



SACRAMENTO  
STATE

# Redesign of My Sac State

Presented by: Peggy Kay and Jennifer Sonne

# Agenda

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Project Approach

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Reasons for Portal Update (Why)

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Content Development Resources (How)

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Go live date (When)

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Welcome Page preview

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Live Demo

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Resource Webpage


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Questions

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# Project Approach

-  Identified core team members from key academic, administrative and student life areas
-  Developed content with core team member collaboration
-  Implemented with a new portal application foundation
-  Discovered New Services and Integration Enhancements
-  Designed and Implementing a Training Plan
-  Change Management
-  Continuous Improvement plan

# Reasons for Portal Update (Why)



**ELEVATE THE CAMPUS USER  
EXPERIENCE THUS MAKING  
IT MORE PERSONALIZED  
AND USER FRIENDLY**



**FACILITATE SEAMLESS  
INTERACTION FOR FACULTY,  
STAFF, AND STUDENTS**



**OPTIMIZE  
ADMINISTRATION,  
TEACHING, AND LEARNING  
PROCESSES**



**FACILITATE EFFICIENCY,  
COLLABORATION, AND  
INNOVATION**

# Content Development Resources (How)

President's Listening Tour:

Content Prioritized Based on Findings from the President's Listening Tour.

Student e-Lifecycle Business Process Mapping Project Recommendations:

Recommendations derived from the Student e-Lifecycle BPM Project, informed by campus feedback.

User Research:

Insights gleaned from direct feedback collected from diverse student groups.

Project Core Team:

Collaborative decision-making facilitated by a core team comprising members from various divisions and departments.

# Go Live Date (When)

- Mark your calendars!

**MAY 20, 2024**

# Welcome Screen Preview

## My Sac State Portal

[Go to Student Portal](#)

[Go to Employee Portal](#)

[Go to Guest Portal](#)



Welcome, Amanda  
Kaur

[Manage Password >](#)

### Welcome!

Need to update the verbiage below (copied from CSUN).

Welcome to the My Sac State portal! You can still access the [\[link to current portal\]](#) after a brief form asking what content you will be using there. As of [Month XX, 2024], functionality in the My Sac State portal may not be guaranteed. Please visit the [\[link to new portal communications website\]](#) for user guides, FAQs, and additional information and resources.

### Need Technical Assistance?

[Open a Service Ticket](#)

### Popular Tools and Resources



Canvas



Email



Forms



OneCard

### Follow Sac State





# Demonstration

CALIFORNIA STATE UNIVERSITY, SACRAMENTO



# Resource Webpage

- Resource webpage for My Sac State portal:
- <https://www.csus.edu/information-resources-technology/my-sac-state-portal/>

My Sac State Portal

Coming Soon! New My Sac State Portal Experience

[Get Support](#)

**The Home Base for Every Hornet**

The My Sac State portal is the official 24/7 online dashboard where students, faculty, and staff can manage their account, access campus information, process administrative and academic tasks, and explore services customized for their unique journey - all from any location and any device.

[Log in to My Sac State Portal](#)

Coming Soon! New My Sac State Portal Experience

The graphic shows a white laptop on a dark green background. The laptop screen displays the 'MySAC STATE' logo in a gold, stylized font.

Thank you

