

CHRS Recruiting

Initiating an Offer Card – Staff/MPP

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Introduction

This guide shows you how to work with offers and make offers to selected applicants. Offers require an approval process and fields on the offer are used for PeopleSoft integration.

Definitions

Term	Definition
Applicant card	The Applicant card is a complete summary of an applicant in the system, including their personal details and application history.
Application status	A single stage of a recruitment process. Campuses pre-determine their recruitment processes based on the type of recruitment. Application status identifies where an applicant is in that process.
	Example: First Interview Successful.
Job card	The Job card initiates a requisition with specific and relevant details of the job, posting language and requirements, and includes an approval process with notifications and alerts to approvers. With a unique ID to represent each requisition, it facilities central information collection and tracking. The Job card also associates users to the requisition by their roles in the recruitment process, such as the Hiring Manager, HR/FA Representative (Recruiter), Search Committee Chair and other key team members.
Job code	Job code is a four digit number assigned to a specific classification based on CSU Classification Standard. In CHRS Recruiting, it is also referred to as Employee Classification. The field displays the classification title, and the Job No (number) box displays the actual four digit code. Example: 1038
Library	A collection of documents and folders that exist in the CHRS Recruiting system. The library can contain such documents as interview guides, offer letters, and position descriptions.
Merge field	Merge fields are specific text strings that pull information directly from the system. You can use merge fields to personalize bulk communications.
	Example: Dear {FIRSTNAME} is shown in the communication preview. When the communication is sent, {FIRSTNAME} is replaced by the value of the applicant's first name.
Offer card	A form that is used for creating the official offer to the selected applicant. The Offer card requires an approval process.



Term	Definition						
Offer status	The offer status shows the progress of the offer through the offer approval process.						
PeopleSoft HCM	PeopleSoft HCM is the Human Resources Management system. CHRS Recruiting is a separate system that ties in to PeopleSoft HCM via integration, so that records in the two systems are consistent.						
Position number	An eight-digit number associated with a position that is generated in PeopleSoft HCM. Position numbers are attached to positions when they are imported from PeopleSoft into PageUp. In PageUp, Positions numbers start with a campus two- letter code.						
	Example: SA-00027198.						
	(SA is the campus code for Sacramento.)						
Provisioning	A CHRS Recruiting feature that you use to order equipment, access, hardware, and software needed for a new hire. For physical items, provide an address for where the items are to be delivered.						



Create an offer

To prepare an offer for approval, you need to do the following tasks:

- Create an offer
- Complete the Offer card
- Select an offer approval process

About the Offer card

The Offer card, like the Job card, is a form that is used across the CSU system. The Offer card is organized into sections to help separate fields that are related to staff and MPP positions.

Because new hires must be recorded in the PeopleSoft HCM, information in the CHRS Recruiting system must be synchronized with PeopleSoft. Fields must be completed correctly or the integration can fail.

When you create the offer for the first time, you should open the Offer card by using an application status change. To trigger the offer card, you must change the selected candidate's application status to **Prepare Offer to Extend.**

After you create the offer, the Offer card is more easily accessed through the Applicant card by clicking the Offer status link.

When to create an offer

• After you have decided on a finalist to offer the job

How to create an offer

You access the Offer card through the Offer status link on the Applicant card. However, when you are preparing the offer for the first time, you do this by changing the application status.

1. Open the **View applications** page for the job.



Athletic Equipment Atte	View applications	
sition info Notes Posting	Documents Reports	
<u>View Job Card User Guides</u>		
	REQUISITION INFORMATION	
Internal Team:	SA-Athletics Marketing/Promo - 78100	*
Recruitment Process:*	SA-Staff/MPP Recruitment Process	
Application Form:	SA-Staff/MPP Application Form Preview	w Customize for job
Job Code/Employee Classification:*	Athletic Equipment Attendant I 🛛 🔍 🍠	

2. Click the status of the candidate you would like to prepare the offer for.

Athletic Equipment Attendant I (501009)							
Search	Results						
Select 🔻	Submitted	Status	Applicant No	Pref Name	First name	Last name	
Ju	15, 2021	Finalist Selected/HR R	121275		De'Aaron	Fox	

3. Change the status to **Prepare Offer to Extend**. The offer is created with some fields pre-populated with information from the job requisition.

