## **Administration & Business Affairs**

## STRATEGY TEAM: ACHIEVING RESULTS TOGETHER

## **START**

# Member Roles & Responsibilities

START members are representatives from ABA's families, serving as staff leaders who promote two-way communication about division strategic planning, quality improvement and staff engagement and recognition programs. Members help ABA improve its programs by incorporating a staff perspective. Further, they help promote the understanding of ABA's goals among staff colleagues, and encourage the involvement of staff in advancing those goals.

Responsibilities may include the following:

#### Advisory

- Communicate with family staff and share feedback to help improve ABA staff programs
- Recommend strategies to improve staff engagement and morale
- Recommend staff recognition program enhancements
- Recommend communication topics that promote staff professionalism, engagement, and understanding of division planning efforts

#### Learning/Knowledge Sharing/Mentoring

- Develop a basic understanding of ABA planning, improvement and staff programs
- Communicate the importance of ABA planning initiatives to staff colleagues
- Promote understanding of ABA's role in advancing campus goals
- Provide information about family activities, special commendations, honors and other successful outcomes that can be celebrated via newsletter, staff meetings, etc.
- Mentor new START members

#### **Facilitation**

Serve as facilitators for START-initiated activities at division staff meetings and events

#### **Membership**

Director of Organizational Development
Chair

• Twelve ABA Staff Professional representatives Members

#### One from the following ABA families:

- Administrative Operations / VP Office / Auditing Services
- Resource and Organizational Management (2)
- Facilities Management (2)
- Financial Services (2)
- Budget Planning and Administration
- Police Department
- Risk Management Services
- University Support Services (2)

#### **Meetings**

START meets a month for one hour, with additional meetings scheduled as needed