



CALIFORNIA STATE UNIVERSITY, SACRAMENTO

The Center for Health and Human Services Research

and

The Center for African Peace and Conflict Resolution



presents

The 15th Annual Conflict Resolution Workshop

A Training Workshop on Conflict Resolution: Negotiation and Mediation Skills Building

June 14 – 18, 2010

8:30 a.m. – 5:00 p.m.

At this workshop you will develop negotiation and mediation skills that will enable you to manage conflict constructively in any situation. As a certified mediator, you will also be equipped with the skills and confidence to help others resolve their disputes effectively. This interactive workshop combines lecture, videos, role plays and simulation exercises and is facilitated by highly experienced mediators who share with you the theory and methods behind collaborative interest-based bargaining.

TRAINERS

Ernest Uwazie, Director of the Center for African Peace and Conflict Resolution and Professor of Criminal Justice at California State University, Sacramento; also a conflict resolution trainer, practitioner and scholar.

Daniel Yamshon, an attorney and highly experienced dispute resolution trainer, practitioner and theorist at both the domestic and international levels.

What Workshop Attendees Have to Say....

The mix of participants with the trainers' sharing of their many international experiences a wealth of opportunity from which we shared our approaches and worked mutually toward learning range of mediation skills ~ Gwendolyn

I have been to many workshops over the years and this is by far the best in terms of content, delivery and take-away skills that have significant practical application. The quality of instruction was simply superb and I would highly recommend this workshop to anyone interested in conflict resolution. ~ Cristina

This was a wonderful training intended to use the tools I've learned in both my personal and professional lives ~ Elise

So much good to say! I will spread the word! ~ Anonymous

Negotiation and Mediation Techniques • Conflict Theories & Practices • Conflict Assessment • Conflict Sources and Types • Consensus Building • Ethics in Mediation • Alternative Dispute Resolution System Design • Cross-Cultural Communication Techniques • Building Dispute Resolution Practice • Negotiation and Mediation Techniques • Conflict Theories & Practices • Negotiation and Mediation Techniques • Conflict Theories & Practices • Conflict Assessment • Conflict Sources • Ethics in Mediation • Alternative Dispute Resolution System Design • Cross-Cultural Communication Techniques • Building Dispute Resolution Practice • Conflict Theories

Visit the **Center for African Peace and Conflict Resolution Website:**

<http://www.csus.edu/org/capcr/aboutcapcr.htm>

REGISTRATION FORM

Registration Fee: \$550.00 (Includes course manual and materials, plus two lunch meals)
Check or MasterCard/Visa payments accepted. Make checks payable to: University Enterprises/CAPCR

Refund of payment with penalty before May 1, 2010. No refund after May 1, 2010.

(10% discount for a group of 5 or more people)

MCLE and CEU's available upon request.

Certificate issued upon completion of workshop.

Housing/hotel/parking information provided upon request and registration.

Inquiry: Professor Ernest Uwazie, 916-278-6282, uwaziee@csus.edu.

You will be notified upon receipt of registration and fees of the workshop location and other details.

Name: _____

Mailing Address: _____

Phone: _____

Email: _____

Fax: _____

Present Profession: _____

Reason (s) for participating in workshop _____

How did you hear about us? _____

Please check if you need the following:

Housing information Other, please specify _____

Please charge my: Master card Visa

Card#: _____ Expiration date: _____

Name on Card: _____

Signature: _____ Date: _____

Mail or fax this form with the fee of US \$550 to:
California State University, Sacramento
Attention: Ernest Uwazie
6000 J. Street
Sacramento CA 95819-6085, USA
FAX: 916-278-3429