

- Institutional/local foci
- Assessment