

Compensation Requests - Service Levels

Additional information and resources can be found on our website.

| Request Type | C&C Review Service Level* | Additional Information |
|--|---------------------------|---|
| Staff Compensation | | |
| Staff In-Range Progression request Additional Increase Request (Management and Employee Initiated) | 30 business days | |
| Staff BonusStipend Requests | 16 business days | All requests require justification memos and supporting |
| MPP Compensation | | documentation. Any requests submitted without |
| MPP Bonus Request | 30 business days | appropriate documentation may be returned and may result in significant delays to the Classification and Compensation review process**. |
| MPP Equity Increase Request | 30 business days | |
| Recruitment Related Request | | |
| Request Above Minimum (RAM) (MPP and Staff) | 48 hours | |

^{*}Service Levels are standardized goals for the C&C Department, timelines outlined in the Collective Bargaining Agreements supersede.

^{**}Processes for all compensation related requests can be found via the Electronic Compensation (E-Comp) system- Instructions Tab.



Classification Requests - Service Levels

Additional information regarding the processes outlined below, including the most up to date templates, can be found on our <u>website</u>.

| Request Type | C&C Review Service Level* | Additional Information |
|---|---------------------------|---|
| Recruitment | | |
| New positionBackfill/Replacement | 16 business days | |
| Temporary Appointment | | |
| Emergency Hire | 10 business days | Service Levels may vary based on complexity of changes/updates to the Position Description Incomplete requests or requests submitted on the incorrect template will be returned and may result in significant delays to the Classification and Compensation review process. ** |
| Retired Annuitant | 10 business days | |
| Special Consultant | 10 business days | |
| Casual Worker/Helper Aide | 10 business days | |
| Independent Contractor Review | 10 business days | |
| Interim MPP Appointment | 10 business days | |
| Existing Employees (Filled positions) | | |
| PD Update | 16 business days | |
| Reassignment (Temp and Perm) | 10 business days | |
| Classification Reviews | 120 days | |
| Working Title Review | 10 business days | |

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**Templates and additional process information can be found on our website.