

Zoom Tips & Techniques



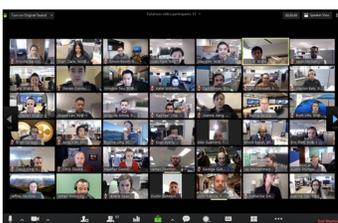
Landing Page Reverted Back

It was there, and then it was gone. You may not have missed it but the CSUS Zoom Portal Home page got a new look and then was set back to the original. It's nice when some things don't change.



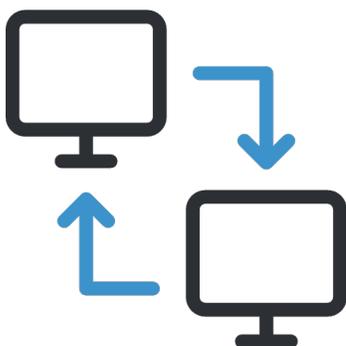
Where's My Class?

Well, it's not there, and unless you've emailed your attendees a link to their Zoom classroom, they don't know where to go. If you need to review the steps, check out the [Managing your Programs Guide](#).



Turn Off Video for Large Zoom Meetings

Normally a sea of faces is great. However, it does require additional bandwidth. Ask your participants to turn off their video (Stop Video). Once the cameras are off, see if the quality of your transmission doesn't improve.



1:1 Remote Support

Sign in to your CSUS web portal, go to Settings>In Meeting (Advanced) and enable Remote Support. Only caveat, you can't use breakout rooms with this feature on. And the attendee will need to give permission for you to control their desktop. [More info](#).

Hope you find these tips helpful!