

SACRAMENTO STATE

Guide For Vendors and Contractors

How To Do Business With California State University, Sacramento

Procurement & Contract Services 6000 J Street Sacramento, CA 95819-6008 Phone: 916-278-7322, Fax: 916-278-5796 http://www.csus.edu/proc

Table of Contents

Introduction	
About California State University, Sacramento	
• About the University Procurement & Contract Services Department	
Procurement Mission Objectives and Responsibilities	
Vendor Registration/Bid Opportunities	
University Procurement & Contract Services	
• Doing Business with other California State University Procurement Offices	
• State of California Department of General Services Procurement Division	
Navigating Through the System	
Making Contact	
• Small Business/Disabled Veteran Business Enterprise Advocate Information	
• Vendor Strategies	
• Marketing	
• Buyers Assignment "Whom To Contact"	
Campus Visits	
• News and Updates	
Authority and Delegation	
Authority to Commit State Funds	
Definition of Committing State Funds	
Bid Information	
University Competitive Bid Policy11	
Types of Solicitations11	
Bid Thresholds for Non-IT Goods/Services	
Bid Thresholds for IT Goods/Services	
Accessibility Technology Initiative	
Product or Service as Unique or Proprietary Single or Sole Source	
• Public Works	
California State Contracts Register (CSCR)	,
Other Types of Procurement Vehicles	
• CSU Master Enabling Agreements	j
Blanket Purchase Orders	
• Multi-year Contracts	
General Services Administration (GSA) – United States Pricing Schedules	
California Multiple Award Schedule (CMAS) and State Master Agreements	
• State of California – Department of General Services – State Contracts	

Table of Contents Continued

Small Business/DVBE Program

•	DVBE Program Information	18
•	What is a DVBE?	18
•	DVBE Incentive Program	19
	Small and Micro-Business Definitions	
•	Applying Small Business Preference	22

Bid Awards and Protests

•	Formal Bid Award Information	23
	Protests, Disputes and Complaints	
	Resolution of Pretests, Disputes, or Complaints	
	Exclusion From Bidding	

Insurance Requirements

•	Required Insurance Documentation	5

Receiving Purchase Orders

•	Supplier Obligations	27
	Authorized Purchasing Transactions	
	Terms and Conditions	
•	Vendor Data Record (Form 204)	28
	Recycled Content Certification	
	Shipments	
	Sales Tax	
	Invoices	
	Accounts Payable	

Additional Information

•	How to Use BidsOnline TM	30
٠	Contact Information For All Campuses	34
	Directions/Campus Maps	

Introduction

About California State University, Sacramento

California State University, Sacramento (the University) is located in the capital of the nation's most populous and diverse state. Reflecting the metropolitan character of the area, California State University, Sacramento is a richly diverse community. The University was established in 1947 and has grown into a metropolitan institution that supports higher education and academic excellence for over 28,500 students. California State University, Sacramento is dedicated to advancing the many social, economic, political, and scientific issues affecting the region and the state.

At California State University, Sacramento, we are constantly striving to create a sense of unity among faculty, staff, administrators, students, alumni, and community members. In pursuing the combined elements of our mission, we seek to foster a sense of pride in all who view this campus as their own – pride in the University as the institution of choice among our current students; pride among our alumni in the ongoing impact of the University education upon their lives; pride among faculty, staff, and administration in their University's achievement of excellence in teaching, learning, and scholarship; and pride in California State University, Sacramento as an asset to the community among residents of the Greater Sacramento region.

About the Procurement & Contract Services Department

California State University, Sacramento is one of twenty-three campuses which are collectively administered by The Trustees of the California State University (CSU), located in Long Beach, California.

The purpose of the Procurement and Contract Services Department is to provide the campus community the highest quality of goods and services in the most cost efficient and effective manner. The Department is responsible for executing the procurement functions and responsibilities in accordance with the delegation authority passed down by the Trustees of the CSU. The Department develops, coordinates, and implements campus-wide policies, procedures, and standards for all Procurement and Contract activities. The activities include but are not limited to personal property, services, public works and information technology.

The Procurement and Contract Services Department is dedicated to conserving public funds and conducting its procurement process in a fair, open, and competitive format. The Department is always seeking to cultivate and maintain purposeful vendor relations. Vendors are welcome to actively engage the campus for business opportunities.

Vendors are encouraged to make appointments with Buyers. We are open for business from 9:00 am - 5:00 pm, Monday through Friday, with the exception of legal and University holidays. The Procurement and Contract Services Department is located at:

California State University, Sacramento

Procurement and Contract Services 6000 J Street, Sacramento, CA 95819-6008 Modoc Hall, Room 3005 Phone: 916-278-7322, Fax: 916-278-5796 <u>http://www.csus.edu/proc</u>

Procurement and Contract Services - Mission Objectives and Responsibilities

The mission of the Procurement and Contract Services Department is to provide the campus community with cost efficient services with the resource level provided. The staff attempts to provide these services in a timely and courteous manner at all times. To accomplish this, policies and procedures have been established which will provide for a smooth flow of incoming requests through the procurement cycle for delivery of supplies and services.

The department buys goods and services based on buyer assignments. A list of buyer assignments can be found at the website below:

http://www.csus.edu/aba/procurement/staff.html

The goal is to acquire (buy, lease, rent or lease-purchase) tangible goods and services requested by campus departments. Each Buyer seeks to accomplish this requirement with the guidelines established by policy. Contract awards are based on best value with consideration given to need, lowest economical cost consistent with quality and time, and the best interest of the University.

The Procurement and Contract Services Department responsibilities:

- Provide excellent support, service and communication for both internal and external customers.
- Create an environment that allows for full and open competition consistent with University policy and procedures. Assist in the development of specifications for solicitations of both formal and informal requirements.
- Determine appropriate procurement methodology for campus requirements.
- Endeavor to reduce the costs of the purchasing operation by working with the campus administration, faculty, staff and vendors
- Seek to implement new tools and ideas for creative procurement solutions.
- Provide an open door atmosphere where internal and external customers can obtain training and cooperation for campus requirements.
- Maintain suitable sources of supply by facilitating vendor outreach for campus requirements.
- Support the Small Business and Disabled Business Veteran Enterprise (DVBE) participation programs.

Vendor Registration/Bid Opportunities

University Procurement & Contract Services

Buyers at California State University, Sacramento utilize BidsOnlineTM, a fully automated webbased vendor registration and bid management system. This online bidding system affords vendors a tool to register and compete for business opportunities by utilizing a web based format. Some of the key features and benefits of BidsOnlineTM include the ability to:

- Maintain your own profile as a new or existing vendor.
- Receive automatic email notifications for selected bid opportunities based on product and service categories.
- Search for all types of requests, addendums, bid results and awards at any time.
- Download bid documents when available.
- Receive automatic addendum notification as a bid participant.

To register and access bid opportunities, vendors must visit our website at: <u>http://www.csus.edu/proc</u> and register themselves on BidsOnlineTM.

Doing Business with other California State University Procurement Offices

Once you have registered on BidsOnlineTM with California State University, Sacramento, the system will update into a database. Not all CSU's use BidsOnlineTM for posting bid opportunities. To contact the procurement offices for other CSUs directly, see pages 34 - 37.

State of California, Department of General Services (DGS), Procurement Division "How to Do Business with the State"

Cal eProcure is a marketplace portal for access to the California State Contracts Register (CSCR) this is your one-stop information source for state contracting opportunities. The CSCR is an online application that connects business to government, providing an easy-to-use, on-line publication which lists goods, services, construction and IT goods and services. The CSCR can be viewed at <u>https://www.caleprocure.ca.gov/pages/Events-BS3/event-search.aspx</u> . Vendors can obtain more information from the DGS Procurement Division Vendor Guide at <u>https://www.dgs.ca.gov/pd/Programs/caleprocure.aspx</u> .

California DGS Procurement Division 707 Third Street, 2nd Floor, West Sacramento, CA 95605 Phone: 800-559-5529 Fax: 916-375-4613 <u>http://www.pd.dgs.ca.gov/</u>

Navigating Through the System

Making Contact

If you need assistance registering on our bid list, completing the required vendor forms, or need to view or print a copy of our Vendor Guide, visit our website at <u>http://www.csus.edu/proc</u>.

