



SACRAMENTO STATE
COLLEGE OF ENGINEERING & COMPUTER SCIENCE

GlobalProtect VPN

Version 1.0

April 23, 2019

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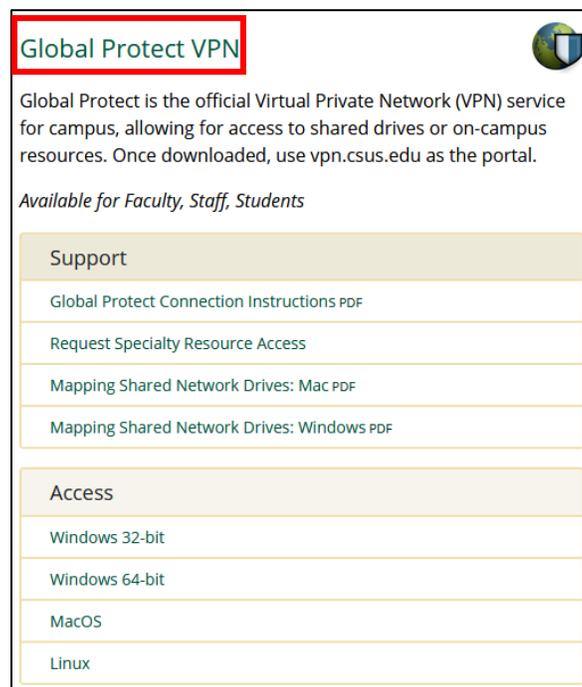
How to Find and Connect to the Sac State VPN via GlobalProtect

Overview

Sacramento State's VPN can be used by faculty, staff and students via GlobalProtect regardless of whether or not they are on campus. It can be used on both Windows and Mac as well as Android and iPhone.

Connect to the VPN on Windows

1. Go to <https://www.csus.edu/information-resources-technology/software-catalog/>
2. Look for the "Global Protect VPN" heading. You might need to scroll down (Figure 1 red box).



Global Protect VPN

Global Protect is the official Virtual Private Network (VPN) service for campus, allowing for access to shared drives or on-campus resources. Once downloaded, use vpn.csus.edu as the portal.

Available for Faculty, Staff, Students

Support
Global Protect Connection Instructions PDF
Request Specialty Resource Access
Mapping Shared Network Drives: Mac PDF
Mapping Shared Network Drives: Windows PDF

Access
Windows 32-bit
Windows 64-bit
MacOS
Linux

Figure 1: Global Protect VPN Heading

- Pick the version that corresponds to your version of Windows. (Figure 2).

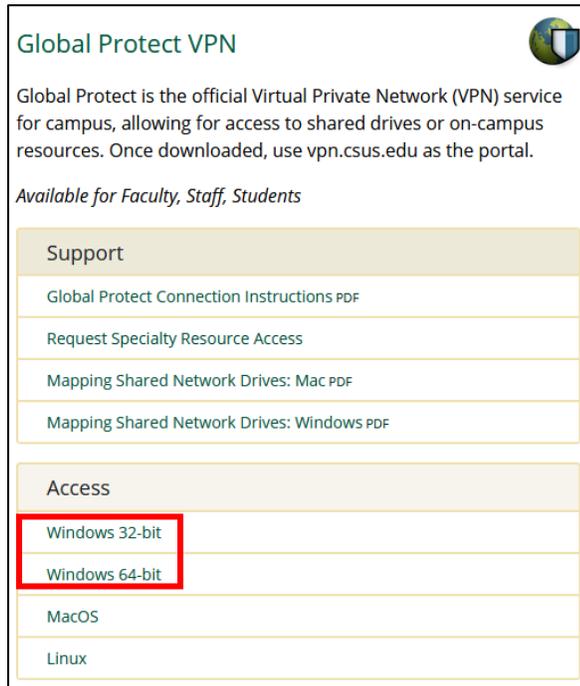


Figure 2: Install for Windows

- After picking your version, click on the **.msi file** to download it. (Figure 3) Follow the instructions for installation.

