Enable Java Plugin on Google Chrome

JAVA PLUGIN DISABLED IN GOOGLE CHROME VERSION 42+

To improve security, Chrome has ended support to plugins that were developed using an older system called NPAPI, which include the Java plugin. Some tools in SacCT that use the Java plugin will be affected such as Chat/Virtual Classroom and Multiple Files upload. This guide will provide you instructions on how to enable the Java plugin in your Google Chrome browser version 42 and higher.

EXAMPLES OF SACCT TOOLS THAT USE JAVA PLUGIN

Chat/Virtual classroom

Here are some examples of what users may see when trying to access the SacCT Chat/Virtual Classroom tool on Google Chrome version 42.

When launching the Chat tool, a prompt will display indicating that the Java plugin is unsupported.
When you open the Virtual Classroom a similar message will display that reads, “This plugin is not supported.”

Multiple Files upload
Instructors who use the Multiple Files option in the Content Collection area of their course will encounter the same issue when they attempt to upload files. The Java plugin is not supported.
ENABLE JAVA PLUGIN

To enable Java, please follow these steps:

step 1. Open Google Chrome.
step 2. On the address bar, type chrome://flags/#enable-npapi
step 3. Click on Enable link under the Enable NPAPI Mac, Windows option
step 4. On the bottom left corner of the page, click on Relaunch Now

TIP : Workaround

For more information on how to enable the Java plugin in Google Chrome browser, please refer to the google support website -

https://support.google.com/chrome/answer/6213033