Business Partner Roundtable
Emergency Notification System (ENS)
Thanks

ENS Opt In
(as of Feb 20, 2012)
Auxiliary 113
Faculty 453
Staff 812
Students 9545
What is ENS?

- A System that Sends Multiple Types of Emergency Alerts
- Voice Messages
- Email Messages
- Text Messages

- Manufactured by Mutare Software
- Opt-In at: www.csus.edu/ENS
EMERGENCY NOTIFICATION PROCESS

1. INITIAL CALL TO POLICE DISPATCH
   - POLICE ADMINISTRATION NOTIFIED
   - ADMINISTRATION BUSINESS/AFFAIRS OFFICE NOTIFIED
   - POLICE DISPATCHED TO SCENE
     - ASSESSMENT MADE BY POLICE
       - CHANCELLOR’S OFFICE NOTIFIED
       - FLOOR ASSISTANTS ACTIVATED
       - FLOOR MARSHALLS NOTIFIED
   - BUILDING COORDINATOR NOTIFIED
   - EOC ACTIVATED PERSONNEL NOTIFIED
   - EMERGENCY DISASTER SERVICE WORKERS CALL-OUT
2. EMERGENCY NOTIFICATION SYSTEM (or calls)
   - ADDITIONAL CAMPUS RESOURCES
   - CITY EMERGENCY SERVICES CONTACTED
3. INCIDENT OCCURS
   - PRESIDENT’S OFFICE NOTIFIED
   - INCIDENT COMMAND SYSTEM
   - BUSINESS/AFFAIRS OFFICE NOTIFIED
   - FLOOR MARSHALS NOTIFIED
   - EMERGENCY DISASTER SERVICE WORKERS CALL-OUT

UPDATED 03/2008
Message Format

- Text Message
  - From: PoliceEmergency@csus.edu
  - Subject: Police Emergency at Sacramento State
  - Active Shooter on campus in building XXXX. Police responding. Seek shelter immediately or evade if possible. Additional Information to Follow.

- Follow-Up Message to contain additional Information
- All Clear Message to Follow
Three Rings Video

See video at: http://media1.csus.edu:8080/asxgen/org/ua/ens/3Rings.wmv
CAMPUS NOTIFICATION SYSTEMS

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<th>OES/Verizon Cell Phones</th>
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<td>Voice Mail</td>
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Change...

• Integration
  • One Stop for the Operator
• Redundancy and Scalability
• “Regroup” by the Fall Semester