

California State University, Sacramento

8TH ANNUAL SUMMER INSTITUTE

JUNE 14-18, 2004

8:30AM-5PM DAILY (40HRS.)

A TRAINING WORKSHOP ON CONFLICT RESOLUTION:  
NEGOTIATION AND MEDIATION SKILLS BUILDING!!!!

**TOPICS**

Negotiation and Mediation Techniques & Process • Conflict Theories & Practices • Conflict Assessment • Conflict Sources and Types • Consensus Building • Ethics in Mediation  
• Alternative Dispute Resolution System Design • Cross-Cultural Communication Techniques  
• Building Dispute Resolution Practice

**TRAINERS**

Professor Ernest Uwazie - Director of the Center for African Peace and Conflict Resolution and Professor of Criminal Justice at CSUS; a conflict resolution trainer, practitioner, & scholar.

Attorney Daniel Yamshon, Esq. - A highly experienced dispute resolution trainer, practitioner and theorist at domestic and international levels.

Ms. Thelma Johnson - A highly acclaimed youth and community mediation trainer and practitioner, and expert in cross-cultural communication.

**CERTIFICATE**

To be issued at completion of the workshop to participants.

**MCLE and CEU's** available upon request!!! The workshop will be highly interactive, with short lectures, role plays and exercises. Housing/hotel/parking information provided upon request and registration.

**REGISTRATION FEE**

\$500.00\*Includes course manual and materials, plus 3 lunch meals

You will be notified, upon receipt of registration and fees of the workshop, the location and other details.

25% discount for a group of 5 persons or more available!!!

MC/Visa payments accepted