

## Unit 8 – Statewide University Police Association (SUPA)

### ARTICLE 7: GRIEVANCE PROCEDURE

Process	Level I - Informal	Level II - Formal	Level III	Level IV	Level V - Arbitration
<p><b>Contract Language</b> 7/12/2022 - 6/30/2025</p>	<p>* Employee shall discuss complaint with immediate supervisor no later than <b>twenty-one (21) days</b> after event</p> <p>* Immediate supervisor shall provide an answer to employee no later than <b>fourteen (14) days</b> after Level I meeting</p>	<p>* Employee may file a Level II grievance with Chief of Police no later than <b>twenty-one (21) days</b> after response of immediate supervisor at Level I</p> <p>* Chief of Police shall hold a meeting with grievant no later than <b>fourteen (14) days</b> after the receipt of the Level II grievance</p> <p>* Chief of Police shall respond to the grievant within <b>twenty- one (21) days</b> after the Level II meeting</p>	<p>* Grievant may file a Level III grievance with the President no later than <b>twenty-one (21) days</b> after Level II response</p> <p>* President may hold a meeting with the grievant</p> <p>* President shall respond to the grievant no later than <b>twenty-one (21) days</b> after receipt of Level III grievance; or <b>twenty-one (21) days</b> after the Level III meeting, if a meeting is held</p>	<p>* Grievant may file a Level IV grievance with Office of the Chancellor no later than <b>twenty-one (21) days</b> after receipt of the Level III response</p> <p>* Office of the Chancellor shall hold a meeting with grievant and/or grievant’s representative</p> <p>* Office of the Chancellor shall respond to grievant no later than <b>twenty-one (21) days</b> after the receipt of the Level IV grievance; or <b>twenty-one (21) days</b> after the Level IV meeting, if a meeting is held</p>	<p>* If grievance is not settled at Level IV, the Association may request arbitration to the Office of the Vice Chancellor for Labor Relations within <b>twenty- one (21) days</b> after receipt of the Level IV decision</p>