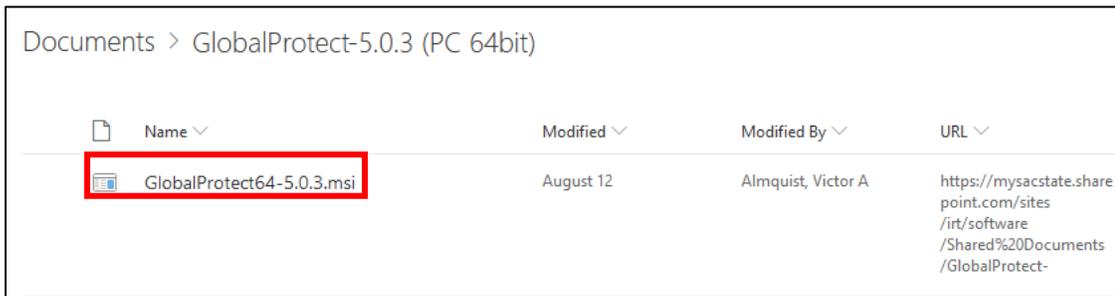


Figure 3: GlobalProtect Version

- Once installed, you should see a window like **Figure 4** asking you to enter your portal address. Enter **vpn.csus.edu** and press the blue **“Connect”** button.

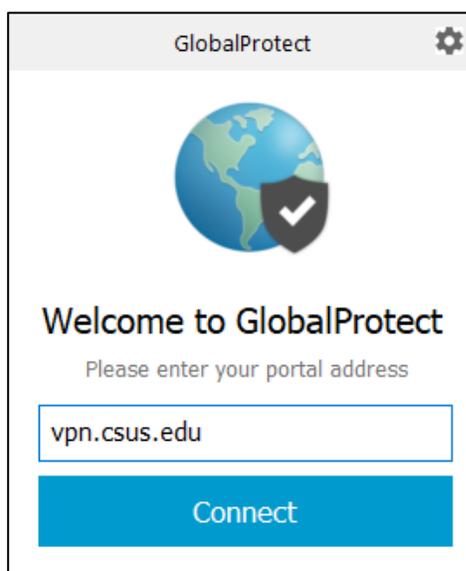


Figure 4: GlobalProtect Portal Address Window

6. Enter vpn.csus.edu as the portal address. **NOTE:** There is NO https:// prefix to the address. Enter simply as vpn.csus.edu.
7. After entering the portal address, you will be greeted by the Sacramento State login page. Log in using your Sac State credentials. (Figure 5)

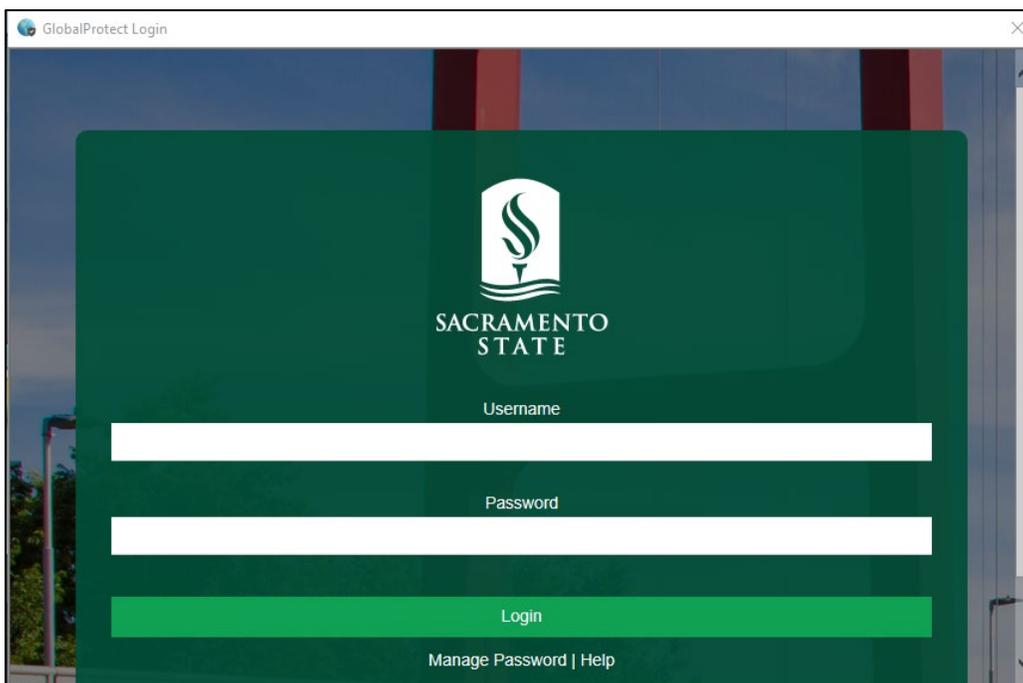


Figure 5: Sac State Login Window

8. If done correctly, you should see a blue globe icon with a white checkmark in the lower right corner of your taskbar; this means the connection has been successfully established. **NOTE:** You might have to expand your taskbar by clicking the arrow facing up in order to see the globe icon. (Figure 6)

