2017
Spring Commencement
Guest Tickets
Spring Commencement
Guest Tickets

• [csus.edu/commencement](http://csus.edu/commencement)
• 9 Tickets
• Go Live Date: Monday, April 10, 12:00 p.m.
• Deadline: Friday, May 12
Student Center (Population)

Graduation Application

- Address 1: [Redacted]
- Address 2: [Redacted]
- City: [Redacted]
- State: [Redacted]
- Country: [Redacted]
- Zip: [Redacted]
- ID: [Redacted]
- Phone: [Redacted]
- On-Campus Email: [Redacted]
- Other Email: [Redacted]

Application Status: Graduation Evaluation Complete
Application Status Date: 10/31/2016
Application Fee: Paid on 08/04/2016
Requirement (Catalog) Term: 2015 Fall
*Expected Graduation Term: [Redacted]

Spring 2017
Summer 2017
Congratulations to the Class of 2017!

Commencement Guest Tickets
For Spring 2017 ceremonies, graduates can claim up to nine (9) tickets for their guests. Deadline for claiming tickets is May 12. Visit Commencement for more information.

Arriving at Golden 1 Center
Doors open one hour prior to each Commencement ceremony. Tickets are unique to each college ceremony and are only valid at the ceremony listed on the ticket. Seating is general admission and first-come/first-served.

Any person occupying a seat must present a ticket for admittance. We encourage guests to print their tickets and provide a hardcopy at the door for admittance. The bar code is good for only one admission. Guests with duplicated tickets will not be allowed into the arena.

Children three and under who will sit on a guardian’s lap during the entire ceremony do not require a ticket.

Directions and Parking

Need extra tickets?
The Sacramento State Alumni Facebook page has a forum for graduates to exchange tickets with their classmates who are not using their full allotment. However, tickets may not be sold or traded for anything of monetary value. You may only exchange with peers who are participating in the same ceremony.

Will the ceremonies be livestreamed?
Yes. The University will live stream each ceremony so family and friends can view their graduate's recognition from anywhere. Additionally, the University will host a viewing party on campus in the University Union, with complimentary parking available for those who are not able to attend the ceremonies and want to view the ceremony live stream. Please click here for details.
Will the ceremonies be livestreamed?
Yes. The University will live stream each ceremony so family and friends can view their graduate's recognition from anywhere. Additionally, the University will host a viewing party on campus in the University Union, with complimentary parking available for those who are not able to attend the ceremonies and want to view the ceremony live stream. Please click here for details.

FAQ

This offer has certain restrictions attached to it. To proceed, please enter your passcode.

Enter Student ID Number
Congratulations to the Class of 2017!

Commencement Guest Tickets
For Spring 2017 ceremonies, graduates can claim up to nine (9) tickets for their guests. Deadline for claiming tickets is May 12. Visit Commencement for more information.

Arriving at Golden 1 Center
Doors open one hour prior to each Commencement ceremony. Tickets are unique to each college ceremony and are only valid at the ceremony listed on the ticket. Seating is general admission and first-come/first-served.

Any person occupying a seat must present a ticket for admittance. We encourage guests to print their tickets and provide a hardcopy at the door for admittance. The bar code is good for only one admission. Guests with duplicated tickets will not be allowed into the arena.
<table>
<thead>
<tr>
<th>Event Details</th>
<th>Qty</th>
<th>Type</th>
<th>Section</th>
<th>Row</th>
<th>Seats</th>
<th>Price</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commencement-Session 5 College of Arts and Letters</td>
<td>1</td>
<td>Comp</td>
<td>General</td>
<td>15</td>
<td>1</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

**Delivery Method**

E-Tickets are delivered via email so you can print them out. After completing your purchase, depending upon number of seats with e-tickets, you may either receive an email with instructions on how to login and retrieve the E-Tickets or you may receive an E-Ticket PDF attachment email containing your ticket(s). Please ensure that your mailbox can receive PDF attachment, if not please select an alternate method of delivery.

**Select Delivery Method:** ETicket/Print At Home
Use a non-SacLink e-mail address!
If SacLink e-mail is the only e-mail account available...must request password.
FORGOT PASSWORD

Enter the following information to receive your password.
When you click on "Submit" an email containing your password will be sent.

Email Address/Login: [Redacted]

CANCEL | SUBMIT
Additional instructions have been sent to the email address provided. If you do not receive an email, try a different email address or create a new account.

