Build a Welcoming Campus

Become ambassadors of the campus, providing first-rate customer service

Implement a customer satisfaction training program for all employees
- Provide additional training for all employees in customer service/satisfaction and problem-solving
- Increase number of foot patrols and police bicycle patrols on the interior of campus and buildings

Create a safe campus environment

Ensure a safe environment conducive to living, learning and academic freedom
- Develop/update Dispatch Communications Center to meet current standards and community needs
- Develop and train appropriate campus personnel on disaster preparedness and new mandated requirements

Build a team of great leaders

Provide “cutting-edge” training in leadership and POST mandated Perishable Skills updates
- Develop training plan for leadership skills
- Schedule all personnel for perishable skills training including tactical communication, defensive driving and first aid/CPR update.
- Maintain integrity in evidence gathering, processing and maintenance of chain of custody through training, policy updating, familiarization and accountability; train at least two sworn officers to be crime scene investigators

Stewardship & Image

Maintain the highest standards in financial and operational systems management

Provide mechanism for monitoring and enhancing efficiency and effectiveness in responding to community requests for service
- Analyze and improve current procedures for timeliness (efficiency) in responding to calls for service based on staffing levels