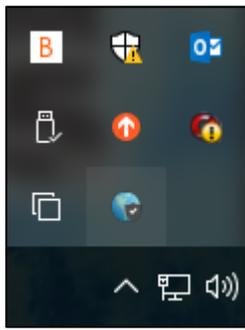


Figure 6: Expand Taskbar

9. To disconnect, single click the blue globe icon and press the gray “Disconnect” button.
(Figure 7)

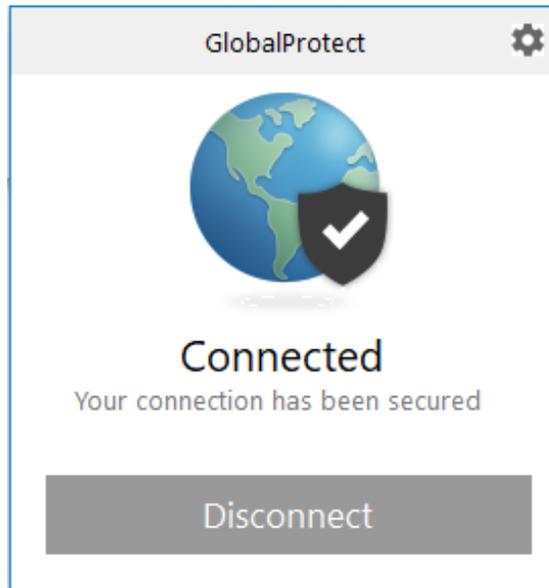
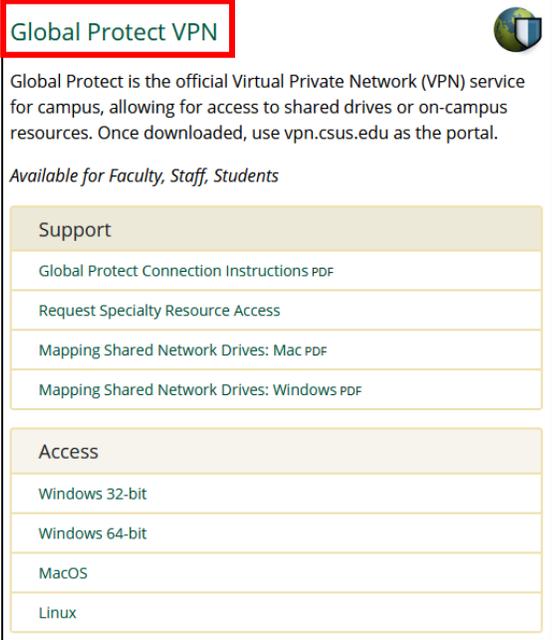


Figure 7: Disconnect

Connect to the VPN on Mac

1. Go to <https://www.csus.edu/information-resources-technology/software-catalog/>
2. Look for the **“Global Protect VPN”** heading. You might need to scroll down. (Figure 8)



Global Protect VPN

Global Protect is the official Virtual Private Network (VPN) service for campus, allowing for access to shared drives or on-campus resources. Once downloaded, use vpn.csus.edu as the portal.

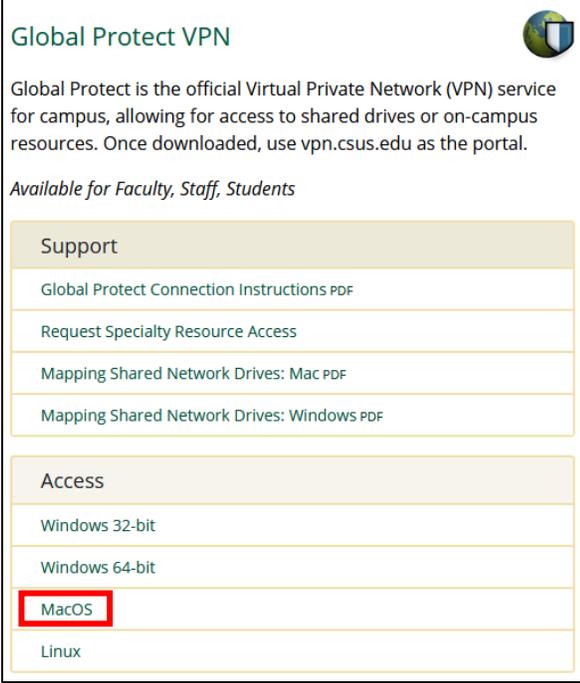
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Figure 8: Global Protect VPN Heading

3. Click **“MacOS”** (Figure 9 red box).



Global Protect VPN

Global Protect is the official Virtual Private Network (VPN) service for campus, allowing for access to shared drives or on-campus resources. Once downloaded, use vpn.csus.edu as the portal.