Small Business/Disabled Veteran Business Enterprise (DVBE) Advocate Information

If your company is a registered Small Business, DVBE, and/or a prime vendor or contractor interested in doing business with the University, you are encouraged to contact the Small Business/DVBE Advocate. Each CSU and state agency has a designated Small Business/DVBE Advocate. For more information about these programs, see *Small Business Program* on pages 21-23 and/or *DVBE Program* on pages 18-23. The California State University, Sacramento Small Business & DVBE Advocate is:

Dale M. Clack Small Business/DVBE Advocate 916-278-7405, clackd@csus.edu

Advocate contact information for all CSUs are listed on pages 33-37.

Vendor Strategies

California State University, Sacramento acquisitions for products and services are delivered by purchase order, service order, agreement, and contract or procurement card. Vendors should *not* accept requests for products and/or services from University employees without utilizing one of the above mentioned methodologies. Vendors are encouraged to familiarize themselves with Procurement and Contract Services Buyers by utilizing the following strategies:

- Register online @ <u>http://www.csus.edu/proc</u> for opportunities (see "Vendor Corner")
- Review "Procurement & Contract Staff" contact information on our website: <u>http://www.csus.edu/aba/procurement/staff.html</u> to determine the appropriate Buyer.
- Notify Buyers of your business status i.e., Small Business and/or DVBE
- Participate in our Vendor Faire opportunities when available
- Keep Buyers supplied with your latest resource information and current prices.
- Keep Buyers informed of back-order situations, plant closures, impending shortages or strikes.
- Keep Buyers informed of any address, phone number, email address or contact changes.
- Maintain responsive and timely customer support.
- Deliver quality products and services to the campus community.
- Insure that all shipments are clearly marked with a purchase order number on each package-failure to do so will slow your payment opportunity.
- Include the purchase order number on all invoices and correspondence.
- Call the Procurement and Contract Services Department for appointments.

Marketing

At California State University, Sacramento, we recognize that marketing to the government can seem like a complicated endless maze. Our goal is to remove barriers and create an environment that provides vendors a path to navigate through our system. Marketing to state government requires good marketing strategies and recognizing your target points. The road to winning contracts involves understanding the structure of our University and is an important place to start. Procurement activity for the campus is processed through the Procurement and Contract Services Department. Campus departments do not have the authority to commit University funds or to directly procure tangible goods or services without a purchase order, unless they are utilizing their procurement card for ordering tangible goods and/or services where and when allowed.

Buyers Assignment "Whom To Contact"

Vendors should refer to the University Procurement and Contract Services website at: <u>http://www.csus.edu/proc</u> - click on *Procurement & Contract Staff* for the names, phone numbers and a list of commodities, services and contracts handled by each of the Buyers. Vendors should contact the appropriate Buyer before visiting the campus to discuss business opportunities.

Campus Visits

In some cases a vendor may want to visit a campus department for marketing purposes. Vendors should avoid visiting campus departments unannounced. In addition, vendors should be aware that departments have minimal purchasing authority, confined strictly to the University procurement card. All other purchase commitments are handled by the Procurement and Contract Services Department, which has the sole authority to sign contracts and issue awards for the University. If a situation arises where a vendor needs to clarify whether a campus requestor has the authority to place an order, they should contact the Procurement and Contract Services Department at 916-278-7322 for assistance. See *pages 38-40* for directions and campus maps.

News and Updates

Should the Procurement and Contract Services Department have a need to release global information to vendors, we will utilize our website or send out a notice via BidsOnlineTM. The notice via e-mail would only be delivered to our vendors registered on the site.

Authority and Delegation

California State University, Sacramento is administered by the Trustees of the CSU. The Trustees are responsible for chief administration of the campuses. Their delegation is passed to the Presidents of each University to administer affairs at the individual campus. In turn, each President delegates authority and responsibility to University Administrators. Procurement and Contract Services has the sole delegation to enter into contracts for purchases, services, legal agreements and all vendor agreements. Faculty, staff and administrators outside of the Procurement and Contract Services department do not have the authority to obligate the institution.

Authority to Commit State Funds

Authority to sign purchase orders, contracts, interagency agreements, and to certify contractual documents is limited to California State University, Sacramento - Procurement Officers and Administrators who have been duly authorized in writing by the campus President and whose names and position titles are on file at the CSU Chancellors Office (Long Beach, California).

California State University, Sacramento staff, and faculty other than those mentioned above are not authorized to commit University funds.

Definition of Committing State Funds

The following actions constitute committing funds:

- Authorizing a vendor to provide a service or ship an item without an approved contract, purchase order or procurement card.
- Providing services without a contract or service order signed by and authorized team member of University Procurement and Contract Services.
- Signing any contractual agreement naming California State University, Sacramento its employees, officers or agents as party to an agreement. This includes, but is not limited to, license agreements, facility rental contracts, Memorandums of Understanding, maintenance agreements and order forms.
- Picking up merchandise without an approved contract, purchase order, service order or procurement card is prohibited.

Bid Information

University Competitive Bid Policy

California State University, Sacramento Procurement policy is driven by the Integrated CSU Administrative Manual – Policy Manual for Contracting & Procurement. The University is committed to a policy of promoting fair and open competition for the acquisition of goods and services to meet its needs. In implementing its policies and procedures for the preparation and administration of purchase orders and contracts, the University strives to achieve fair and open competition through public advertising, notification, and outreach. We adhere to the following objectives:

- 1. Compliance with the intent of competitive bidding statutes as a means of protecting the public from the misuse of public funds;
- 2. Stimulation of competition in a manner conducive to sound fiscal practices by providing qualified bidder's fair opportunity to participate;
- 3. The elimination of favoritism, fraud, and corruption in the awarding of purchase orders and contracts;
- 4. Obtain best value for the University while complying with legislative intent.

Types of solicitations

There are several industry-standard methods that may be used for soliciting and awarding contracts.

Some of the more common ones are:

- Invitation For Bid (IFB)
- Request For Proposal (RFP)
- Request For Quotation (RFQ)

In choosing which methodology to use, the University considers the procurement objective, including, but not limited to, the requirements of the goods or services being procured, the estimated dollar value of the resultant contract, the legislative and policy requirements and what is in the best interest of the campus.

The determination for award of a contract must be in conformance with the evaluation process and methodology specified in the solicitation document. Only responsible and responsive bidders may be awarded a contract. All bids may be rejected in any case where the campus determines that the bids received are not in the best interests of the University.

Bid opportunities at the University fall into one of two categories: informal or formal.

Informal bid solicitations are generally Request For Quotations (RFQ) provided in a written or verbal format.

Formal bid solicitations are advertised on the California State Contract Register (CSCR), and posted on our bid board (public board located just outside our office). Generally formal bids utilize the following formats: Invitations For Bid (IFB) or Request For Proposal (RFP). Other types of solicitation methods include but are not limited to Request For Information (RFI) and Request For Bid (RFB).

Awards are made to vendors based on bids/proposals that meet the needs of the solicitation, are in the best interest of the University are considered best value and are most responsive. It is the intent of the University to secure goods/services at the lowest cost and the highest practical quality and affording maximum opportunity for all vendors who wish to do business with the University.

Bid Thresholds for Non-IT Goods/Services

Acquisitions Less than \$50,000

Competition is not required for non IT goods/services on transactions of an amount less than \$50,000 unless the campus determines that competition is necessary to develop sources, validate prices, or for other sound business reasons.

Acquisitions greater than \$50,000 and less than \$250,000 from Certified Small Business/DVBEs

Acquisitions that are estimated to be greater than \$50,000 and less than \$250,000 and result in award to a Certified Small Business, and/or DVBE are not required to be advertised in the California State Contracts Register, as long as price quotations have been obtained from two or more Certified Small Businesses, and or DVBEs.

Acquisitions greater than \$50,000 and less than \$100,000 from non-Small Business/DVBEs

Except in cases when it has been determined that only one source or that only one brand or trade name of an article will properly meet the needs of the CSU, all contracts for the acquisition of goods and or services in the amount greater than \$50,000 and less than \$100,000 may be the result of an informal non-advertised solicitation process. An informal solicitation process may provide for submittal of written or verbal quotes from vendors.

Contracts shall be awarded based on the proposal that provides the most value-effective solution to the CSU's requirements. Verbal quotes must be documented. If the award is other than to the lowest priced proposal, campuses shall document the value-based determination for making the award.

Acquisitions greater than \$100,000 from non-Small Business/DVBEs

Contracts for personal property greater than \$100,000 shall be awarded as the result of a formal solicitation process. The formal solicitation shall comply with all requirements for formal solicitation of goods and/or services. Unless waived, the formal solicitation shall be advertised in the California State Contracts Register.

