

OPM 101: OPERATIONS MANAGEMENT

In Workflow

1. CBA College Committee Chair (panggabean@csus.edu,joseph.taylor@csus.edu)
2. CBA Dean (ptong@csus.edu)
3. Academic Services (catalog@csus.edu)
4. Senate Curriculum Subcommittee Chair (curriculum@csus.edu)
5. Dean of Undergraduate and Graduate (Dean of Undergraduate and Graduate@csus.edu)
6. Catalog Editor (catalog@csus.edu)
7. Registrar's Office (k.mcfarland@csus.edu)
8. PeopleSoft (PeopleSoft@csus.edu)

Approval Path

1. 2026-04-30T15:26:52Z
Tota Panggabean (panggabean): Approved for CBA College Committee Chair
2. 2026-04-30T16:36:41Z
Pingsheng Tong (ptong): Approved for CBA Dean

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Viewing: OPM 101 : Operations Management

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Changes proposed by: Yang Li (216210281)

Contact(s):

Name (First Last)	Email	Phone 999-999-9999
Yuan Ye	yuan.ye@csus.edu	916-278-6503

Catalog Title:

Operations Management

Class Schedule Title:

Operations Management

Academic Group: (College)

CBA

Academic Organization: (Department)

Marketing and Supply Chain Management

Will this course be offered through the College of Continuing Education (CCE)?

No

Catalog Year Effective:

Fall 2027 (2027/2028 Catalog)

Subject Area: (prefix)

OPM - Operations Management

Catalog Number: (course number)

101

Course ID: (For administrative use only.)

149216

Units:

3

Is the ONLY purpose of this change to update the term typically offered or the enforcement of existing requisites at registration?

No

In what term(s) will this course typically be offered?

Fall, Spring

Does this course require a room for its final exam?

Yes, final exam requires a room

This course complies with the credit hour policy:

Yes

Justification for course proposal:

Changes made:

1. Add expected learning outcomes and assessment strategy

2. Remove DS101 as co-requisite. Justification:

While OM occasionally uses DS tools, most OM concepts (like process flow analysis, lean operations, or supply chain coordination) rely more on logic and conceptual understanding than on complex quantitative methods. Quantitative modeling from DS enhances OM understanding but is not essential for grasping core OM principles.

Course Description: (Not to exceed 90 words and language should conform to catalog copy.)

Introduction to the basic concepts and methods used to analyze and improve the performance of operations in manufacturing and service organizations. Topics include operations strategy and management of capacity, waiting time, inventory, quality, and projects.

Are one or more field trips required with this course?

No

Fee Course?

No

Is this course designated as Service Learning?

No

Is this course designated as Curricular Community Engaged Learning?

No

Does this course require safety training?

No

Does this course require personal protective equipment (PPE)?

No

Does this course have prerequisites?

Yes

Prerequisite:

Business Major or Business Minor

Prerequisites Enforced at Registration?

Yes

Does this course have corequisites?

No

Graded:

Letter

Approval required for enrollment?

No Approval Required

Course Component(s) and Classification(s):

Lecture

Lecture Classification

CS#02 - Lecture/Discussion (K-factor=1WTU per unit)

Lecture Units

3

Is this a paired course?

No

Is this course crosslisted?

No

Can this course be repeated for credit?

No

Can the course be taken for credit more than once during the same term?

No

Description of the Expected Learning Outcomes and Assessment Strategies:

List the Expected Learning Outcomes and their accompanying Assessment Strategies (e.g., portfolios, examinations, performances, pre-and post-tests, conferences with students, student papers). Click the plus sign to add a new row.

	Expected Learning Outcome	Assessment Strategies
1	Analyze operational processes to evaluate process flows, identify bottlenecks, and assess capacity and utilization.	Tests, quizzes, discussions
2	Implement lean principles and quality management tools to reduce waste and enhance product or service quality.	Tests, quizzes, discussions
3	Apply inventory management models to optimize inventory decisions to balance costs and meet demand.	Tests, quizzes, discussions
4	Utilize queuing theory and scheduling rules to analyze system performance and improve service efficiency.	Tests, quizzes, discussions
5	Discuss and explain how operations and supply chain strategies influence overall business performance.	Tests, quizzes, discussions

Is this course required in a degree program (major, minor, graduate degree, certificate?)

Yes

Has a corresponding Program Change been submitted to Workflow?

No

Identify the program(s) in which this course is required:

Programs:
BS in Business Administration (AI Management)
BS in Business Administration (Accountancy)
BS in Business Administration (Business Analytics)
BS in Business Administration (Business Studies)
BS in Business Administration (Entrepreneurship)
BS in Business Administration (Finance)
BS in Business Administration (General Management)
BS in Business Administration (International Business)
BS in Business Administration (Management Information Systems)
BS in Business Administration (Management of Human Resources & Organizational Behavior)
BS in Business Administration (Marketing)
BS in Business Administration (Supply Chain Management)
Minor in Supply Chain Management

Does the proposed change or addition cause a significant increase in the use of College or University resources (lab room, computer)?

No

Will there be any departments affected by this proposed course?

No

I/we as the author(s) of this course proposal agree to provide a new or updated accessibility checklist to the Dean's office prior to the semester when this course is taught utilizing the changes proposed here.

I/we agree

University Learning Goals

Undergraduate Learning Goals:

Competence in the disciplines
Intellectual and practical skills

Is this course required as part of a teaching credential program, a single subject, or multiple subject waiver program (e.g., Liberal Studies, Biology) or other school personnel preparation program (e.g., School of Nursing)?

No

GE Course and GE Goal(s)

Is this a General Education (GE) course or is it being considered for GE?

No

Please attach any additional files not requested above:

Illustrative Course Outline_OPM 101.docx

Key: 3825