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Windows 64-bit
MacOS
Linux

Figure 9: Install for Mac

- Click on the **.pkg file** to download it. (Figure 10). Follow the instructions for installation.

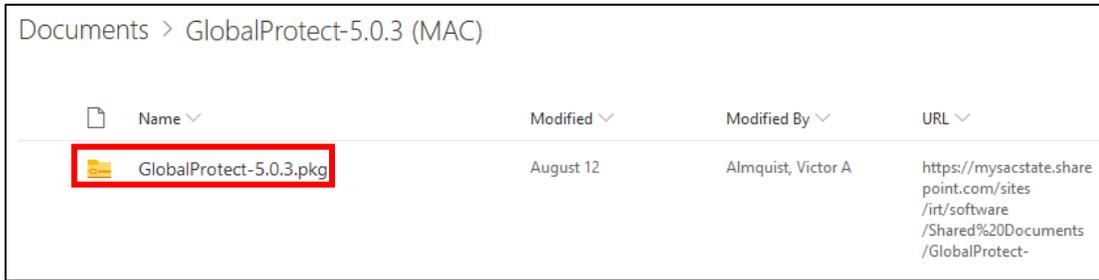


Figure 10: GlobalProtect Download

- Follow the instructions on the page to download and install GlobalProtect for Mac.
- As of macOS High Sierra 10.13.4, Apple added a new security feature that requires user authorization of third-party system extensions. After installing GlobalProtect, Click **“Open Security Preferences”** to approve the installation. (Figure 11)

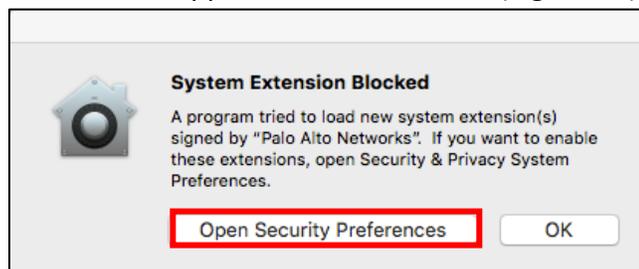


Figure 11: Open Security Preferences

- Click **“Allow”** (Figure 12)

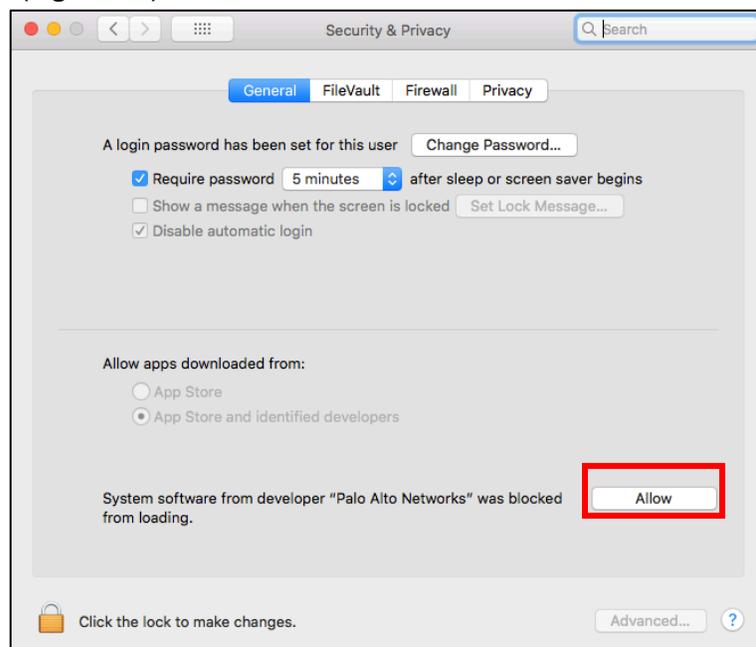


Figure 12: Click "Allow"

8. A gray globe icon should have appeared in the top right corner. Click on it and enter the portal address **vpn.csus.edu**. Press the blue **“Connect”** button. (Figure 13)