C	Change application status
,	
	Interview Unsuccessful
	Hiring Manager Review
	Hiring Manager Review - Hold
	Hiring Manager Review Unsuccessful
	Reference Check Initiated
	Reference Check Unsuccessful
	Finalist Selected/HR Review
	Prepare Offer to Extend
	Conditional Offer Declined
	Accurate Background - Background Check Initiated



Complete the Offer card

You must complete the Offer card before you can submit the offer for approval.

How to complete the Offer card

1. Complete the fields on the Offer card by using the following screen captures and data tables.

Offer card - Personal, Job, Offer details sections

Offer details					
	De'Aaron I	Fox			
	Personal det	tails			
		123 Fake Street Sacramento, California 95826, United States		Phone: 9165556 This info is from	
	E-mail:	hornethire+dfox@gma	il.com	applicant profi	le.
	Applicant No:	121275			
	View profile				
	Current or p	revious employee det	ails		
	Aid PLEASE NOTE: Once the selec users. In the ev	tion is made and the O vent of an incorrect selv to submit a "High Impa	ffer card is "Saved/Su action, do not move fo	bmitted", the selection prward please contact y	yee Profile Link Instructions Job cannot be edited by system your Campus Configuration ployee number from your campus'
	Select current active employee only: Employee:	No user selected.	<u> </u>		If selected candidate is a current, active employee, enter their Sac State email address here.
			Save and close	Subm Podcasts	

The Personal details, Job details, and Offer details sections are pre-populated. You cannot edit most of them. The values for these fields is drawn from the Job card and Applicant card.



Offer card – Position Details section 1

		POSITION DETAILS
1	Job Code/Employee Class:	Athletic Equipment Attendant I 🔍 🧷
		<u>Job Code: 1514</u> ×
2	Auxiliary Hire:*	🔿 Yes 🗿 No
		Selecting 'Yes' will exclude this new hire from the PeopleSoft integration file.
3	Hiring Type:	Probationary •
4	Start date:*	
5	End date if applicable:	
6	Probation End Date:	
7	FTE:	1.000000
8	Hours Per Week:	40.00
9	FLSA Status:	Non-Exempt •
10	Union:	Select •
	Union Language:	
11		
12	Mandated Reporter:	General - The person holding this position is considered a general mandated repor 🔻
13	NCAA:	 Yes ○ No

#	Field	Information			
1	Job Code/Employee Class	•	o populated from the job car formation about this job cod		pand the
		Job Code/Employee Class:	Athletic Equipment Attendant I	Q 🖉	
			<u>Job Code: 1514</u>	^	
			Job Family: ATHLET		
			Union Code: R09		
			CompFreq: M		
			Job Function: STF		



#	Field	Information
2	Auxiliary Hire*	This field is auto populated from the job card. "No" should always be checked, as we do not hire Auxiliary positions in CHRS Page Up.
3	Hiring Type	This field is auto populated from the job card.
4	Start date:*	Use the calendar to enter the tentative start date. This date drives the new hire onboarding tasks. (This date may be changed by the Recruitment Analyst once the offer has been accepted)
5	End date if applicable:	Use this field only for temporary employees.
6	Probation End Date:	This field is used for Probationary hires. Please leave blank. The Recruitment Analyst will enter the date once the offer is accepted and start date is confirmed.
7	FTE:	This field is auto populated from the job card. Full-time equivalence: Enter a decimal value from 0 to 1. Example: 20 hours/week is 0.5 FTE.
8	Hours Per Week	This field is auto populated from the job card.
9	FLSA Status:	This field is auto populated from the job card.
10	Union	Select the union from the drop-down menu. Leave blank if unsure.
11	Union Language	Leave blank
12	Mandated Reporter	This field is auto populated from the job card.
13	NCAA	If Yes, then campuses would need to provide language in offer letters via Offer Template for applicable NCAA appointments.

Offer card – Position Details section 2

Sensitive Position

1

	Off	fer det	ails			₽
1	s	ensitiv	e Position:	Select	- ,	~
2	c	Conflict	of Interest:	None		7
3	c	Concurr	ent Hire:) Yes	O No	
4	R	Rehired	Annuitant:	Yes	O No	
		#	Field		Information	

background checks and new hire trainings.