Contracts for non-IT goods/services: This is a purchase that has as its sole or main purpose the buying of tangible items such as equipment, parts, supplies, or other merchandise. If any services are to be provided as well, the dollar value associated with the purchase of the goods must be greater than the dollar value of the services that will be provided. Service means any work performed by an independent contractor wherein the service rendered does not consist primarily of the acquisition of goods. This contract classification does not include contracts for the acquisition of information technology (IT) goods/services, public works project agreements, or professional service agreements in connection with a public works project.

Bid Thresholds for IT Goods/Services

Except in cases when it has been determined that only one source will properly meet the needs of the University, the following bid thresholds shall apply:

Acquisitions less than \$50,000 from Certified Small Business

Acquisitions that are estimated to be less than \$50,000 may be awarded Business without competition unless it is that competition is necessary to develop sources, validate prices, or for other sound business reasons intended to establish fair and reasonable standards.

Acquisitions equal or greater than \$50,000 and less than \$250,000 from Certified Small Business/DVBE

Acquisitions that are estimated to be greater than \$50,000 and less than \$250,000 and result in award to a Certified Small Business, and/or DVBE are not required to be advertised in the California State Contracts Register, as long as price quotations have been obtained from two or more Certified Small Businesses, and or DVBEs.

Acquisitions (IRT) equal to or greater than \$50,000, and \$500,000 or less

Acquisition of ITR requirements that are estimated to be equal to or greater than \$50,000, and \$500,000 or less may be the result of an informal solicitation non-advertised solicitation process.

An informal solicitation process may provide for submittal of written or verbal quotes from vendors.

Contracts shall be awarded based on the proposal that provides the most value-effective solution to the CSU's requirements. Verbal quotes must be documented. If the award is other than to the lowest priced proposal, campuses shall document the value-based determination for making the award.

Acquisitions greater than \$500,000

Acquisitions of IT requirements estimated to result in contracts greater than \$500,000 shall be awarded as the result of a formal solicitation process.

Information Technology (IT) Goods and Services Contract: This classification of contracts includes acquisition of goods and/or services for all electronic technology systems and services, automated information handling, system design and analysis, conversion of data, computer programming, information storage and retrieval, telecommunications which include voice, video, and data communications, requisite system controls, simulation, electronic commerce, and all related interactions between people and machines.

Information & Communication Technology

Reference: Government Code 11135, CSU Executive Order 926, CSU Coded Memo AA-2007-04, Title II of the Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101 and following), Sections 508 of the Rehabilitation Act of 1973, as amended (Section 508)

The California State University (CSU) system launched a system-wide <u>Information &</u> <u>Communication Technology</u> (ICT) to ensure that each CSU campus follows CSU policy and federal and state laws pertaining to access to information and technology.

California State University, Sacramento is dedicated to meeting the needs of persons with disabilities in all aspects of its academic programs and services. The University recognizes the importance of making its physical facilities as well as its information technology services accessible to serve the largest possible audience and ensure the campus is accessible by everyone.

The University is required to purchase Electronic and Information (E&IT) products and services that conform to standards which have been established for each of the following six categories of covered items, if such is commercially available and the purchase does not result in undue burden:

- 1. Software Applications and Operating Systems;
- 2. Web-based intranet and Internet Information and Applications;
- 3. Telecommunications products, including telephone systems, voice response systems, and technologies involved with information transmission.
- 4. Video and Multimedia products, including television displays and computer equipment with display circuitry that receives, decodes and displays broadcasts, cable, videotape and DVD signals;
- 5. Self-contained, closed products that have embedded software and include, but are not limited to information kiosks, information transaction machines, copiers, printers, and fax machines;
- 6. Desktop and portable computers

Product or Service as Unique or Proprietary Single or Sole Source

The requirement for competitive bidding of products and services in excess of \$50,000.00 shall not apply when the Director of Procurement determines that a product or service is unique or proprietary, single or sole source which is defined as:

A product or service, the characteristics and functions of which are such that only a single product or service will properly satisfy the University's needs and all other products or services, will be unacceptable for such needs.

Public Works

Public Works projects are defined as the erection, construction, alteration, painting, repair or improvement of any state structure, building, road, or other state improvement of any kind.

Public works contracts estimated below the value of \$5,000.00 or under, need not be bid.

Minor – Cap Projects

Projects where the estimated cost has a value of less than \$656,000.00

Major-Cap Projects

Projects where the estimated cost has a value greater than \$656,001.00 Contractors must be pre-qualified to participate in public works contracts where the value is greater than \$610,000.00 and discretionary for contracts below that estimated amount.

Job Order Contracting (J.O.C)

Annual awards of contract(s) that do not exceed \$3,000,000.00 for repair or other repetitive work, renovation, or modification to shall be done according to "unit prices" (price for a single unit or an item of work). The contract shall be awarded to the lowest responsible bidder and based on specifications for "typical work" (work description applicable to large number of individual projects, as distinguished from work description for a specific project). No individual project or annual contract may be performed under the J.O.C. that exceeds \$656,000.00

Small Business/DVBE Option

The University may award a Public Works project with an estimated value of greater than \$5,000.00 but less than the cost limit as identified in Public Contract Code Section 10105 (currently set at \$291,000.00) to a certified small business, including a micro-business, or to a DVBE as long as written bids are obtained from two or more certified small businesses and/or DVBEs.

Public Works Project information is available on our website at: <u>http://www.csus.edu/aba/procurement/public-works-bids/public-works-program.html</u>

Advertising in the California State Contracts Register (CSCR)

It is the policy of the University to advertise in the CSCR to every extent reasonable. Contract opportunities can be found on the Contracts Register at the following website: <u>https://www.caleprocure.ca.gov/pages/Events-BS3/event-search.aspx</u> (click on link to - View CSCR Ads).

Other Types of Procurement Vehicles

CSU Master Enabling Agreements

These agreements support the strategic sourcing efforts of two or more campuses by combining common requirements for specified goods and services, avoiding redundant bid solicitations and contracts, maximizing volume discounts, and reducing administrative costs. They may include Master Software/Site License Agreements, Master Service Agreements or Master Pricing Schedules. Each CSU Master Enabling Agreement may have specific conditions for its use, which may include: the extent for which competition requirements have or have not been satisfied, parties that may place orders against the CSU Master Enabling Agreement, and instructions on how to place an order.

Blanket Purchase Orders (BPOs)

These are primary source agreements which are designed to supply goods or services on an ongoing basis for a designated period of time. The agreement generally establishes prices, terms, conditions, and the period covered. Quantities or minimum sales are not required. Shipment terms are specified by the University.

Multi-Year Contracts

A contract for goods or services may be entered into for any period of time deemed to be in the best interests of the University provided the term of the contract and conditions of renewal or extension, if any, are included in the solicitation.

A multi-year contract is authorized where:

- (a) estimated requirements cover the period of the contract and are reasonably firm and continuing; and
- (b) such a contract will serve the best interests of the University by encouraging effective competition or otherwise promoting economies in University Procurement.

General Services Administration - United States (GSA) Pricing Schedules

A Multiple Award Schedule (MAS) is an agreement established between the General Services Administration (GSA) of the United States and multiple vendors for the purpose of acquiring goods and/or services under specific prices, terms and conditions. GSA agreements may be used if the GSA vendor is willing to extend the same GSA prices to the University, prices in the agreement have satisfied University's competitive bidding process, and the terms of the agreement include the terms required by California law.

California Multiple Award Schedule (CMAS) and State Master Agreements

A California Multiple Award Schedule (CMAS) and State Master Agreements are agreements established between the California Department of General Services (DGS) and multiple vendors who agree to the State of California terms and conditions and may be used by the University. Acquisitions based on CMAS or State Master Agreements shall be competitively bid so as to result in offers from three or more vendors including one small business, if available.

University Buyers access the DGS Procurement Division website at <u>http://www.pd.dgs.ca.gov</u> to search for appropriate CMAS contracts. If substantial savings are realized through the use of a State contract, then it is preferable to use the State contract.

CMAS contracts are based primarily on products, services, and prices from the federal General Services Administration (GSA) multiple award schedule program.

The CMAS Contractor Application Packet consists of CMAS program information, instructions, and required application documents, Contract Terms and Conditions, and Product/Services Codes. To obtain an application, contact the CMAS Unit at:

CMAS Representatives

Telephone: 916-375-4363 Fax: 916-375-4663 http://www.dgs.ca.gov/pd/Programs/Leveraged/CMAS.aspx

Small Business/DVBE Program

DVBE Program Information

State law requires that state agencies make efforts to achieve a goal of 3% participation for disabled veteran business enterprises (DVBEs) in state contracts. Vendors are responsible for understanding the DVBE requirements and should contact the Procurement and Contract Services Department at 916-278-7322 for further clarification if needed.