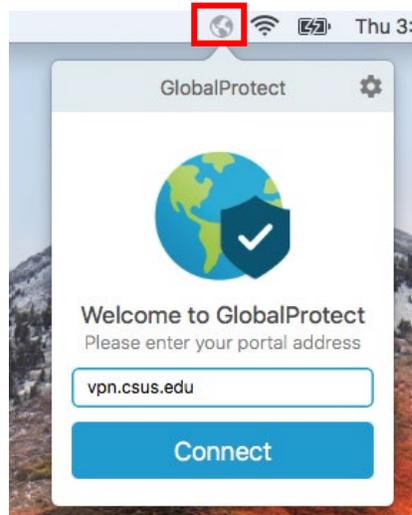


Figure 13: Enter Portal Address

9. To disconnect, single click the blue globe icon and press the gray **“Disconnect”** button. (Figure 14)

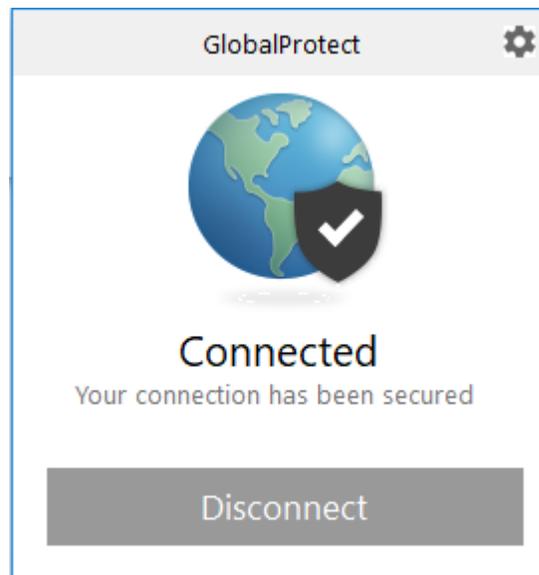


Figure 14: Disconnect

Connect to the VPN on Android

1. Search for GlobalProtect on the Google Play Store. Tap **“Install”** on the first result. (Figure 15)

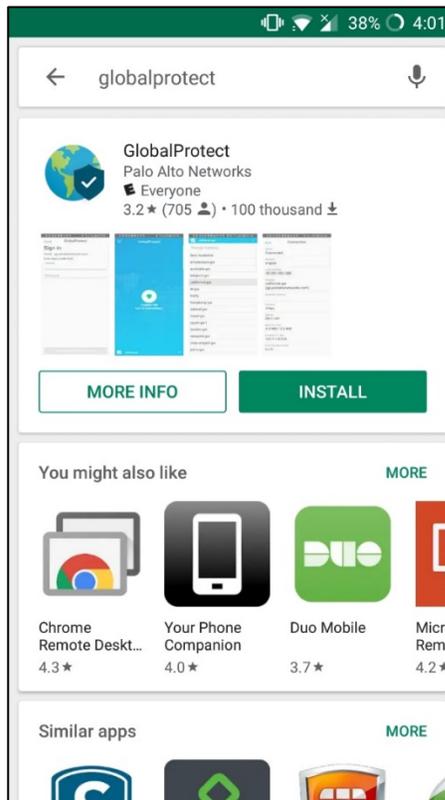


Figure 15: GlobalProtect on Google Play Store

2. After installing, open the GlobalProtect app. You will be greeted with a window asking you to input the Portal Address. (Figure 16)

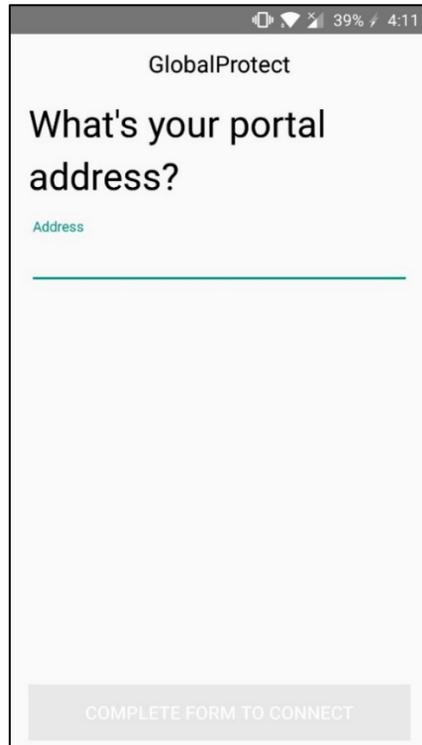


Figure 16: Portal Address Entry

3. Enter vpn.csus.edu as the portal address. **NOTE:** There is NO https:// prefix to the address. Enter simply as vpn.csus.edu.
4. Press the blue **“Connect”** button. (Figure 17)