This information is used in determining the appropriate type of



#	Field	Information
2	Conflict of Interest	Designates whether the applicant must complete a Conflict of Interests form and attend training.
3	Concurrent Hire:	Select Yes if the applicant is a current employee who is going to be working both positions concurrently. A campus expert needs to provide training on how to identify this type of applicant.
4	Rehired Annuitant:	Select Yes if the applicant is a retired employee who is working part-time. A campus expert needs to provide training on how to identify this type of applicant.

<u> Offer card – Budget Details</u>

	BUDGET DETAILS			
1	Budget/Chart field/Account string:			
2	Pay Plan: Pay Plan Months Off:	Select		/
4	Salary Range/Grade:*	1514-RANGE A-Grade-1	Q /	
		Minimum: \$ 2,912.00 Maximum: \$ 4,331.00 Pay Frequency:		
5	Anticipated Hiring Range:			
6	Maximum budgeted amount:			

#	Field	Information
1	Budget/Chart field/ Account String	This field is used by Budgets. Enter chart string information including the Department, Fund, Program or Project, Class and % Distribution.
2	Pay Plan:	Select the applicable Pay Plan. Example: 12/12 months. This information can be merged into the offer letter.
3	Pay Plan Months Off:	If the Pay Plan field value is anything other than 12/12 months, you must specify which months are off. This information is merged into the offer letter.



#	Field	Information
4	Salary Range/Grade:*	This field is auto populated from the job card. The range selection is determined by the system- wide classification standards.
5	Anticipated Hiring Range:	Use this field to specify the campus-specific hiring salary range. This is usually used by the Budget Office to determine if the offer can be approved or not.
6	Maximum budgeted amount:	This field is used by Budgets. Please leave blank.

Offer card – Salary and compensation

	SALARY and COMPENSATION		
	Base Pay Rate:*		
1	Unit basis:*	Select	
2			
3	Monthly Pay:		
4	Annual salary:		
5	Relocation:		
6	Sign on bonus:		
7	Other supplementary compensation:		
8	Salary notes:		
	Benefits Eligibility		
		Benefits eligibility is determined based on the appointment. To confirm benefits eligibility please see your benefits office for further details.	
9	Benefits Eligible?:	O Yes 🔿 No	
10	Benefit Eligibility Details:	Select •	
11	Auxiliary Benefits:		
		4	



#	Field	Information	
1	*Base Pay Rate:*	This field is required for all hires. Please enter the minimum amount you would like the candidate to be offered.	
2	*Unit basis:*	This field is required for all hires. Select the basis from the drop-down menu.	
3	Monthly Pay:	This amount will be entered by the Recruitment Analyst once salary has been negotiated.	
4	Annual salary:	Leave blank.	
5	Relocation:	This field is used when relocation expenses have been approved for the hire. If not using, leave blank.	
6	Sign on bonus:	This field is used when sign-on have been approved for the hire. If not using, leave blank.	
7	Other supplementary compensation	Enter if applicable. If not, leave blank.	
8	Salary Notes	Free text field designed to record any salary related information. Enter proposed offer range for the selected candidate here, as applicable. Also include your justification for any offer range at the 2 nd quartile or above. This field will be used by Class & Comp when approving salaries above the first quartile. For more information on Quartiles, refer to the "Quartile Informationn" section on page 20.	
9	Benefits Eligible	Select Yes or No. If unsure, leave blank.	
10	Benefit Eligibility Details	Select option from down-down menu. If unsure, leave blank.	
11	Auxiliary Benefits	Leave blank.	



Offer card – Faculty / R03 Details

	FACULTY / R03 DETAILS
Rank:	Select
Service Crea	Select
Start Up Amount:	
Duration of Start Up Funds:	
Assigned/Release Time (in terms of WTU's):	
Duration of Assigned/Released WTU:	
Contingent annual salary:	
Contingent pay rate:	
Term:	
Total Term Pay:	
Duration of Appointment:	Selec
Weighted Teaching Units (WTU's):	
Faculty Fraction Numerator	
Faculty raction	

This section is not applicable for Staff/MPP offers. Please skip.

Offer card – Education and License Verification

This section is completed by Employment Services after the approval process. Please skip.



EDUCATION and LICENSE VERIFICATION

Please note that you must use the appropriate reference workbook to enter the correct Major, Institute and/or License/Certification code(s) in this section for the data to correctly integrate to PeopleSoft. Each workbook has multiple worksheets. Copy the code from the corresponding workbook and worksheet.