DVBE PROGRAM REQUIREMENTS ARE APPLICABLE TO <u>ALL</u> BIDDERS. When DVBE requirements are included in the bid package, bids or proposals that have not met the DVBE requirement are considered non-responsive. Nonresponsive bids/proposals are ineligible for award of state contracts.

What is a DVBE?

Disabled Veteran as used herein means a veteran of the military, naval or air services of the United States with at least a 10% service-connected disability who is a resident of the State of California.

Disabled Veteran Business Enterprise (DVBE) as used herein means a business concern certified by the Office of Small Disabled Services (OSDS) as meeting *all* of the following:

- The business is at least 51% owned by one or more disabled veterans or, in the case of a publicly owned business, at least 51% of its stock is owned by one or more disabled veterans; a subsidiary which is wholly owned by a parent corporation, but only if at least 51% of the voting stock of the parent corporation is owned by one or more disabled veterans; or a joint venture in which at least 51% of the joint venture's management and control and earnings are held by one or more disabled veterans.
- One or more disabled veterans manage and control the daily business operations. The disabled veterans who exercise management and control are not required to be the same disabled veterans as the owners of the business concern.
- A sole proprietorship, corporation, or partnership with its home office located in the United States, which is not a branch or subsidiary of a foreign corporation, foreign firm or other foreign-based business.

Does your company meet the DVBE requirement?

There are only three (3) acceptable responses to the DVBE requirement in an Invitation for Bid (IFB) or Request for Proposal (RFP):

- **My company qualifies as a DVBE.** This means the bidder is a DVBE and committed to performing not less than 3% or greater (as defined in the bid document) of the contract dollar amount with its own forces or in combination with those of other DVBEs.
- My company does *not* qualify as a DVBE, but one or more of our subcontractors *does* qualify as a DVBE. This means that the bidder is not a DVBE, but is committed to use DVBEs for not less than 3% or greater (as defined in the bid document) of the contract dollar amount.

• My company does *not* qualify as a DVBE, but we have a *DVBE Utilization Plan*. State law permits bidders bidding on contracts for materials, supplies or equipment to submit a DVBE Utilization Plan that has been approved, prior to the final bid due date, by the State Department of General Services Procurement Division.

Removal of Good Faith Effort from DVBE Contract Provisions

The Good Faith Effort (GFE) as a means to satisfy DVBE contract participation requirements has been eliminated. Assembly Bill 21 (AB4X 21) requires that if a solicitation contains a DVBE participation goal, then departments must award contracts to the lowest responsible bidder who meets a minimum of 3% or greater as defined in the bid document. Solicitations not containing the DVBE participation goal are not affected.

What DVBE documentation is required?

- **If your company is a DVBE**, the University will require you to provide proof of certification by the State Department of General Services, Procurement Division, OSDS and complete the appropriate *DVBE schedule*.
- If your company is using DVBE Subcontractor(s), the University will require you to provide proof of your subcontractor's certification by the OSDS and to complete the appropriate *DVBE schedule*.
- If your company has a DVBE Utilization Plan, the University will require you to have your plan approved by the State Department of General Services Procurement Division and complete the appropriate *DVBE schedule*.

DVBE Incentive Program

The Disabled Veteran Business Enterprise (DVBE) Participation Goal Program for State contracts is established in Public Contract Code (PCC), §10115 et seq., Military and Veterans Code (MVC), §999 et seq., and California Code of Regulations (CCR), Title 2, §1896.60 et seq.

The program mandates an incentive program to assist State agencies meeting their annual DVBE participation goals. California State University, Sacramento shall reward prime bidders for increased DVBE participation the greater the DVBE participation, the greater the incentive. Prime bidders, who meet or exceed the stated DVBE participation goal, shall receive a bidding incentive, making their bids more competitive. The more DVBE participation they receive, the higher the incentive.

A DVBE incentive will be given to bidders who provide DVBE participation. For evaluation purposes only, the University shall apply a DVBE Bid incentive to bids that propose California certified DVBE participation and confirmed by the University. The DVBE incentive amount for awards based on low price will vary in conjunction with the percentage of DVBE participation. Unless a table that replaces the one below has been expressly established elsewhere within the solicitation, the percentages and or points will apply as appropriate.

A combination of preferences or preference(s) with a DVBE incentive shall not exceed 15% or \$100,000, whichever is less.

Bidders must be considered responsive and responsible before preferences or incentives are awarded.

When applying the preferences or incentives to awards based on low price, the bid price is reduced for evaluation purposes only.

A non-small business cannot displace a California certified small business from the top-ranked position because of application, preferences or incentive.

Awards based on high score vs. awards based on low price

If a solicitation is to be awarded based on high score

A bidder who meets or exceeds DVBE participation requirements specified in the solicitation shall receive proposal evaluations points.

If a solicitation is to be awarded based on low price

A bidder who meets or exceeds DVBE participation requirements in the solicitation will receive a DVBE incentive percentage.

DVBE Percentage of Participation	Incentive Percentage Based Low Price Award	Incentive Points Based on High Score
•		Award
3%	1%	1
3.01% - 3.5%	2%	2
3.51% - 4%	3%	3
4.01 - 4.5%	4%	4
4.51% - 5% & greater	5%	5

SAMPLE DVBE INCENTIVE BELOW

Example:

- The University posts an IFB that requires a DVBE participation of 3%.
- Bidder A responds with a \$100,000 bid and 7% DVBE participation.
- Bidder B responds with a \$97,000 bid and 3% DVBE participation.
- Bidder A is granted a 5% bid incentive, wins the award, and is paid \$100,000 for the project.

DVBE Invitation Only Bid Solicitations

State agencies may specify any amount of DVBE participation for an individual solicitation as long as they achieve their annual 3% goal. Buyers at the University may sometimes determine, based on the type and scope of the bid solicitation that *only* qualified DVBE companies will be invited to bid. If you are certified as a California State Certified DVBE and registered in the University Vendor Registration database "*BidsOnline*TM", you will automatically receive these invitations to bid. Non-DVBE companies will not receive email notifications about these bid solicitations.

DVBE Partnerships

We highly recommend that vendors begin to establish relationships with DVBE companies *before* bid solicitations are posted. Bidders have a limited amount of time to respond to bid solicitations and the bidding process will be easier if DVBE relationships have already been established. Your DVBE Advocate can help by introducing you to appropriate DVBE company representatives.

Small and Micro-Businesses Definitions

Definition of a Small Business

- An independently owned and operated business
- Not dominant in its field of operation
- The principal office is located in California
- The owners (officers if, if a corporation) are domiciled in California
- Including affiliates is either:
 - A business with 100 or fewer employees; an average annual gross receipts of \$14 million or less, over the last three tax years;
 - A manufacturer* with 100 or fewer employees; or,
 - A microbusiness. A small business will automatically be designated as a microbusiness, if gross annual receipts are less than \$3,500,000; or the small business is a manufacturer with 25 or fewer employees
- * For Small Business Certification purposes, a manufacturer is a business that is both of the following:
 - 1. Primarily engaged in the chemical or mechanical transformation of raw materials or processed substances into new products.
 - 2. Classified between Codes 31 to 339999, inclusive, of the North American Industrial Classification System (NAICS) Manual, published by the United States Census Bureau, 2007 edition

Definition of Micro-Business

A micro-business is a small business that, together with affiliates, has average annual gross receipts of \$3,500,000 or less over the previous three years or is a manufacturer or the small business is a manufacturer with 25 or fewer employees. Micro-businesses shall be extended the same preferences and incentives applicable to certified small businesses.

For the purposes of this policy statement, small and micro-businesses shall be collectively referred to as "small businesses."

Small Business Goal

The University supports the spirit of the Legislature's declaration as set forth in the Small Business Procurement and Contracts Act (G.C. 14835 et seq.). It also supports those goals established by the Office of Small Business and DVBE Certification (OSDS) for the extent of participation by small businesses (including micro-businesses) in the provision of goods, information technology, services to the state, and construction of state facilities.

Applying Small Business Preference

The small business preference must be applied when: 1). a responsible bidder that is not a CA certified small business, or 2). a non-small business claiming 25% CA certified small business subcontractor participation submits the lowest responsive bid. The following is an example of applying the small business preference to determine the successful bidder.

