

# **CSUBUY**

A COLLABORATIVE PROCURE TO PAY MARKETPLACE

**CSUBUY: Procure-to-Pay (P2P)** 

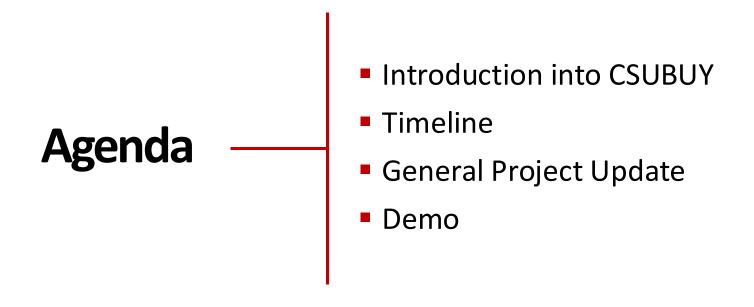
**Demo Series: Suppliers** 











## **Strategic Advisors**



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  - Maritime (SLO)
  - East Bay
  - San Jose
  - San Francisco
- Acceleration Group 3
  SA: Sara Rumiano
  - Northridge
  - Channel Island
  - Dominguez Hills
  - Long Beach

- Acceleration Group 2
  SA: Nicole Lack
  - Stanislaus
  - Sacramento
  - Monterey Bay
- Acceleration Group 4
  SA: Tawny Fleming
  - San Bernadino
  - Pomona
  - Los Angeles
  - Fullerton
- Live CSUBUY Campuses

## **CSUBUY P2P:** Project Vision & Goals Review

### **CSUBUY P2P: Vision**

It is the implementation of strategic, standardized procurement processes that allows for the elimination of manual touchpoints and steps resulting in efficiencies through automation, risk mitigation and cost savings for the California State University





## **CSUBUY P2P: Objectives**

- Develop a systemwide platform that integrates disparate data and processes into one streamlined solution
- Implement an intuitive and easy to use solution
- Create visibility to preferred and sustainable suppliers and guide end users to contracted suppliers.
- Drive process efficiency through integration and automation to reduce manual work
- Improve compliance and reduce costs







### **CSUBUY P2P: Benefits**



**Streamline Procurement and Payment Processes:** Consolidate disparate data and processes into a single streamlined electronic solution, increasing automation to reduce manual inefficiencies



**Improve User Experience:** For both suppliers and internal customers, CSUBUY P2P will offer an intuitive and simplified experience.

- Suppliers will benefit from electronic receipt of PO's and submission of invoices, timely payment and self-service access to check invoice approval and payment status.
- Internal Customers will have easy shopping and check out, access to order and payment status,
   and a single tool for reconciliation of purchases and payments



**Better Data Quality for Decision Making:** Improve reporting capabilities, enabling CSU to better identify shared suppliers and leverage negotiating power to drive cost savings.



**Increased Visibility:** One consolidated P2P system will increase access to data and information for both CSU employees and our suppliers, enabling cross campus visibility in key areas.

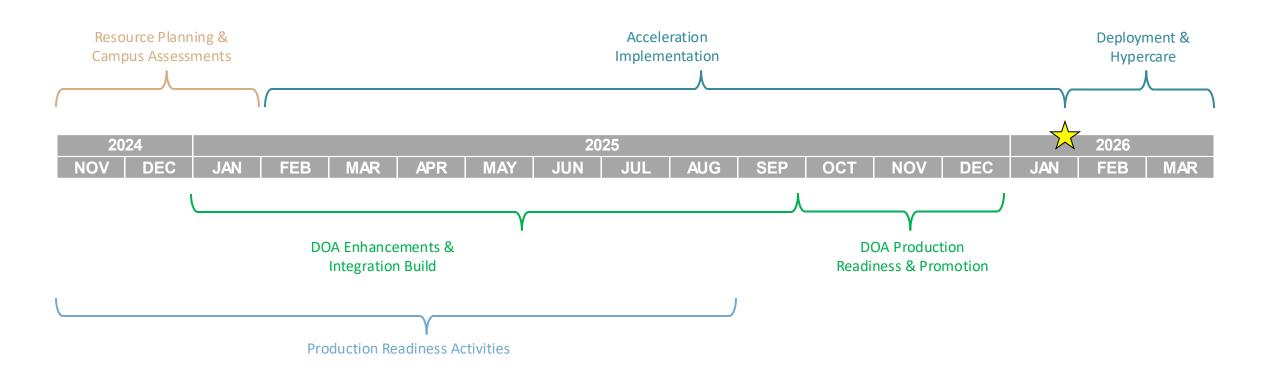


**Continuous Improvement:** CSUBUY P2P drives forward the strategic, systemwide focus on continuous improvement to increase efficiency and effectiveness throughout the organization.





