

AHRUM CHANG

Department of Public Policy & Administration
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APPOINTMENTS

California State University, Sacramento, CA
Assistant Professor, Department of Public Policy & Administration, 2022-present
Faculty Affiliate, Asian Studies Program, 2023-present

Yonsei University & Chung-Ang University, Seoul, Korea
Lecturer, Department of Public Policy & Administration, 2021-2022

EDUCATION

Ph.D. Public Administration. University of Georgia 2016-2020
Dissertation: *Three Essays on Public Service Bureaucracy*

M.P.P. Public Policy. Seoul National University. Seoul, Korea. 2013

B.A. Political Science. Yonsei University. Seoul, Korea. 2011

PUBLICATIONS

Refereed Journal Articles († student co-authors)

- 2025 **Chang, Ahrum.** Recurring Street-Level Encounters: How Bureaucratic Representation Changes Through Citizen Interactions. *Public Administration Review*
- 2024 **Chang, Ahrum.** Risk Aversion and Public Sector Employment. *Public Administration Review* 84(5), 833-847.
- 2023 **Chang, Ahrum,** and Gene A. Brewer. Street-Level Bureaucracy in Public Administration: A Systematic Literature Review. *Public Management Review* 25(11): 2191-2211.
- 2022 Ko, Yeongjun† and **Ahrum Chang.** The Effects of Task- and Relations-Oriented Leadership on Organizational Performance: A Situational Approach. *Public Leadership Review* 1(1): 25-52.
 - Best Article in Public Leadership, Awarded by the Korean Institute of Public Administration
- 2022 Kang, Seong C., **Ahrum Chang,** and Brian N. Williams. Does Bureaucratic Representation Enhance Overall Organizational Accountability in Policing? *Public Administration* 100(4): 1145-1160.
- 2022 **Chang, Ahrum.** A Formal Model of Street-Level Bureaucracy. *Rationality & Society* 34(1): 6-27.

- 2022 **Chang, Ahrum.** Halo Effects and Public Evaluation of Police Service. *Social Science Journal*.
- 2021 **Chang, Ahrum.** Resource Stability and Federal Agency Performance. *American Review of Public Administration* 51(5): 393-405.
- 2015 Kim, In-oh, Min Gyo Koo, and **Ahrum Chang.** South Korea's Adoption of and Adaptation to Bancassurance: Coercion, Emulation, Bureaucratic Autonomy, and Policy Advocacy Coalition. *Korean Society and Public Administration* 26(2): 249-278.
- 2014 **Chang, Ahrum.** The Effect of Foreign Pressure on Liberal Policy Autonomy: The case of South Korea's Screen Quota System. *International Review of Public Administration* 19(1): 1-22.
- Featured: Current Issues in Korea. 2015. Korean Public Administration Association.

Policy Reports

- 2021 **Chang, A.** UK Police Employee Training: The Case of London Metropolitan Police Service. *Issue Brief* 3(3), Graduate School of Public Administration, Seoul National University.

GRANTS & AWARDS

- 2024-25 Faculty Seed Grant (PI), Social Science Research and Instructional Council, California State University System
- 2024-25 Research Enhanced Support Grant (PI), California State University, Sacramento
- 2024 Winner of the Edward Nelson Faculty Development Award, Social Science Research and Instructional Council, California State University System
- 2023-24 Department Research Grant, California State University, Sacramento
- 2022-25 Research Startup, California State University, Sacramento, College of Social Science & Interdisciplinary Studies
- 2022 Winner of the Best Article in Public Leadership, Korean Institute of Public Administration
- 2020-22 Research Grant, Graduate School of Public Administration, Seoul National University
- 2016-20 Graduate Research/Teaching Assistantship, University of Georgia
- 2018 Travel Fund, Office of Vice President for Research, University of Georgia
- 2012-16 BK21 Fellowship, National Research Foundation of Korea
- 2013 Outstanding Thesis, Graduate School of Public Administration, Seoul National University
- 2012-13 Scholarship for Academic Excellence, Graduate School of Public Administration, Seoul National University

PRESENTATIONS

- American Political Science Association Annual Meeting, 2023
- American Society for Public Administration Annual Meeting, 2022
- Behavioral Public Administration Network Conference, 2018
- Korean Association for Policy Studies, 2022, 2023
- Korean Society for Public Administration, 2022
- Public Management Research Conference, Annual Meeting, 2018, 2025
- Street-Level Bureaucracy Conference, Biennial Meeting, 2024

TEACHING

California State University

Intergovernmental Relations [G], F25
Public Management & Administration I [G], F22, F23, F24, F25
Quantitative Methods [G], S23, S24, S25

Yonsei University

Introduction to American Government [U], S21, S22

Chung-Ang University

Conflict Management & Negotiations (in Korean) [U], F21
Nonprofit Organizations and Public Policy Process (in Korean) [U], S21

SERVICES & ACTIVITIES

Department Service

Hazel Cramer Endowed Chair Search Committee, 2024, 2025
Department Chair Search Committee, 2022, 2023
Graduate Admission Committee, 2022, 2023, 2024, 2025
Graduate DEI Scholarship Committee, 2022, 2023, 2024, 2025
Peer Evaluation for Teaching Effectiveness for Part-Time Faculty, 2022

University Service

Diversity Scholarship Committee, 2023-2025
Juror for Student Research and Creativity Activity Spring Symposium, 2024, 2025
Reviewer for Research Enhanced Support Grant Round 2, 2024

Disciplinary Service

Reviewer for Clarivate's Global Academic Reputation (Field: Public Administration), 2023
Reviewer for State Leadership Conference, California's Future Business Leaders, 2023, 2024
Reviewer for:
American Political Science Review, American Sociological Review, Asian Pacific Education Review, Education Sciences, Humanities and Social Sciences Communications, International Public Management Journal, International Review of Administrative Sciences, International Review of Public Administration, Journal of Behavioral Public Administration, Journal of Public Administration Research and Theory, Public Administration, Public Administration Review, Public Management Review, Public Performance and Management Review, Public Personnel Management, Rationality and Society, Review of Public Personnel Administration, State and Local Government Review, Urban Affairs Review

Professional Affiliations

Public Management Research Association, American Political Science Association, International City/County Management Association