PeopleSoft 9.0 Campuses, use the following:

- PS 9.0 Major, Institute and License/Certification codes
- If the appropriate code does not exist in the drop down list or the reference sheets please follow the Analysis and Recommendations listed in the <u>Major, License, School</u> <u>Codes Position Paper.</u>

CHRS (PeopleSoft 9.2) Campuses, use the following:

• CHRS PS 9.2 Major, Institute and License/Certification codes

Highest Level of Education:	Select •	
Degree Type:	Select 🔹	
Terminal Degree for Discipline:	○ Yes Q No	
Date of Completion:		
Major Code:		
Institute Code:		
License/Certification Code:		
License/Certification Number:		
License/Certification Expiry Date:		

#	Field	Information
1	Highest Level of Education:	If the job requires a degree, you must complete this field. This field is integrated with PeopleSoft.
2	Degree Type:	If the job requires a degree, you must complete this field. This field is integrated with PeopleSoft.
3	Terminal Degree for Discipline	If the job requires a degree, you must complete this field. This field is integrated with PeopleSoft.
4	Date of Completion:	If the job requires a degree, you must complete this field. This field is integrated with PeopleSoft.



#	Field	Information		
5	Major Code:	If the job requires a degree, you must complete this field. This field is integrated with PeopleSoft.		
		Click the HERE link to download a list of Major codes. The spreadsheet includes codes and descriptions.		
		Copy and paste the CODE value only.		
		If the code is not in your campus's PeopleSoft instance, contact your campus administrator to request CO Standardization Team to add it into PeopleSoft across the system.		
		PS Code Major Description		
		10 ANA Board Certificate		
		20 Accounting		
		25 Administration		
		Adult Education		
6	Institute Code:	If the job requires a degree, you must complete this field. This field is integrated with PeopleSoft.		
		Click the HERE link to download a list of Institute Codes. The spreadsheet includes codes and institute names.		
		Copy and paste the CODE value only.		
		If the code is not in your campus' PeopleSoft instance, contact your campus administrator to request CO Standardization Team to add it into PeopleSoft across the system.		
		PS Institute Cd V Institute Name V		
		001169 Claremont Graduate School		
		002780New School For Social Research014653Pennsylvania Acad of Fine Arts		
7	License/Certification Name:			
		Click the HERE link to download a list of License names. The spreadsheet includes codes and license names.		
		Copy and paste the CODE value only.		
		If the code is not in your campus' PeopleSoft instance, contact your campus administrator to request CO Standardization Team to add it into PeopleSoft across the system.		
8	License/Certification Number:	If the job requires a license, you must complete this field. This field is integrated with PeopleSoft.		
9	License/Certification Expiry Date:	If the job requires a license, you must complete this field. This field is integrated with PeopleSoft.		



Offer card – Employment Checks

This section is completed by Employment Services after the approval process. Please skip.

	EMPLOYMENT CHECK	S		
PRE-EMPLOYMENT CHECKS				
Background Check:	🔾 Yes 🗿 No			
Background Check Codes:	Select	v		
Pre-placement physical:	🔿 Yes 🗿 No			

Offer card – Onboarding

			ONBOARDING
ſ	1	OfferType:*	Select •
ſ	2	Pay Group:*	Select 🔹
Į	3	Offer Approval Type:*	Select \$
ſ	4	Onboarding Form:	Select \$
I	5	Onboarding Portal:	None \$
Į	6	Onboarding workflow:	None \$
l	7	Reports To:*	Ann Frago
			Email address: ann.frago@csus.edu
8	3	Onboarding Delegate 1:	Ann Frago Q 🥒
			Email address: ann.frago@csus.edu
4	9	Onboarding Delegate 2:	Herky Hornet-Test User 🔍 🧷
			Email address: hornethire@gmail.com
10)	Onboarding Delegate 3:	Tasheena Bettencourt Q 🥒
			Email address: Y tasheena.bettencour@csus.edu