Supplier	Bid Amount	Bid after applying SB preference	Status of Bidder
А	\$19,870.00	\$18,921.25	Claims non-SB subcontractor preference and commits to 25% certified SB participation.
В	18,975.00	18,975.00	Does not claim to be SB and does not claim non-SB subcontractor participation.
С	19,520.00	18,571.25	Claims to be certified SB.

Step 1:

Calculate 5% of the net bid price of the lowest responsible and responsive bid. In this example Bidder B is the lowest responsive bid.

\$18,975.00	B's net bid price
X .05	Preference factor
\$ 948.75	Preference value to be applied for evaluation purposes to non-SB and SB suppliers.

Step 2:

Subtract this amount from the bid amount of Supplier "A" claiming non-SB subcontractor preference and Supplier C claiming certified SB.

Note:

Applying the SB preference formula is for evaluation purposes only and does not change the actual bids offered by any suppliers.

Step 3:

Apply the results of Step 2 as follows:

\$19,870.00	A's net bid price
- 948.75	Preference amount
\$18,921.25	A's adjusted amount after applying preference
\$19,520.00	C's net bid price
,	C's net bid price Preference amount

Results:

\$18,571.25 is less than \$18,975.00; consequently, the award is made to the certified SB.

To provide small businesses an opportunity to receive the 5% bid preference, a *Small Business Preference Form* or equivalent advisory statement shall be included in all bid solicitations for the procurement of products and services. Evidence of certification by OSDS – usually via a copy of the OSDS approval letter – is required from the bidder in order for a bid preference to be granted. For additional information on how to become a certified small business, contact the OSDS at 916-375-4940.

Special Conditions

The State is required to aid, counsel, assist, and protect, to the maximum extent possible, the interests of small business concerns in order to preserve free competitive enterprise and ensure that a fair proportion of the total purchases and contracts or subcontracts for property and services for the State be placed with such enterprises.

To provide small businesses an opportunity to request preference, the Small Business Preference Form or an equivalent advisory statement shall be included in all bid solicitations for the procurement of goods and for service agreements. Evidence of certification by OSDS is required from bidder in order for a bid preference to be granted. All certified small businesses may elect to apply a 5% percent bidder's preference that shall not exceed \$50,000in accordance with G.C. 14835 et seq.

Bid Awards and Protests

(For Non-Public Works Acquisitions and Services)

Formal Bid Award Information

As part of the formal bid process, sealed bids and/or proposals shall be publicly opened and read at the date and time specified. After bids are opened, they shall be made available for public inspection within a reasonable time. Public inspection shall not include the disclosure of documents designated by the University to be confidential. **Bids received after the closing date and time shall not be accepted.**

As soon as practical after the bid opening, the campus shall begin the evaluation process to determine the lowest responsive and responsible bidder in accordance with the criteria for evaluation as stated in the solicitation. Deviations from requirements which do not materially

impact the cost, quantity or quality of the item or service to be provided or do not directly affect the outcome of the bid award, in the opinion of the campus, may be waived.

All bids may be rejected whenever it is determined to be in the best interests of the campus. The bid document contains provisions for resolution of protests and disputes.

Protests, Disputes and Complaints (For Non-Public Works Acquisitions and Services)

The University has the final authority to resolve protests, disputes and complaints arising from the solicitation, award or performance of a contract. Protest of contract awards are limited to firms that submitted a proposal in response to a solicitation and must be on the grounds that the firm's proposal should have been selected in accordance with the selection criteria in the solicitation document. Once a firm expresses its intention to protest, the contract shall not be awarded until the protest has been withdrawn or a decision has been reached by the University.

A firm must express its intention to protest the award of a contract within five business days after release of the notification of intent to award. If notification is provided after the five day period the notification shall be considered untimely and shall be returned to the bidder. The bidder shall provide a detailed statement of protest within ten (10) calendar days after expressing its intent to protest an award of a contract. The protesting firm must submit a full and complete written statement specifying the grounds of the protest and the facts in support thereof. If a detailed statement is not received within the 10 day period the statement shall be considered untimely and shall be returned to the bidder.

Any protest, dispute, or complaint lodged by a bidder, a vendor or contractor shall initially be addressed by the staff member in the Procurement Department who was assigned the transaction. The issue may be resolved simply by providing clarification of the bid document. If the matter cannot be resolved informally by this means, it will be elevated to the Director of Procurement.

After all factors have been analyzed, a final decision shall be issued in a timely fashion by the campus. The decision shall be in writing and shall be mailed or otherwise furnished to the bidder, vendor or contractor in such a manner as to ensure receipt. The decision of the campus is final."

Exclusion of Vendors or Contractors from Bidding

A vendor or contractor may be removed or suspended from the University's list of potential bidders and be prohibited from participating in any of the campus bid process if there has been a failure, without good cause, to perform in accordance with the terms of a past contract with the University or with any other governmental entity. A vendor or contractor may also be removed or suspended if its performance with respect to a previously awarded purchase order or contract has been unsatisfactory. Such exclusion must remain in effect for at least 90 days after the unsatisfactory performance has been recorded, but shall not exceed a period of 360 calendar days in duration. A vendor or contractor excluded from bidding shall be relieved of the prohibition at any time after the 90-day minimum period upon demonstrating to the campus's satisfaction that the problems which resulted in the removal or suspension have been corrected.

Insurance Requirements

The University is required to maintain current insurance certificates on file for each company providing business services to the campus. Vendors or organizations providing service(s) to the University must have a current certificate of insurance and **endorsement page** listing California State University, Sacramento as additionally insured on file in our office. The certificate of insurance and endorsement page must meet the requirements listed below. Services may not be performed until the insurance documents have been provided to the University Procurement and Contract Services Department.

Upon receipt of a request for insurance from the campus, vendors should pass the insurance requirements along to their broker or insurance provider.

The requirements listed below constitute the Contract Insurance requirements unless special conditions warrant a modification to the documentation due to minimal risk or elevated risk.

Throughout the life of this Contract, the vendor shall pay for and maintain in full force and effect with an insurance company(s) (Company) admitted by the California Insurance Commissioner to do business in the State of California and rated not less than "A: VII" in Best Insurance Key Rating Guide, the following policies of insurance:

- 1.) COMMERCIAL GENERAL LIABILITY insurance which shall include contractual, products and completed operations coverage's, Bodily Injury and Property Damage (including Fire Legal Liability) Liability insurance with combined single limits of not less than \$1,000,000 per occurrence, and if written on an Aggregate basis, \$2,000,00 Aggregate limit (CG 0001)
- 2.) COMMERCIAL AUTOMOBILE LIABILITY insurance, endorsed for "any auto" with combined single limits of liability of not less than \$1,000,000 each occurrence. (CA 0001)
- WORKERS' COMPENSATION Insurance as required under the California Labor Code, and Employers Liability Insurance with limits not less than \$1,000,000 per accident/injury/disease.
 Deductibles and Self-Insured Retentions must be declared and are subject to approval by the University.

The Policy (s) shall also provide the following:

- The Commercial General Liability and Automobile Liability insurance shall be written on ISO approved occurrence form (see item 1 and 2 above) and endorsed to name: *The State of California, California State University, Sacramento, the California State University (CSU), their officers, Trustees, representatives, agents, employees and volunteers are additional insureds.* ISO Endorsement CG 20 10 11 85 (or equal) is acceptable.
- 2.) For any claims related to this project, the Contractor's insurance coverage shall be primary insurance as respects *The State of California, California State University, Sacramento, the California State University (CSU), their officers, Trustees, representative, agents, employees and volunteers.* Any coverage maintained by the University shall be excess of the Contractor's insurance and shall not contribute with it. Policy shall waive right of recovery against the University.

- 3.) Each insurance policy required by this clause shall be endorsed to state that coverage shall not be cancelled by either party, except after thirty (30) days' prior to written notice by certified mail, return receipt requested, has been given to the University. Further, the thirty (30) day notice shall be unrestricted, except for workers' compensation, which shall permit ten (10) days advance notice. The Insurer shall provide the University with notification of any cancellation, major change, modification or reduction in coverage.
- 4.) Regardless of these contract minimum insurance requirements, the contractor and its insurer shall agree to commit the contractor's full policy limits and these minimum requirements shall not restrict the contractor's liability or coverage limit obligations.
- 5.) Coverage shall not extend to any indemnity coverage for the active negligence of the additional insured in any case where an agreement to indemnify the additional insured would be invalid under Subdivision (b) of Section 2782 of the California Civil Code.
- 6.) The Company shall furnish the University with the Certificates and Endorsements for all required insurance, prior to the University's' execution of the Agreement and start of work.
- 7.) Proper Address for Certificates, Endorsements and Notices shall be:

California State University, Sacramento Procurement and Contract Services 6000 J Street Sacramento, CA 95819-6008

8.) Upon notification of receipt by the University of a Notice of Cancellation, major change, modification, or reduction in coverage, the Contractor shall immediately file with California State University, Sacramento a certified copy of the required new or renewal policy and certificates for such policy.