CONTINUE
From: hornettickets@csus.edu <hornettickets@csus.edu>
Sent: Tuesday, April 4, 2017 10:21 PM
To: [Redacted]
Subject: Password Reminder

Dear [Redacted],
You are receiving this message because a request for your Sacramento State account password was made at Tuesday, April 4, 2017 10:21:46 PM. Your password and account details are:
EmailAddress-Login: [Redacted]@csus.edu
Password: QZbMtMkp

Please keep this email for future reference.
If you need the assistance of Customer Care please contact us by phone: 916-278-4323.
Sincerely,
Sacramento State
Please fill-in/correct the information below before proceeding.

I am an Existing User  |  I am a New User

Francesca

Quintana

francescaquinta@csus.edu  |  francescaquinta@csus.edu

(123) 123-1234

Evening Phone

Password

Confirm Password

I am at least 13 years of age; and if I am under 18, I have parental consent to register on this website.

* Please note that your email address will be your account login.

Security Questions
If you forget your password, we will ask for the answers to your security questions.

In what town was your first job?  Sacramento
I am a New User

This value is required.

First Name

Last Name

Email

Confirm Email

Day Phone

Evening Phone

Password

Confirm Password

I am at least 13 years of age; and if I am under 18, I have parental consent to register on this website.

* Please note that your email address will be your account login.

Security Questions

If you forget your password, we will ask for the answers to your security questions.

Select one security question

Answer

Select one security question

Answer
Commencement - Session 5 College of Arts and Letters
Golden 1 Center | Sacramento, CA - 5/20/2017 1:30 PM

Qty: 1
Type: Comp
Section: General
Row: 15
Seats: 5
Price: $0.00
Total: $0.00

Delivery Method

E-Tickets are delivered via email so you can print them out. After completing your purchase, depending upon number of seats with e-tickets, you may either receive an email with instructions on how to login and retrieve the E-Tickets or you may receive an E-Ticket PDF attachment email containing your ticket(s). Please ensure that your mailbox can receive PDF attachment, if not please select an alternate method of delivery.

Select Delivery Method: ETicket/Print At Home

You must Accept the Terms and Conditions to purchase tickets. Accept the Terms and Conditions of Sale and the AXS Terms and Conditions of Use.

CONFIRM PURCHASE
Commencement - Session 5 College of Arts and Letters

Golden 1 Center | Sacramento, CA - 5/20/2017 1:30 PM

Qty: 2
Type: Comp
Section: General
Row: 15
Seats: 2 - 3

Price: $0.00
Total: $0.00

Delivery Method

E-Tickets are delivered via email. After completing your purchase, depending upon number of seats with etickets, you may either receive an email with your ticket(s) or you may receive an E-Ticket PDF attachment email containing your ticket(s). Please ensure you receive PDF attachment, if not please select an alternate method of delivery.

Select Delivery Method: ETicket/Print At Home

Sub Total: $0.00
Grand Total: $0.00

NOTES

CONTINUE
Two E-mails

hornettickets  Sacramento State Athletics Ticket Office ETicket
hornettickets  Thank you for purchasing tickets online!  - Dear Glare
Email #1

---- Forwarded Message ----
From: "hornettickets@csus.edu" <hornettickets@csus.edu>
To: [Redacted]
Sent: Thursday, April 6, 2017 8:35 AM
Subject: Thank you for purchasing tickets online!

Dear [Redacted],

Thank you for your purchase. Your confirmation number is [Redacted]. Please keep this number for future reference. If you need the assistance of Customer Care please contact us by phone: 916-278-4323.

Order Date: 4/6/2017 10:35:16 AM
Billing Address: [Redacted]
Sacramento, CA-95678
UNITED STATES
URL: http://www.csus.edu/aba/hornettickets/store.html

Approval Auth Number:
Reference Number:

Ticket details for Commencement-Session 5 College of Arts and Letters scheduled on 5/20/2017 1:30 PM
Method of Delivery: ETicket/Print At Home

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Type</th>
<th>Neighborhood</th>
<th>Section</th>
<th>Row</th>
<th>Seats</th>
<th>Price</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Comp</td>
<td>Admissions</td>
<td>General</td>
<td>15</td>
<td>4</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

Sub Total: $0.00

---

$0.00
To: erickselev@yahoo.com  
Sent: Thursday, April 6, 2017 8:36 AM  
Subject: Sacramento State Athletics Ticket Office ETicket  

Dear Eric Test,  
Thank you for purchasing your tickets for Commencement-Session 5.