#	Field	Information
1	Offer Type*	Select from the drop-down menu. This field integrates with PeopleSoft Job Data, Action/Reason field.
2	Pay Group*	Select from the drop-down menu. For full-time Staff/MPP hires, please select Master Payroll . For Hourly-Intermittent hires, please select Positive Attendance. This field integrates with the PeopleSoft Payroll, Pay Group field.
3	Offer Approval Type*	This field determines the Offer Approval Process used to approve the offer card. Select "SA" from the drop-down menu.
4	Onboarding Form	This field refers to the New Hire Starter Form. This is a shared form across the system. If an employee ID is completed at the earlier part of the form, this field should be blank. Otherwise, select the "Base New Hire Data Form_V2020."
5	Onboarding Portal	This field determines the Onboarding Portal used to approve the offer card. Select "SA Onboarding Portal" from the drop-down menu.
6	Onboarding Workflow	This field determines the Onboarding Workflow used to approve the offer card. Select "SA-Staff/MPP Onboarding Workflow" from the drop-down menu.
8	Reports to:*	This is auto populated from the Job Card. This person gets notification of offer acceptance and onboarding task progress. Enter or search for the appropriate user.
9- 10	Onboarding Delegate(s)	Back-up for the Reports To person who can perform the same onboarding tasks if necessary. Enter or search for the appropriate user. If an onboarding delegate is specified, both hiring manager and delegate receive email reminders for onboarding tasks.



Offer Progress

This section is completed by Employment Services. Please skip.

	OFFER PROGRESS
	The following fields will require manual updates
Verbal offer extended:	🔾 Yes 💿 No
Date verbal offer extended:	
Verbal offer accepted:	🔿 Yes 💿 No
Date verbal offer accepted:	
	The following fields will be automatically updated by the system
Offer accepted:	🔿 Yes 🗿 No
Date offer accepted:	
Offer declined:	○ Yes ONO
Date offer declined:	
Offer documents	
ODocuments attached	l to the offer appear in the section below.
Add document	Merge document
Document	Date Size Category
Document library:	



Offer card – Approval Process

Approval process - Campus					
Hiring Manager:*	La Torria Jones	Q /			
	Email address: latorria.jones	<u>@csus.edu</u> ×			
Approval process - Campus: 2	SA-Staff/MPP Offer Approval	1st Quartile			
1. Department Level Approver:		Q /			
	No use	er selected.			
2. Program Center Level Approver:		Q /			
	No use	er selected.			
3. Division Level Approver:		Q /			
	3 No use	er selected.			
4. HR Analyst:		Q /			
	No use	er selected.			
5. Budget:		Q /			
	No use	er selected.			

#	Field	Information	
1	Hiring Manager	This field shows the originator of the offer. Change this field only if you are changing ownership of the offer process.	
2	Approval process	Select the applicable approval process if the process is not already selected. For Staff/MPP hires, you should select the approval process based on the salary quartile. (1 st or 2 nd quartile and above)	
		If no approval process is available, ensure that the *Offer Approval Type:* field in the Onboarding section is complete.	
		More information on Quartiles and how to identify the proper approval process can be found below under the header "Quartile Information."	
3	Approvers	Specify the approvers in the approval process. Your approval process might have more or fewer steps.	



Offer card – Application status and Provisioning sections

Application	status 1
Update applicat	tion status following offer: Yes ONo
Provisioning	3 2
Click the 'add'	button below to add a provisioning item
Add	
ltem	Option
Provisioning address:	3 Please include the address of where it is to be delivered to and a contact number

Note: this section might be hidden by your campus administrators.

#	Field	Information
1	Update application status following offer	Please select No for this field. If you select Yes , then the application status is automatically changed when you submit the offer. The status change can trigger a communication to the applicant, which you will need to review or edit.
2	Add provisioning items	Provisioning items are items that need to be delivered to the new hire, such as laptops, passwords, badges, and so on. Click Add to add provisioning items. A new window opens from which you can specify items to add.
3	Provisioning address	You must provide an address where provisioning materials are to be delivered.



What happens next/Submitting Recruitment Documents

- The offer approval process begins.
- The recruitment documents such as interview notes and process summary should be <u>uploaded to the Job Card documents section</u> (find Staff/MPP Search Committee: Uploading Documents video near bottom of page). Please refer to the Upload Recruitment Documents guide for more assistance.
- Your Employment Services team will assist with the offer process and onboarding.

Revise an offer

If the applicant wants to renegotiate the offer, or if other changes are required, the offer must be revised.

Revising the offer requires two application status changes for recording purposes and to trigger the actions needed for the revision.

Quartile Information

A **classification salary range** can be broken up into four segments, known as **quartiles**, for salary consideration and review purposes. For example, if a classification salary range for a given position is \$1,000 per month - \$5,000 per month, then the first quartile would be \$1,000-\$1,999, the second quartile would be \$2,000-\$2,999, and so on.