Any variation from the above contract requirements shall only be considered by and be subject to approval by the University's Risk Manager. Insurance documents may be mailed or faxed. All faxed insurance documentation should be faxed to (916) 278-5796.

If at any time during the life of the Contract or any extension, the vendor fails to maintain the required insurance in full force and effect, all work under the Contract shall be discontinued immediately and all payments due or that may become due to the vendor shall be withheld until acceptable replacement coverage notice is received by the University. Any failure to maintain the required insurance shall be sufficient cause for the University to terminate the Contract. In the event of insurance cancellation, the University reserves the right to purchase insurance or insure (or self-insure) for the above required coverages at the vendor's full expense.

If the vendor should subcontract all or any portion of the work to be performed in this contract, the vendor shall cover the subcontractor, and/or require each subcontractor to adhere to all subparagraphs of this Insurance Requirements section. Similarly, any cancellation, lapse, reduction or change of subcontractors insurance shall have the same impact as described above.

Receiving Purchase Orders

Supplier Obligations

Receiving a purchase order from the University carries with it the obligation to supply the ordered products and/or services at the agreed upon price, at the promised time, and without the need for Buyer intervention, renegotiation or continued expediting. Full performance of contractual obligations will render vendors a favorable evaluation and opportunities for further participation in our purchasing program. Our expectations:

- Quality customer service
- Dependable products and services
- Timely delivery
- Competitive prices
- No substitutions without the approval of the buyer and amendment of the purchase order, service order and or contract.
- Good communications
- Timely resolution of claims
- Compliance with procurement, shipping and invoicing procedures

Authorized Purchasing Transactions

Vendors may be presented with four different types of authorized procurement transactions: purchase orders, service orders, agreements, or contracts processed by the University Procurement and Contract Services Department. In addition to those four, procurement card orders are processed by authorized University employees throughout the campus. The following are descriptions of each of these procurement methods.

1. **Purchase Orders, Service Agreements and Contracts:** Purchase orders, service orders, agreements, and contracts are required for any purchase not eligible as a procurement card transaction. The activities supporting purchase orders, service orders, agreements, and contracts are performed by University Buyers who have the sole authority to approve purchases. University Buyers are presented with a purchase requisition from campus departments. The Buyer will take action to procure the products or services requested by campus departments after ensuring that all policies, authorizations, and procedures, including competitive solicitations, have been obtained. Vendors shall not accept purchase requisitions for fulfillment of orders. The purchase requisition must be converted by the Procurement and Contract Services Department to a purchase order, service order, agreement, or contract to establish a University obligation of funds.

- 2. **Procurement Card:** Vendors may be presented with a procurement request using an official campus Procurement Card. The Procurement Card is designed to be used by authorized University employees to purchase routine goods costing up to \$5,000 (including shipping, handling and tax). While full liability rests with the University, the cardholder whose name is imprinted on the card is responsible for all purchases. This procurement card system benefits the University and vendors through:
 - Prompt payment to vendors.
 - Elimination of unnecessary purchase orders and invoices.
 - Distribution of low value purchase authority.

Just like any other credit card, it can be swiped at the vendor site or used to place orders by telephone and on the internet by giving the card account number to the vendor. An invoice or receipt is required from the vendor that identifies the detail of the items being purchased and shipped. The bank bills the University for the "NET Amount of all authorized transactions processed. Each Procurement Card has a pre-set spending limit that may not be exceeded under any circumstances. Procurement Card restrictions and prohibited uses can be viewed on the campus Procurement and Contract Services website (<u>http://www.csus.edu/proc</u>). Use of the procurement card is for tangible goods. The card may not be used for payment of services to the campus.

No personal expenses are to be charged to the procurement card at any time or for any reason whatsoever.

Terms and Conditions

Vendors are responsible for familiarity with California State University (CSU) General Provisions for Commodity/Service and Information Technology Acquisitions. These provisions are available at <u>http://www.calstate.edu/csp/crl/gp/gp.shtml</u> or by request at the University Procurement and Contract Services Department.

Vendor Data Record (Form 204)

All vendors doing business with California State University, Sacramento must complete the *Vendor Data Record* (State of California Standard Form 204) available on our website at http://www.csus.edu/aba/forms.htm.

Submitting a completed 204 form is a mandatory requirement <u>prior</u> to doing business with any state agency. Information on this form will be used to prepare Information Returns (Form 1099) and for withholding on payments to nonresident vendors. Additionally, the address provided will be used as a default remittance address for check disbursement.

If any of the information submitted on the 204 form changes, it is the responsibility of the vendor to notify the University and to submit a new form as soon as possible. <u>Invoice payments will</u> not be issued to any vendor who has not submitted a 204 form. Even if you have submitted a 204 form to another state agency, you must still submit a 204 form to California State University, Sacramento.

Recycled Content Certification

The University requests all vendors to certify in writing the recycled content of the products sold or offered to the campus. Certification of the amount of recycled content within each product may be either

- (a) a minimum percentage of post consumer material and secondary material, or
- (b) exact percentage of post-consumer material and secondary material. The Recycled Content Certification form is located at <u>http://www.csus.edu/aba/forms.htm</u> and scroll down to the Procurements and Contracts section.

Shipments

It is important that vendor shipments are addressed correctly. Failure to identify the shipment properly may be cause for refusal or delayed payment. Partial shipments are not desirable and are not encouraged unless shortness of supply demands split shipments. All shipments must include a packing slip detailing the contents of the shipment. Shipments against purchase orders, procurement card orders and direct payment acquisitions should be addressed as follows:

California State University, Sacramento Attn: Central Receiving/Purchase Order # _____ 6000 J Street Sacramento, CA 95819-6117

The University Central Receiving Department phone number is 916-278-6274.

Sales Tax

California State University, Sacramento is NOT exempt from state sales or use tax. By policy, the University generally requires the vendor to pay all contributions, taxes and premiums payable under federal, state and local laws measured upon the payroll of employees engaged in the performance of work under a contract, and all applicable sales, use, excise, transportation, privilege, occupational and other taxes applicable to products and supplies furnished or work performed.

Invoices

All vendor invoices to the University should be on a preprinted document in duplicate. Please do not invoice prior to shipment. All invoices *must* include:

- The University purchase order number
- Detailed and itemized description of the products and services provided
- Sales tax information
- Appropriate freight or delivery charges

Again, the University Purchase Order number must appear on the invoice. Incomplete

invoices result in a delay of payment, so it is in a vendor's best interest to comply with these instructions. Invoices should be sent to:

California State University, Sacramento Accounts Payable 6000 J Street Sacramento, CA 95819-6004 916-278-6476

Additional Information

How to use BidsOnlineTM

Before you begin:

You will need the following information to complete the vendor registration process:

- Company Federal Tax ID Number
- California Seller's Permit Number
- Small Business Certificate Number, if applicable
- Disabled Veteran Business Enterprise Certificate Number, if applicable

What happens after I register as a vendor online?

Once you have completed the vendor registration form online, you should receive an email from CSUS@planetbids.com confirming your online registration. The email will contain your selected username and password along with the link to the home page of the California State University, Sacramento Procurement and Contract Services contracting opportunity section. You are always free to search, view and order documents from the web site 24/7.

Can I maintain my own profile on the web site?

Yes, once you are registered as a vendor, you will be able to make any changes to your company profile at any time through our web site. Simply select "Edit Your Vendor Profile" from the content navigation and follow these instructions:

1. Enter the username and password that you chose <u>**OR**</u> enter your company's tax id number and the email that you registered with.

You will be taken to the page you had entered your company information. You can edit your profile or your preferences by clicking in the box and entering the current information. When you have completed the updates to your profile, click on **Update Profile** and your information will be changed in your bidder profile and the file will automatically be updated for the agency.

Vendors are highly encouraged to create generic email addresses (see examples below):

<u>Sales@companyABC.com</u> or, <u>Info@companyABC.com</u> or, <u>Bids@companyABC.com</u>

Passwords should be safely shared with company personnel who need access to solicitation and information related doing business with California State University, Sacramento.

