

# January 2023 Star Awards



## Shannon Brown, Services for Students with Disabilities

Shannon Brown was hired in SSWD during the pandemic to replace retired Terry Gomez, Office Manager. In her short period of time, Shannon has stepped up to the plate to not only take over the duties that had been provided by Terry, but also has taken over the hiring and training of new student employees, moved staff and furniture around to create a more welcoming environment for all, and has taken on the role of coordinating social events, campus tabling scheduling and other activities for staff. More recently, her interest and background with serving neurodivergent students has been a very positive influence in helping SSWD develop a space in the AIRC that will be welcoming for all SSWD students, but in particular students who identify as neurodivergent. Since currently over 75% of SSWD students fit under the neurodivergent category, the newly redesigned space will be much needed and appreciated not only for SSWD students but also any other student on campus who may similarly identify.

## January Nominees

### **Lisa Chandler, Office of the University Registrar**

Lisa is a perfect example of what kind of employees we need in Student Affairs. For the past few months during our transition to a new transcript ordering system, her focus has been on providing excellent service to our students and ensuring that transcripts are sent out on time. While dealing with the issues of a new system, she is still providing leadership and support for our group of amazing student assistants. Her outstanding leadership with the students is amplified that one of her former students is now an Enrollment Advisor in our office and plans on starting a Master's program this fall. We are extremely fortunate to have Lisa on our team and our students have no idea how much she supports them every day.

### **Adriana Castro, Admissions & Outreach**

Adriana has been a shining star within admissions. From the very beginning, Adriana volunteered to cross train with Student Service Center in order to learn more about the campus and to better assist students. Adriana is always up for new challenges and looks for a department need that needs to be filled. We needed a training point person within admissions and Adriana has stepped into that role to train new evaluators but also counselors. Adriana has a lot of experience from another CSU and has brought that experience with her. She currently is finishing up a one-page handout that admissions and campus partners can use to assist with admissions eligibility. Adriana has been a true asset for Admissions and Outreach.