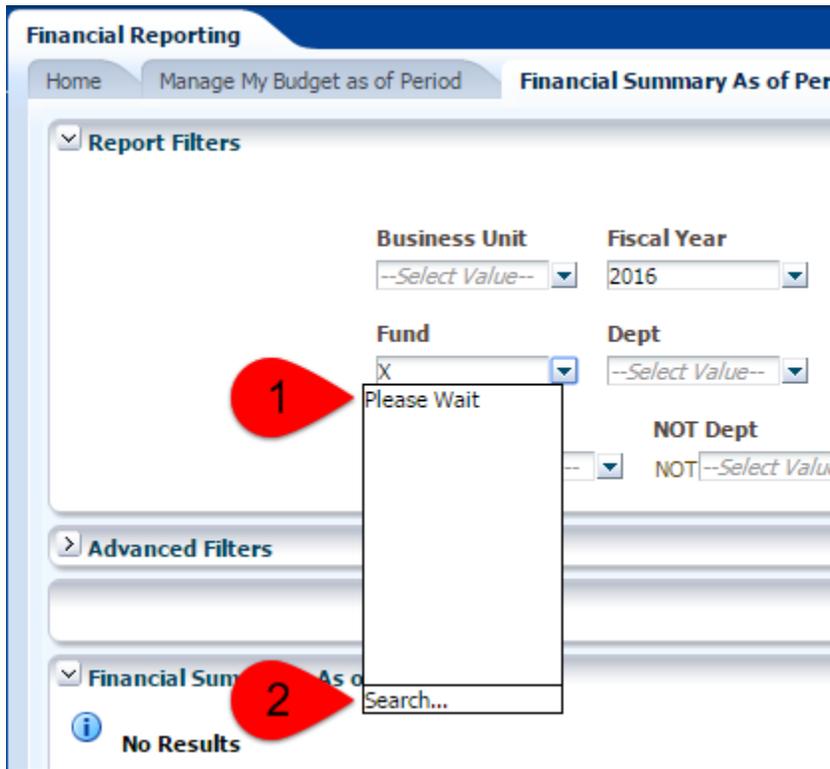


Users have reported issues with FDW reports where a filter seems to hang on loading.

The following image is an example of this behavior.

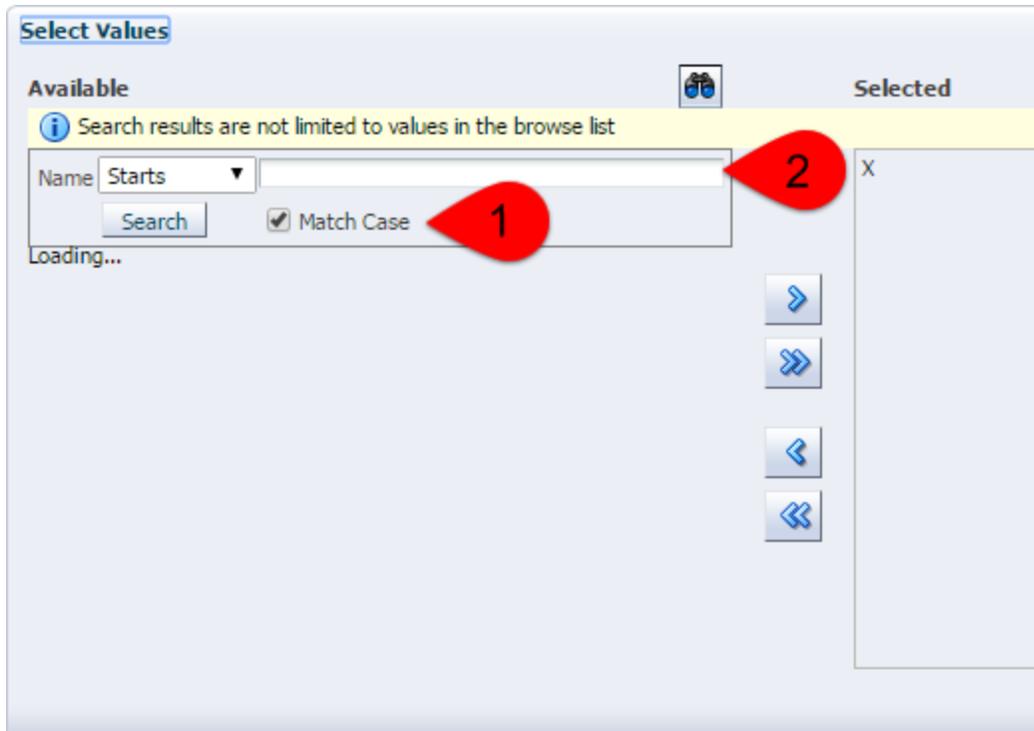
This example is from the “Financial Summary As of Period” report. The filter is for Funds.

1. Note the message “Please Wait” message. The issue is this message persists and the filter seems to be stuck.
2. One workaround is to click the “Search...” button. This may dislodge the stuck filter.



If this happens to you in the “Select Values” window (example below), then try these workarounds:

1. Uncheck the “Match Case” box.
2. Proceed to type in your search criteria, and then click the “Search” button. Even though the window says “Loading...”, it will likely respond.



Other workarounds:

1. Click the "Apply Filters" button more frequently. Instead of waiting until all the filters are set and then clicking "Apply Filters", change a couple of filter and then click "Apply Filters". Repeat until all the desired filters have been updated.
2. Make sure the Business Unit is defined ("SACST" for Sac State). Then click the "Apply Filters" button.

The Chancellor's Office reported this issue to Oracle Corporation. As of April 4, 2017, we have no resolution and no reference number.