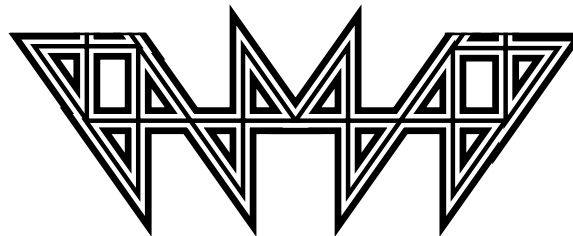




Fifth Annual Summer Workshop on Conflict Resolution June 19–23, 2000



negotiation and
mediation techniques
◆
conflict assessment
◆
youth conflict mediation
◆
consensus-building
techniques
◆
peace-building/
peace-making
◆
cross-cultural
communication techniques



CALIFORNIA STATE UNIVERSITY,
SACRAMENTO

Training Workshop

*Collaborative Negotiation & Mediation
June 19-23, 8 a.m. - 5 p.m. daily
(40 hours)*

The College of Health and Human Services and Center for African Peace & Conflict Resolution at California State University, Sacramento present a basic negotiation and mediation workshop, designed for diverse populations from:

- ◆ community-based & non-governmental organizations (CBOs/NGOs)
- ◆ public & private agencies
- ◆ businesses
- ◆ human rights groups
- ◆ professional & trade unions and
- ◆ educational institutions, among other groups.

The workshop exposes and trains participants on various negotiation and mediation techniques, practice-applications, conflict assessment and problem solving-skills, and how to become conflict mediators. Special emphasis will be on inter-group, interpersonal, commercial, community and public policy disputes, and youth conflict mediation. The workshop is very interactive, with case role-plays, practical exercises, short lectures and case development.

The workshop will be held from 8 a.m. - 5 p.m. daily on the CSUS campus.

