

Maureen Lojo



Position Associate Professor

Discipline Supply Chain Management

Final Degree PhD, Operations Management, MIT

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Biography

Maureen Lojo earned a B.A. in History at the University of California, Berkeley, a Master's in Public and Private Management at Yale University, and a doctorate in Operations Management at the Massachusetts Institute of Technology. She taught at Cornell University, Brandeis University, and Universidad Torcuato di Tella before joining the faculty of California State University, Sacramento in 2000. Prior to her graduate studies, she worked for a biotechnology firm and ran a microbrewery. Her primary research interests are in the management of service operations, particularly those that are high-skill and/or technology mediated. She also pursues research related to the scholarship of teaching, is a member of the Advisory Committee for the Center for Teaching and Learning, and participates as a mentor in the annual Teaching Using Technology Institute.

Faculty Scholarship

Refereed Journal Articles

Journal Article, Academic Journal

Wilson, M., Lojo, M. (2015). BioPharma: Managing Shift Schedules. *Journal of Case Research and Inquiry*, 1(1), 163-178.

Ah Yun, K., Lojo, M. (2010). The Effect of Clickers on Student Learning. *Academic Exchange Quarterly*, 14(2), 7-12.

Lojo, M. (2009). A Comparison of Clicker Effectiveness for Multiple Choice and Quantitative Questions. *California Journal of Operations Management*, 7(1), 141-146.

Lojo, M. (in press). Improving Undergraduate Student Performance on the Littlefield Simulation. *INFORMS Transactions on Education*.