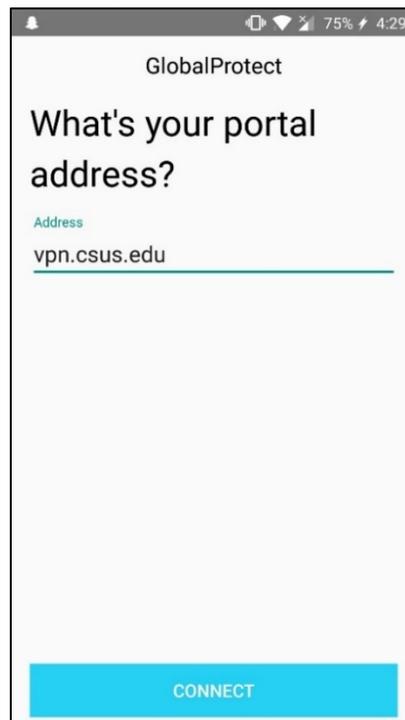


Figure 17: Blue Connect Button

5. You will be redirected to the Sacramento State login page. Log in using your Sac State credentials. (Figure 18)

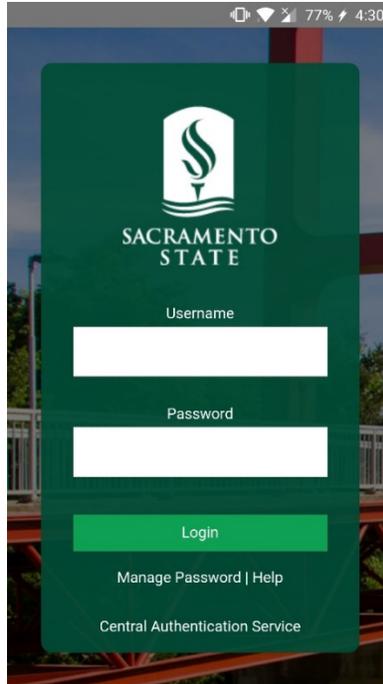


Figure 18: Login Page

6. After logging in, you might get a warning window titled “**Connection Request**”. This is simply telling you that you are connecting to a VPN service. Tap “**OK**” to continue. (Figure 19)

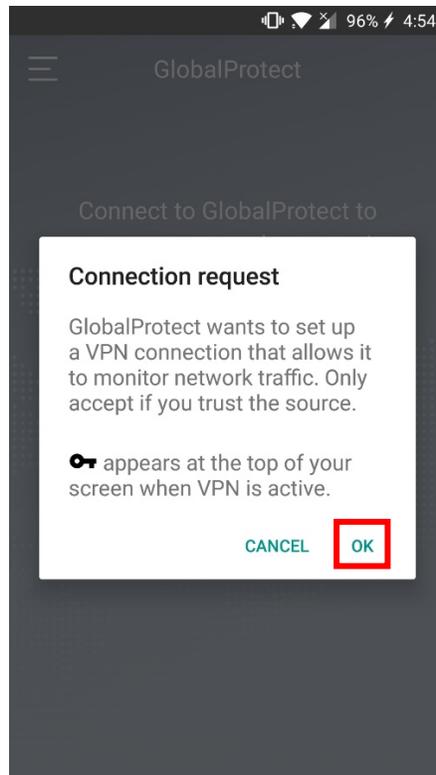


Figure 19: Connection Request

7. After tapping “OK”, you will automatically be connected. (Figure 20)

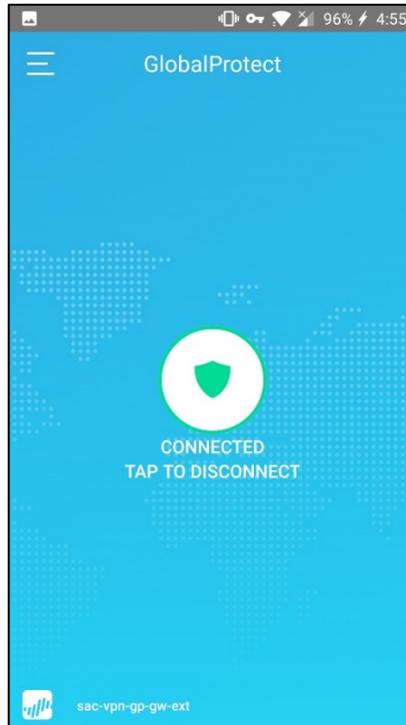


Figure 20: Connected

8. Tap the green shield in the middle of the screen to disconnect. (Figure 21)

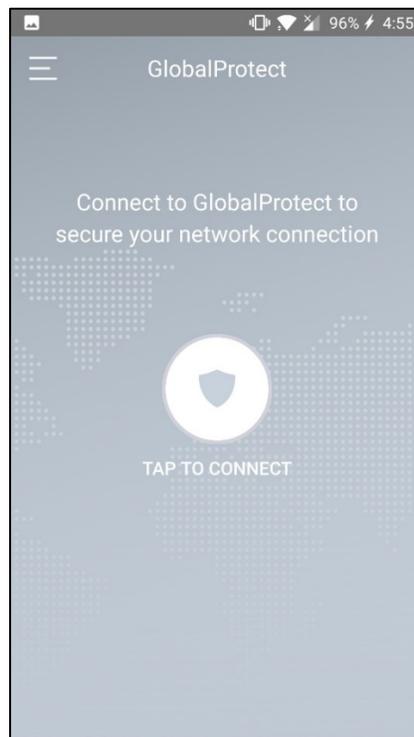


Figure 21: Disconnected

Connect to the VPN on iPhone (8.0)