What if I forget my username and password?

If you ever forget your password, you can have BidsOnline email it to you directly by clicking on the "Forgot Your Password?" link in the content navigation. In order for BidsOnline to track your password, you need to enter your username and email. If BidsOnline is unable to track your information, please follow the three options or send an email to <u>CSUS@planetbids.com</u>.

How will I know when there is a new bid request that matches the services we provide?

Registered and approved vendors of the University are notified automatically via email when a new request is entered by California State University, Sacramento. If a new request is entered by the University that is matched with the services you have registered for, then you are automatically notified via email with subject "New Bid Alert". Furthermore, you are always free to visit the contracting section of the University web site to search for open and past listings.

How do I search for current or past bid listings?

There are two ways to search for current and past listings on the California State University, Sacramento web site:

1. Enter Keyword(s) for Quick Search to search by title of a RFP, RFQ, Bid, etc., and click on Go, or

2. To do an advanced search for CSU Sacramento's listed projects, enter your search criteria. If you do not enter anything in the boxes provided and click on **Go**, the search results will default to all of the projects listed, whether they are awarded, closed, bidding, etc. The results of the search for projects or requests for quotations will be listed on the next page showing the following:

- The **Category** the project is listed under
- The **Project Name**, where you can click on it and you will be given the project detail/information
- The **Bid Type** is the project type (Bid, RFI, RFP, RFQ, RFQual). **Bid Due Date**, is the date the bids or quotes are due
- Bid Status:
 - o Bidding means that it is still open, and you can bid
 - Closed means that it is no longer bidding
 - o Awarded is when the project has been awarded

Next to each listing is indicated whether the bid submittal is accepted in a paper or electronic format. If a request is enabled by California State University, Sacramento then will be able to login and bid electronically online through the University online bidding system. When you click on a project name, you will be directed to the bid detail page where you can view bid detail as well as project items list, addendums.

How to register on our bid list:

- 1. Go to *BidsOnline*TM:
 - a. Open Microsoft Internet Explorer
 - b. Go to <u>www.csus.edu/proc</u>
 - c. Click on Vendor Corner and then click on Vendor Registration
- 2. Complete *Vendor Profile*
 - a. Company Information.
 - b. Main Contact Information Complete step 1 and step 2 of the form, then click on the Submit button.
- 3. Click on the **Register** button. (Be sure to select up to ten (10) category codes that relate to the type of supplies/services your company sells).
- 4. If you have questions about this process, please contact Dale Clack at 916-278-7405 or <u>clackd@csus.edu</u>.

What to do if you forget your user name and password:

- 1. Go to *BidsOnline*TM:
 - a. Open Microsoft Internet Explorer.
 - b. Go to www.csus.edu/proc
 - c. On the lower right hand side, click on Forgot Your Password
- 2. In the dialogue box enter your email address and click **Send Email**
- If you have questions about this process, please contact Dale Clack at 916-278-7405 or clackd@csus.edu

How to update your company profile:

- 1. Go to *BidsOnline*TM:
 - a. Open Microsoft Internet Explorer
 - b. Go to www.<u>http://www.csus.edu/aba/procurement/</u>
 - c. Click on Vendor Corner and then click Vendor Registration

- 2. Enter USER ID and password then click Log In
- 3. On left side click Vendor Profile.
- 4. Make changes to your company profile as needed.
- 5. At the bottom of the page, click on the Save & Exit button.
- If you have questions about this process, please contact Dale Clack at 916-278-7405 or clackd@csus.edu

What to do when you receive an email message from PlanetBids:

- 1. Look at the wording of the email message you received.
 - If your email message includes the words, *which meets your selected criteria*, it means that this is a bid request posted publicly and any vendor may respond
 - If your email message includes the words, *you are being invited to participate as a bidder*, it means this is a private (invitation only) bid request.
- 2. Click on the web link in your email message. This will open a web browser window and give you a glimpse of the bid request. You cannot view more of this bid request until after you log on.
 - This will bring you to a list of all bid requests that you have been invited to bid on.

If you have questions about this process, please contact Dale Clack at 916-278-7405 or clackd@csus.edu

Contact Information for All CSU Campuses

California State University, Chancellor's Office

Contract Services & Procurement 401 Golden Shore, 5th Floor, Long Beach, CA 90802-4210 Phone: 562-951-4586, Fax: 562-951-4969 Website: <u>http://www.calstate.edu/CSP/</u> SB & DVBE Advocate: Maria Hernandez, 562-951-4586, mhernandez@calstate.edu

California State University, Bakersfield

Fiscal Services/Procurement 9001 Stockdale Highway, Bakersfield, CA 93311-1099 Phone: 661-664-2011, Fax: 661-664-3144 Website: <u>http://www.csub.edu/BAS/fiscal/procurement/</u> SB & DVBE Advocate: Kathy Villa, 661-654-3164, <u>kvilla@csub.edu</u>

California State University, Channel Islands

Procurement & Support Services One University Drive, Camarillo, CA 93012 Phone: 805-437-8400, Fax: 805-437-8437 Website: <u>http://www.csuci.edu/campserv/finance/</u> SB & DVBE Advocate: Catherine Strauch, 805-437-847, <u>catherine.strauch@csuci.edu</u>

California State University, Chico

Procurement & Contract Services 400 West First Street, KH 206, Chico, CA 95929-0244 Phone: 530-898-4636, Fax: 530-898-4531 Website: <u>http://www.csuchico.edu/purc/</u> SB & DVBE Advocate: Duane McCune, 530-898-5629, <u>dmccune@csuchico.edu</u>

California State University, Dominguez Hills

Procurement, Contracts & Logistical Support Services 1000 East Victoria Street, Carson, CA 90747 Phone: 310-243-3696, Fax: 310-243-3305 Website: <u>http://www4.csudh.edu/pclass/procurement-contracts/index</u> SB & DVBE Advocate: Open Position, 310-243-3696, <u>XXXX@csudh.edu</u>

California State University, East Bay

Procurement & Support Services 25800 Carlos Bee Blvd., Hayward, CA 94542-3021 Phone: 510-885-3000, Fax: 510-885-7484 Website: <u>http://www.csueastbay.edu/af/departments/finance/procurement/</u> Advocate: Deborah Haynes, 510-885-3842, <u>deborah.haynes@csueastbay.edu</u>

California State University, Fresno

Procurement & Support Services 5150 North Maple Avenue, M/S JA111, Fresno, CA 93740-8026 Phone: 559-278-4240, Fax: 559-278-4398 Website: <u>http://www.fresnostate.edu/adminserv/purchasing/</u> SB & DVBE Advocate: Brian Cotham, 559-278-2893, <u>bcotham@csufresno.edu</u>

California State University, Fullerton

Financial Services/Contracts & Procurement 800 North State College Blvd., Fullerton, CA 92834-6900 Phone: 714-278-2011, Fax: 714-278-1569 Website: <u>http://finance.fullerton.edu/Procurement/</u> SB & DVBE Advocate: Hector Muniz, 657-278-5136, hmuniz@fullerton.edu

Humboldt State University

Contracts & Procurement 1 Harpst Street, Arcata, CA 95521-4957 Phone: 707-826-3011, Fax: 707-826-3312 Website: <u>https://www2.humboldt.edu/procurement/node/29</u> SB & DVBE Advocate: Brigid Wall, 707-826-3304, <u>bkw9@humboldt.edu</u>

California State University, Long Beach

Procurement & Support Services 1250 Bellflower Blvd., BH 346, Long Beach, CA 90840-0106 Phone: 562-985-4111, Fax: 562-985-5432 Website: <u>http://daf.csulb.edu/offices/financial/procurement/</u> SB & DVBE Advocate: Terri Telasky, 562-985-8290, <u>ttelasky@csulb.eedu</u>

California State University, Los Angeles

Procurement Contracts & Support Services 5151 State University Drive, Los Angeles, CA 90032-8530 Phone: 323-343-3480, Fax: 323-343-3499 Website: <u>http://www.calstatela.edu/univ/procure/</u> SB & DVBE Advocate: Thomas Johnson, 323-343-3488, <u>tjohnson@cslanet.calstatela.edu</u>

California Maritime Academy

Fiscal Services/Procurement 200 Maritime Academy Drive, Vallejo, CA 94590 Phone: 707-654-1086, Fax: 707-654-1001 Website: <u>http://www.csum.edu/web/fiscal-services/procurement</u> SB & DVBE Advocate: Lorrie Dineen-Thackeray, 707-654-1086, Idineen@csum.edu

