

Classification Requests - Service Levels

Additional information regarding the processes outlined below, including the most up to date templates, can be found on our <u>website</u>.

Request Type	C&C Review Service Level*	Additional Information
Recruitment		
New positionBackfill/Replacement	16 business days	
Temporary Appointment		
Emergency Hire	10 business days	Service Levels may vary based on complexity of changes/updates to the Position Description Incomplete requests or requests submitted on the incorrect template will be returned and may result in significant delays to the Classification and Compensation review process. **
Retired Annuitant	10 business days	
Special Consultant	10 business days	
Casual Worker/Helper Aide	10 business days	
Independent Contractor Review	10 business days	
Interim MPP Appointment	10 business days	
Existing Employees (Filled positions)		
PD Update	16 business days	
Reassignment (Temp and Perm)	10 business days	
Classification Reviews	30 business days	
Working Title Review	10 business days	

^{*}Service Levels are standard goals for the C&C Department, timelines outlined in the Collective Bargaining Agreements supersede.

**Templates and additional process information can be found on our website.



Compensation Requests - Service Levels

Additional information and resources can be found on our website.

Request Type	C&C Review Service Level*	Additional Information
Staff Compensation		
Staff In-Range Progression request (Management and Employee Initiated)	16 business days	
Staff BonusStipend Requests	16 business days	
MPP Compensation		All requests require justification memos and supporting documentation. Any requests submitted without
MPP Bonus Request	16 business days	appropriate documentation may be returned and may result in significant delays to the Classification and
MPP Equity Increase Request	20 business days	Compensation review process**.
Recruitment Related Request		
Request Above Minimum (RAM) (MPP and Staff)	48 hours	

^{*}Service Levels are standard goals for the C&C Department, timelines outlined in the Collective Bargaining Agreements supersede.

^{**}Processes for all compensation related requests can be found via the Electronic Compensation (E-Comp) system- Instructions Tab.