1. Search for GlobalProtect on the Apple App Store. Tap **“Install”** on the first result. (Figure 22)

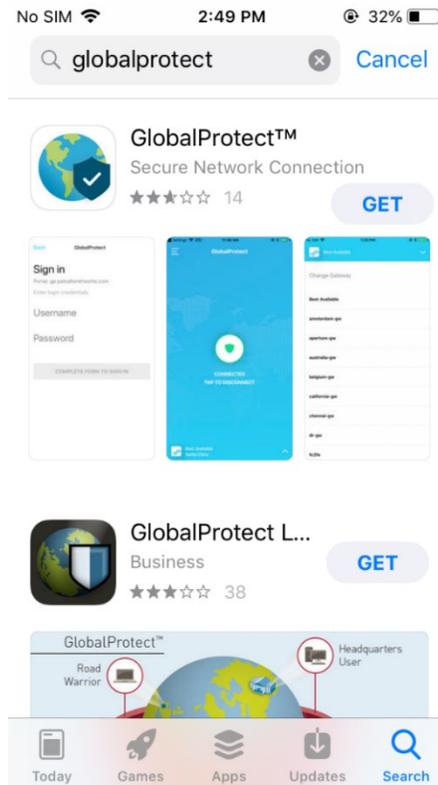
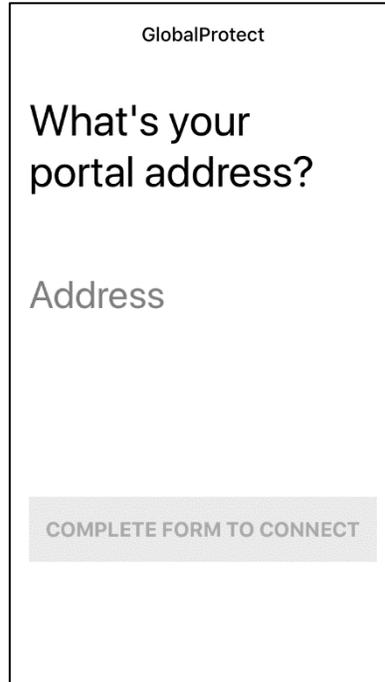


Figure 22: GlobalProtect on App Store

2. After installing, open the GlobalProtect app. You will be greeted with a window asking you to input the Portal Address. (Figure 23)



GlobalProtect

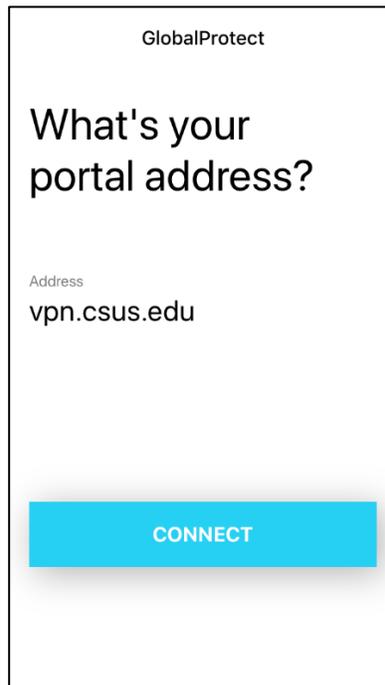
What's your portal address?

Address

COMPLETE FORM TO CONNECT

Figure 23: Portal Address Entry

3. Press the blue “Connect” button. (Figure 24)



GlobalProtect

What's your portal address?