California State University, Monterey Bay

Purchasing 100 Campus Center Drive, Bldg 84B, Seaside, CA 93955-8001 Phone: 831-582-3300, Fax: 831-582-4430 Website: <u>https://csumb.edu/finance/procurement</u> SB & DVBE Advocate: Reyola Carlisle, 831-582-3506, <u>reyola_carlisle@csumb.edu</u> Contact Information for All CSU Campuses – Rev Date 1/2017

California State University, Northridge

Purchasing & Contract Administration 18111 Nordhoff Street, Northridge, CA 91330-8207 Phone: 818-677-1200, Fax: 818-677-6544 Website: <u>http://www-admn.csun.edu/purch/</u> SB & DVBE Advocate: Brian Berry, 818-677-6568, <u>brian.berry@csun.edu</u>

California State Polytechnic University, Pomona

Procurement & Support Services 3801 West Temple Avenue, Pomona, CA 91768-4003, Phone: 909-869-7659, Fax: 909-869-5475 Website: <u>https://www.cpp.edu/~procurement/</u> SB & DVBE Advocate: Lorraine Rodriguez, 909-869-3391, lorrainer@csupomana.edu

California State University, Sacramento

Procurement & Contract Services 6000 J Street, Sacramento, CA 95819-6048 Phone: 916-278-6011, Fax: 916-278-5796 Website: <u>http://www.csus.edu/proc/</u> SB & DVBE Advocate: Dale Clack, 916-278-7405, <u>clackd@csus.edu</u>

California State University, San Bernardino

Purchasing Office 5500 University Parkway, San Bernardino, CA 92407-2397 Phone: 909-880-5000, Fax: 909-537-5903 Website: <u>http://purchasing.csusb.edu/</u> SB & DVBE Advocate: Amy Beran, 909-537-5145, <u>aberan@csusb.edu</u>

San Diego State University

Contract & Procurement Management 5500 Campanile Drive, San Diego, CA 92182-7455 Phone: 619-594-5000, Fax: 619-594-5919 Website: <u>http://bfa.sdsu.edu/prosrvcs/</u> SB & DVBE Advocate: Jeff Fratt, 619-594-3965, <u>ifratt@mail.sdsu.edu</u>

San Francisco State University

Procurement Office 1600 Hollway Avenue, San Francisco, CA 94132-4002 Phone: 415-338-1111, Fax: 415-338-1984 Website: <u>http://fiscaff.sfsu.edu/procurement_support_services/procurement_contracts</u> SB & DVBE Advocate: Maritza Rodriguez-Vivas, 415-338-1456, <u>mrodrig@sfsu.edu</u>

San José State University

Procurement & Support Services Mail: One Washington Square, CH 500, San Jose, CA 95192-0047 Phone: 408-924-1560, Fax: 408-924-1570 Website: <u>http://www.sjsu.edu/finance/about_us/purchasing/vendorguide/index.html</u> SB & DVBE Advocate: Luis Garcia, 408-924-1559, <u>luis.garcia@sjsu.edu</u>

California State Polytechnic University, San Luis Obispo

Contract & Procurement Services 1 Grand Avenue, San Luis Obispo, CA 93407 Phone: 805-756-1111, Fax: 805-756-6500 Website: <u>https://afd.calpoly.edu/cprm/procurement/</u> SB & DVBE Advocate: Suzanne LaCaro, 805-756-5190, slacaro@calpoly.edu

California State University, San Marcos

Procurement & Support Services 333 South Twin Oaks Valley Road, San Marcos, CA 92096-0001 Phone: 760-750-4000, Fax: 760-750-3286 Website: <u>http://www.csusm.edu/procurement/</u> SB & DVBE Advocate: Kerry Stein, 760-750-4487, <u>kstein@csusm.edu</u>

Sonoma State University

Financial Services/Contracts & Procurement 1801 East Cotati Avenue, Rohnert Park, CA 94928-3609 Phone: 707-664-2880, Fax: 707-664-4183 Website: <u>http://www.sonoma.edu/finance/procurement/</u> SB & DVBE Advocate: Jenifer Crist, 707-664-3102, jenifer.crist@sonoma.edu

California State University, Stanislaus

Financial Services/Purchasing 801 West Monte Vista Avenue, Turlock, CA 95382 Phone: 209-667-3122, Fax: 209-667-3076 Website: <u>http://www.csustan.edu/financialservices/Purchasing/</u> SB & DVBE Advocate: Phyllis Crittendon, 209-667-3243, pcrittendon@csustan.edu

Directions



From Points East

Via I-80 (Auburn, Reno)

- 1. Take I-80 west into the City of Sacramento.
- 2. At the split take Business 80 west. (Capitol City Freeway)
- 3. Proceed to the J Street exit and turn left onto J Street.

4. Take J Street approximately three miles through East Sacramento to the north entrance of campus.

5. Turn right into the north gate at the intersection of J Street and Carlson Drive.

6. On the right-hand side of the roadway is the Information Booth, where a campus directory and further assistance is available.

Via Highway 50 (Folsom, South Lake Tahoe)

- 1. Take Highway 50 west into the City of Sacramento
- 2. Follow signs to the University exit.
- 3. Proceed to the Howe Ave/Power Inn Road Exit and drive straight through the intersection onto College Town Dr.
- 4. Take College Town Dr. approximately .5 miles to the south entrance of Sacramento State.
- 5. Proceed through the third stop light at State University Dr.
- 6. Just past the intersection, on the right-hand side of the roadway is an information booth where a campus directory and further assistance is available.

From Points South:

Via I-5 (Stockton, Los Angeles)

- 1. Take I-5 north into the City of Sacramento
- 2. Follow signs to the Highway 50 east exit.
- 3. Merge onto Highway 50 and proceed east to the Howe Ave/Power Inn Road exit.
- 4. Stay to the far right while exiting the highway and merge onto Hornet Dr.
- 5. Turn left when the road dead-ends at College Town Dr.
- 6. Proceed through the second stop light at State University Dr.

7. Just past the intersection, on the right-hand side of the roadway is an information booth where a campus directory and further assistance is available.

From Points North:

Via I-5 (Woodland, Redding, Sacramento International Airport)

- 1. Take I-5 south into the City of Sacramento
- 2. Follow signs to the Highway 50 east exit.
- 3. Merge onto Highway 50 and proceed east to the Howe Ave/Power Inn Road exit.
- 4. Stay to the far right while exiting the highway and merge onto Hornet Dr.
- 5. Turn left when the road dead-ends at College Town Dr.
- 6. Proceed through the second stop light at State University Dr.
- 7. Just past the intersection, on the right-hand side of the roadway is an information booth where a campus directory and further assistance is available.

From Points West:

Via I-80 (Davis, San Francisco)

1. Take I-80 east towards the City of Sacramento.

2. At the spilt of I-80 and Bus 80/Hwy 50 in West Sacramento, stay straight on Bus 80/Hwy 50 and proceed into Sacramento.

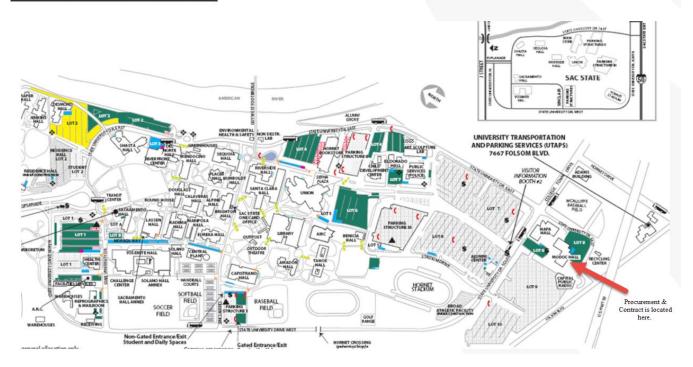
3. After crossing the Sacramento River I-80 becomes Highway 50, proceed east on 50 to the Howe Ave/Power Inn Road exit.

- 4. Stay to the far right while exiting the highway and merge onto Hornet Dr.
- 5. Turn left when the road dead-ends at College Town Dr.
- 6. Proceed through the second stop light at State University Dr.

7. Just past the intersection, on the right-hand side of the roadway is an information booth where a campus directory and further assistance is available.

CAMPUS MAP

Campus Map



The Procurement and Contract Services Department is located at: Modoc Hall Room 3005 916-278-7322 http://www.csus.edu/proc