Knowing which quartile your **offer range** for a selected candidate falls in is needed to allow you to choose the proper approval process on the offer card. If the offer range falls in the first quartile, select "SA-Staff/MPP Offer Approval 1st Quartile." If the offer range falls in the second, third, or fourth quartile, select "SA-Staff/MPP Offer Approval 2nd Quartile and Above."

Please visit the Classification & Compensation website for a helpful <u>Quartile Calculator</u>. You will need to know the position classification salary range and approved offer range to use the tool.

How to Revise an offer

- 1. Set the application status to **Revised offer**.
- 2. Renegotiate the offer with the applicant.
- 3. Set the application status to **Prepare offer to Extend**.
- 4. Update the offer card.
- 5. Resubmit the offer for approval.



Free a position after a declined offer

If you want to make an offer to an applicant after another applicant has already declined the offer, you see a message indicating that no positions are available.

Only administrators can remove the offer. Removing the offer also removes all records of the offer.

You need to be able to free up the position so that you can make an offer to another applicant without removing the offer.

To do this, you can:

- Free the position
- Create another position

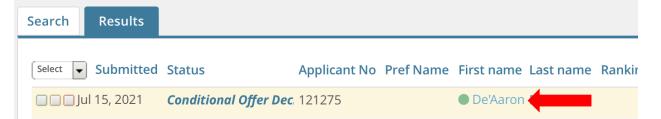
When to free a position

- You have made an offer to an applicant, who has declined the offer.
- You want to make an offer to another applicant.

How to free the position

- 1. Open the job requisition.
- 2. Click on the name of the applicant who declined the offer. The Applicant card opens.

() Athletic Equipment Attendant I (501009)



3. On the Applicant card, click the Offer declined status.

ags		
ags		
95826, United States		
hornethire+dfox@gmail.com	Applicant No	121275
-	Original source	MathJob
Yes		
story Scheduled emails	CRM Resume / CV	
etic Equipment Attendant I		
Applied via	Status changed Jul 23, 2021	
MathJobs	Conditional Offer Declined	A N
		eclined
	hornethire+dfox@gmail.com Yes story Scheduled emails etic Equipment Attendant I Applied via	hornethire+dfox@gmail.com Applicant No - Original source • Yes story Scheduled emails CRM etic Equipment Attendant I Applicant V Applied via Status changed Jul 23, 2021

The offer card opens up.

- 4. Click Save & Close at the bottom of the Offer card.
- 5. Click **Done** to close the Applicant card.
- 6. Refresh the job requisition to confirm that the position is free.

Positio	ons:*				
Р	osition no		Type:*	Applicant	Application status
1	Athletic Equipment Attendant I	Q 🖉	Replacement 🖨	-	
	Position no: SA-00000415	~	-		

How to create another position

If freeing the position does not work, you can work around the issue by creating another position.

- 1. Open the job requisition.
- 2. In the Number of Positions section, enter "1" in the New or Replacement field.
- 3. Click Add more.
- 4. Enter the same position number in the Position no field, then click the Magnifying glass to ensure the blue box is filled.



OPEN POSITIONS				
Positions:*	Select the (bookfing) Make sure the new position has the same position no.	e amount of positions required: N g an existing employee)	lew (additional headcount) or Rep	placement
Position no		Type:*	Applicant Application sta	atus
	sA-00000415 V	Replacement \$		Cancel
	SA-00000415 V	New \$	Enter 1 or more	Cancel
		New:	Replacement:	Add more

5. Click **Submit & Exit** at the bottom of the job requisition.

Approval

If you use the same position number, you do not need to submit the new position for approval; the position was already approved.

What happens next

- The history of the declined offer is maintained on the Applicant card.
- You can move a candidate to the Prepare Offer status.

Appendix A: Revision History

Revision history

Last modified on	Author	Reason
3/19/2019	CHRS Recruiting Training Team	Initial publication
4/26/19	CHRS Recruiting Training Team	Minor updates, added information on freeing a position
6/7/19	CHRS Recruiting Training Team	Release 7 updates
11/20/19	CHRS Recruiting Training Team	Release 8-12 updates
7/23/21	Sac State CCAs	Updates to reflect Sac State process

Version Updated 5/24/2022