### **CSUBUY:** Acceleration Timeline







## **CSUBUY P2P:**Supplier Management Overview

## Centralized Supplier Management will create a two-tiered approach to ensure better accountability, support, and control over a critical process



#### **Accountability**

Who is responsible for data integrity & final setup & approval

#### **Escalation**

Where do escalations go around supplier mgmt. support – both customer & supplier

#### **Support**

Who & how do we providing support to campus customers and supplier

#### **Urgent Profiles**

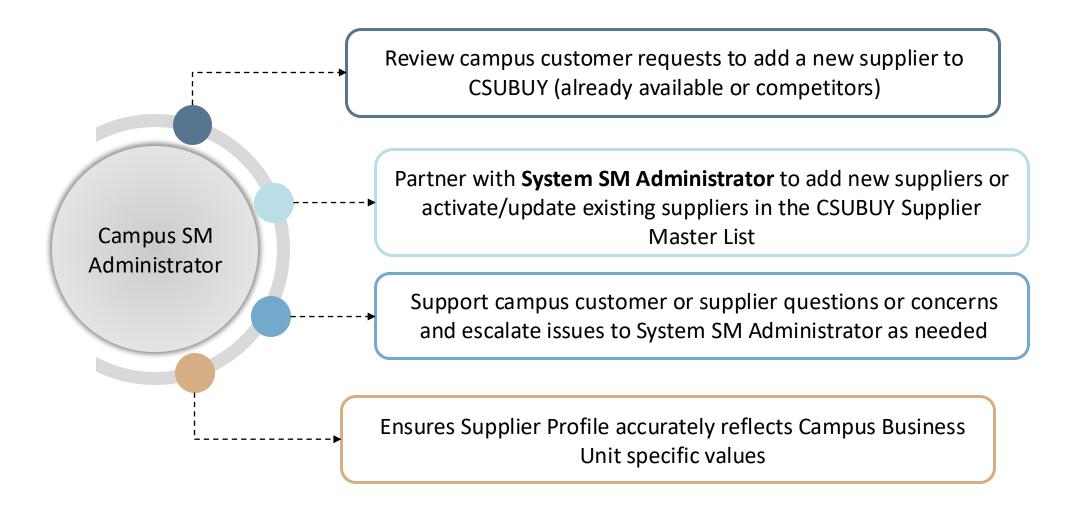
Who & how do we support establishment of urgent supplier records

#### **Technical Support**

Who is responsible for technical resolution of issues & errors



## Role: Campus Supplier Mgmt. (SM) Administrator







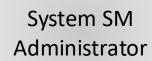
## Role: System Supplier Mgmt. (SM) Administrator

Initiates invitation to Supplier for self-service registration, reviews supplier provided info, completes internal profile setup, and activates Supplier in alignment with SLAs (to be established)

Resolves escalations, provides support to Campus SM Administrators and Suppliers, and delivers training

Ensures Master Supplier Data integrity & completeness
Regularly evaluates Master Supplier List for duplicates, outdated profiles, and inactivity

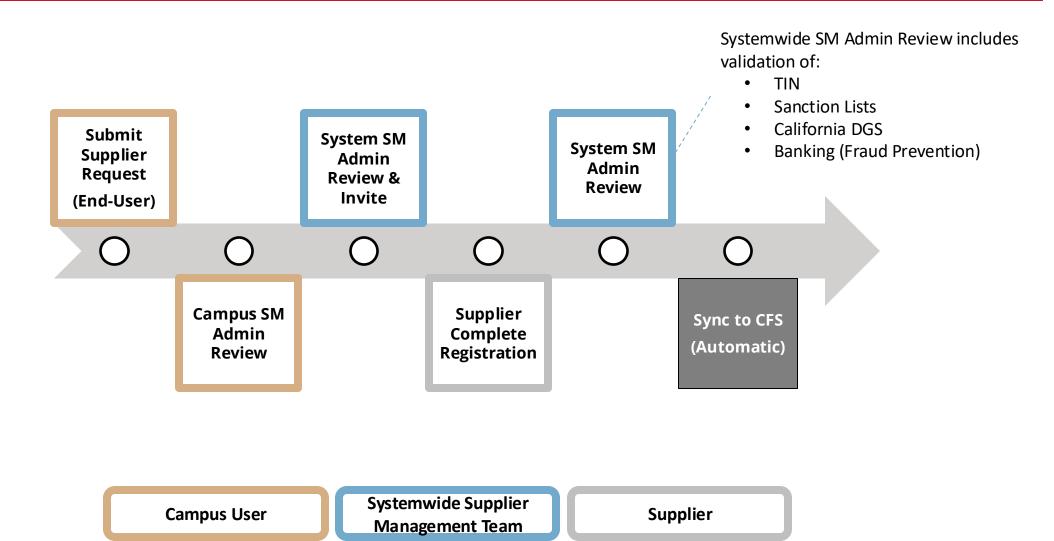
Partner with **Campus SM Administrator** to add new suppliers or activate/update existing suppliers in the CSUBUY Supplier Master List







## **CSUBUY P2P: High Level Supplier Mgmt Overview**







## **CSUBUY P2P: Supplier Resources**

- Supplier Resources Website
  - https://www.calstate.edu/csu-system/doing-business-with-the-csu/contract-services-and-procurement/supplier-resources
- Supplier SM Administrator Support
  - csubuy-suppliersupport@calstate.edu
  - Note: this email is listed in supplier communications, will be visible to them in varied places throughout the process





## **CSUBUY P2P:**Supplier Management Demo

## **CSUBUY P2P: Configuration Disclaimer**

All functional materials, recommendations, and application configurations have been defined by the CSUBUY P2P Core Project Team based on best practice, initial requirements and specific insights from the live campuses. The configuration shown today is in our Test Site. You may see functionality that are in pending review by various user groups and may be subject change.







#### **Activity**

Search for a Supplier

- Via Search Function
- Via Form

Overview of Supplier Profile

- Supplier Status
- Overview of Supplier 360

Request a New Supplier

Request to Extend a Supplier

## **CSUBUY P2P: Campus Contact**

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