
Sign up for System Bulletins

This guide is for users who would like to receive system notifications from the Chancellor's Office. It is intended for users to get updates about FDW, but can also be used to get automated updates about CFS and HCM.

1. Start at the [Financial Services Training Information page](#).
2. Go to the Financial Data Warehouse (FDW) section, FDW Frequently Asked Questions.
3. Click on this link:

FDW Frequently Asked Questions

[How to specify NULL or not-NULL filters in FDW](#)

[I cannot drill on totals. How do I drill and see the details for a PC/College, and not just a department?](#)

[Known issue - Report hangs at the filter drop-down prompt](#)

[Why does my FDW report not use the filter that I defined?](#)

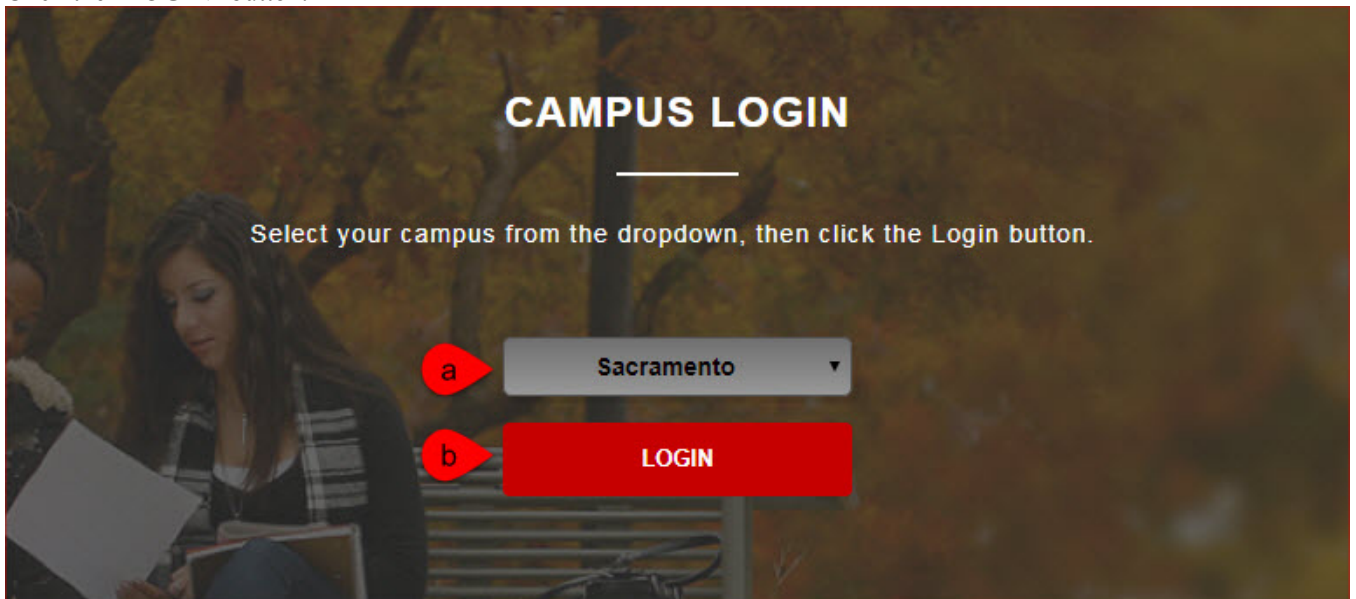
[How can I use FDW to verify open POs?](#)

[What is the plan to retire SacVault financial reports?](#)

[Other Frequently Asked Questions](#)

To receive system-wide service outage bulletins, visit <https://csyou.calstate.edu/Outages>

4. Login to CSU:
 - a. Select the "Sacramento" campus.
 - b. Click the "LOGIN" button.



5. Click the button "View and Subscribe to Outage Lists".

Systemwide Outage Information and Notifications Page

Sign Up For Outage Notifications

You can now sign up for service interruption/outage notification lists that are specific to various technology resources. Once signed up, you will receive service interruption/outage bulletins from the IT Support Center via email. When signing up, you can either provide your work email or a group email if you would like a specific group to be notified. To start the sign up process, click the button below:

[View and Subscribe to Outage Lists](#)



6. Check the List(s) that you want to monitor. You can monitor HCM, CFS, FDW and more.
 To monitor FDW, check the box for Service "Financial Data Warehouse (FDW) Production", like the example below:

ITS Systemwide Services Outage Notification Lists

(Effective 10/19/2015)

Service	Service Description	List	List Description Transmission of bulletins about:	Subscribe to List
Human Capital Management (HCM) Production	HR - Enterprise (PeopleSoft) Production Systems	HCM-SA-Production-Notification@lists.calstate.edu	Human Capital Management (HCM) Production system interruptions due to planned maintenance and unplanned outages.	<input type="checkbox"/>
Human Capital Management (HCM) Development	HR - Enterprise (PeopleSoft) Development Systems	HCM-SA-Development-Notification@lists.calstate.edu	Human Capital Management (HCM) Development system interruptions due to planned maintenance and unplanned outages.	<input type="checkbox"/>
Common Financial System (CFS) Production	CFS - Enterprise (PeopleSoft) Financial Production System	CFS-Production-Notification@lists.calstate.edu	Common Financial System (CFS) Production system interruptions due to planned maintenance and unplanned outages.	<input type="checkbox"/>
Common Financial System (CFS) Development	CFS - Enterprise (PeopleSoft) Financial Development System	CFS-Development-Notification@lists.calstate.edu	Common Financial System (CFS) Development system interruptions due to planned maintenance and unplanned outages.	<input type="checkbox"/>
CMS BMC Control-M	CMS BMC Control-M Job Scheduling System	CMS-ControlM-Notification@lists.calstate.edu	Control-M system interruptions due to planned maintenance and unplanned outages.	<input type="checkbox"/>
Financial Data Warehouse (FDW) Production	Financial Data Warehouse - Production Systems	FDW-Production-Notification@lists.calstate.edu	Financial Data Warehouse (FDW) Production System interruptions due to planned maintenance and unplanned outages.	<input checked="" type="checkbox"/>
ServiceNow	ServiceNow Systemwide Ticketing System	ServiceNow-Production-Notification@lists.calstate.edu	ServiceNow systemwide ticketing system service interruptions due to planned maintenance and unanticipated issues.	<input type="checkbox"/>
CSYou	CSYou Systemwide SharePoint Site and Services	CSYou-Production-Notification@lists.calstate.edu	CSYou SharePoint services interruptions due to planned maintenance and unplanned outages. <i>Note: CSYou is used by some campuses to connect to systemwide authentication services for the Common Financial System (CFS) and Financial Data Warehouse (FDW).</i>	<input type="checkbox"/>
Chancellor's Office IT Support Center Communication / Availability	Chancellor's Office IT Support Center – Availability for Systemwide Communication Services	IT-Support-Center-Notification@lists.calstate.edu	This list is used to provide information about the availability of the Chancellor's Office IT Support Center (ITSC) communications and operations. Notification about outages that affect the ITSC phones or email, or holidays that will affect ITSC support hours is sent to this list.	<input type="checkbox"/>

7. Go to the bottom of the page, and fill in the remaining fields:
 a. Email Address
 b. Full Name

Instructions: Select the list(s) you would like to subscribe to, enter your email address, then press Submit.
 You will receive an email confirmation for each list you are subscribed to.

The new list address(es) may need to be white listed in your campus email systems to ensure that mailings are not rejected.

a

b

Email Address*:

Full Name*:

For further information about these lists, please contact the ITSupport Center: itsupportcenter@calstate.edu

8. Click the "Submit" button.

Note this form has an email address to contact the Chancellor's Office for additional information: itsupportcenter@calstate.edu.

This is an internal site for documentation of ABA technical and business processes.
It is maintained by the Sac State Budget Planning and Administration Office.
Direct any questions or issues to charles.eyster@csus.edu

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