OTHER CONDUCT OF CONCERN (OCC)

EXPERIENCED OTHER CONDUCT OF CONCERN

NOT COMFORTABLE APPROACHING THE SUBJECT OF CONCERN

SPEAK DIRECTLY WITH THE PERSON YOU HAVE A CONCERN WITH

WENT WELL?

CONTINUE DIALOG TO STRENGTHEN RELATIONSHIP

DIDN'T GO WELL?

SPEAK WITH YOUR APPROPRIATE ADMINISTRATOR, DEAN'S OFFICE, CHAIR, OR OTHER MPP

UTILIZE RESOURCES: CSU LEARN CLASSES, EMPLOYEE ASSISTANCE PROGRAM (EAP)

APPROPRIATE ADMINISTRATOR OR OTHER LEADER

ACKNOWLEDGE COMPLAINANT, HEAR THEIR CONCERNS

SPEAK TO THE SUBJECT TO UNDERSTAND THEIR PERSPECTIVE

FOLLOW-UP WITH COMPLAINANT WITH ASSESSMENT, GUIDANCE, COACHING, AND POSSIBLE SUPPORTIVE MEASURES

CONTINUE TO FOLLOW-UP AND ENGAGE WITH ALL PARTIES *AND* MONITOR PROGRESS

CONTACT ALR (ACADEMICLR@CSUS.EDU) OR ELR (ELR@CSUS.EDU) IF CONSULTATION IS NEEDED