Address
vpn.csus.edu

CONNECT

Figure 24: Blue Connect Button

4. After logging in, you might get a warning window telling you that “Global Protect’ Would Like to Add VPN Configurations.” Tap “**Allow**” to continue. (Figure 25)

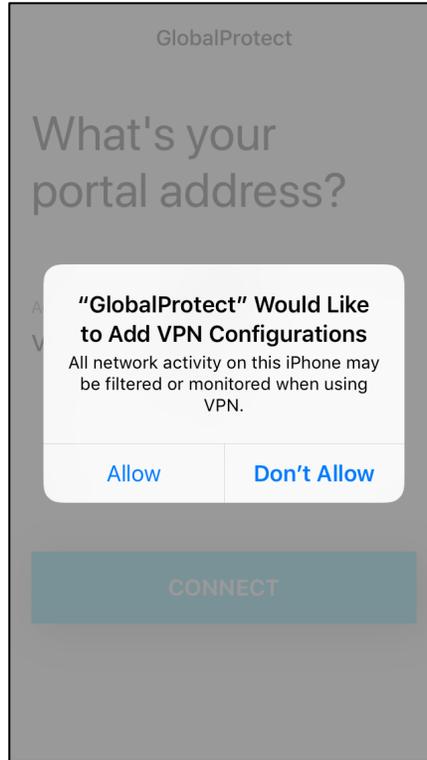


Figure 25: Tap Allow to Continue

5. If you have Touch ID or a password set, it will ask you to input your fingerprint or password to confirm that you want to add the VPN. (Figure 26)

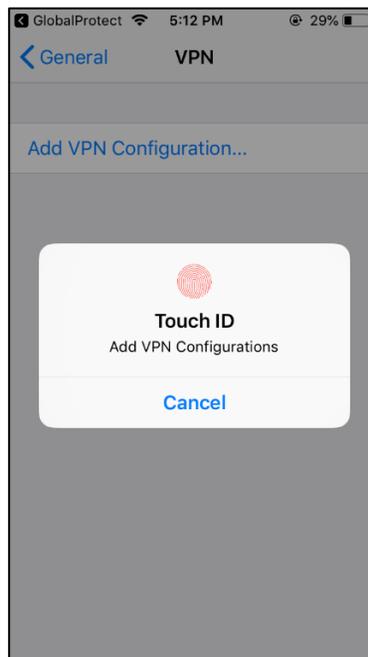


Figure 26: Touch ID or Password Input

6. You will be redirected to the Sacramento State login page. Log in using your Sac State credentials. (Figure 27)



Figure 27: Login Page

7. After logging in, you will automatically be connected. (Figure 28)

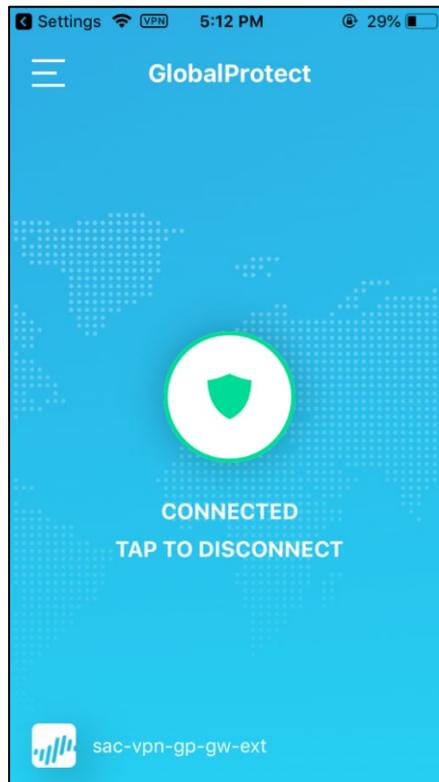


Figure 28: Connected

8. Tap the green shield in the middle of the screen to disconnect. (Figure 29)

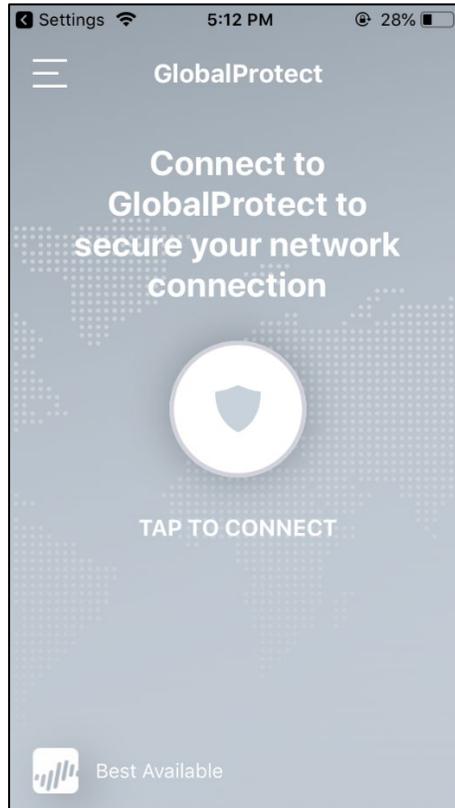


Figure 29: Disconnected