

| Unit 4 – Academic Professionals of California (APC) ARTICLE 10: GRIEVANCE PROCEDURE | | | | |
|--|--|--|---|---|
| Process | Informal Level | Level I - Formal | Level II | Level III - Arbitration |
| Contract Language 1/31/18 - 6/30/20 (Contract extended to 6/30/22) | * Employee shall attempt to resolve a potential grievance informally with appropriate administrator | * Employee may file a formal Level I grievance with the President no later than twenty-one (21) days after the event, twenty-one (21) days after employee knew of the event, or twenty-one (21) days after the Informal meeting * President (or designee) shall hold a meeting with grievant and grievant's representative within twenty- one (21) days after receipt of the Level I filing * President (or designee) shall respond to the grievant in writing no later than twenty- one (21) days after the Level I meeting | * Grievant may file a Level II grievance with Office of the Chancellor no later than twenty-one (21) days after the Level I response * Office of the Chancellor shall make every effort to a meeting with the grievant within twenty-one (21) days of the Level II filing * Office of the Chancellor shall shall respond to the grievant in writing no later than twenty- one (21) days after the Level II meeting, forty-two (42) days after the Level II filing, or twenty-one (21) days after the end of any extension | * If grievance is not settled at Level II, grievant's exclusive representative may fil for arbitration no later no later than thirty (30) days after Level II response |