THE ETICKETS YOU SELECTED ARE ATTACHED TO THIS EMAIL.  
IN ORDER TO ENTER THE VENUE, YOU MUST PRINT YOUR TICKETS AND BRING THEM WITH YOU ON THE DAY OF THE EVENT.  
This email alone will not be accepted for entry.

Your confirmation number is 4709626. Please keep this number for future reference. If you need the assistance of Customer Care please contact us via email at: hornetickets@csus.edu or by phone: (916) 278-4323.

Next Steps:  
Step 1: Save your tickets.  
   a) Double click on the attachment.  
   b) Click Save.  
   c) The files are now saved to your computer.  

Step 2: Print the PDF file.  
The attached PDF file contains your ticket(s) to Commencement-Session 5  
If you don't have Adobe Acrobat Reader, download it for free at:  
   a) Open the PDF file from where you saved it on your computer.  
   b) Click the Printer Icon. Otherwise, select the File option at the top of the screen, and then select Print.  
   c) In the printer window, check the "Print as image" box and click "Okay."  
   d) Print each page in the PDF.  

Step 3: Bring your ticket(s) to the event.  
1. Your tickets that are printed from the attachment are your ACTUAL TICKETS for admission into the event.  
YOU WILL NOT BE ABLE TO ENTER THE EVENT WITHOUT THEM.  
2. If you lose your tickets before the start of the event, you may re-print them.  
3. Remember, each ticket has a unique barcode. Only the first scan of the tickets will allow entry into the event.  

Sincerely,  
Sacramento State  
(916) 278-4323  
hornetickets@csus.edu
Sacramento State
Spring Commencement 2017
College of Arts & Letters
Golden 1 Center
Doors open at 12:30PM
SAT. May 20, 2017 1:30PM

Spring Commencement
Friday, May 19 and Saturday, May 20

csus.edu/commencement

CALIFORNIA STATE UNIVERSITY, SACRAMENTO

Become an Alumni Association Member.

When you join the Sacramento State Alumni Association you strengthen your ties to your alma mater and connect with fellow Hornets. There are also benefits, events, volunteer opportunities and much more. Show you are #HornetProud by getting involved today!

SacStateAlumni.com

Be featured on our live social media feed by using #SacStateGrad

facebook  twitter  instagram
Sacramento State
Spring Commencement 2017
College of Arts & Letters
Golden 1 Center
Doors open at 12:30PM
SAT. May 20, 2017 1:30PM

All seating is general admission at Golden 1 Center
Ticket Exchange

No additional tickets will be distributed. If you need more than nine (9) tickets you may be able to obtain them from fellow graduates who will not use their full allotment.

When tickets are available beginning April 10, the Sacramento State Alumni Facebook page will have a forum for graduates to exchange tickets with their classmates. However, tickets may not be sold or traded for anything of monetary value. You may only exchange with peers who are participating in the same ceremony. Students may also forward their unused tickets to fellow graduates electronically through the Hornets Tickets system.
Forwarding Tickets

Get ticket manager portal link from commencement website.

Welcome Gladys Glaude,

Welcome to the Sacramento State!

Go to ‘My Account’ to update password and personal information.
Security Question Update

There are no security questions / answers associated with your account. Please update your account with two security questions and answers before continuing.

If you forget your password, we will ask for the answer to your security questions. Here are tips to help you choose a good security question:

Choose an answer that is memorable, but not easy to guess. Your answer can be a complete sentence. You will be required to type your answer exactly as you entered it, in order to reset your password.

1st Security Question* Select one security question
Answer*

2nd Security Question* Select one security question
Answer*

For your security, please make sure the answer to your Security Question are:

1. Something only you know.
2. Not likely to change over time.
3. A minimum of five characters long.
4. Not associated with your login information in any way.

Update
Manage My Tickets

Forward Tickets

These ticket(s) can be forwarded to others or resent to you. Please select the individual ticket(s) that will be forwarded or resent. Maximum of 15 tickets can be forwarded at any time.

*All tickets grayed out and marked with an asterisk next to them currently are unavailable for forwarding at this time.

Step 1: Select Tickets To Be Forwarded

<table>
<thead>
<tr>
<th>Order #</th>
<th>Event</th>
<th>Select</th>
<th>Section</th>
<th>Row Seat Delivery</th>
<th>Times Frwd</th>
</tr>
</thead>
<tbody>
<tr>
<td>4704718</td>
<td>Commencement-Session 5 (5/20/2017)</td>
<td></td>
<td>General</td>
<td>15</td>
<td>1</td>
</tr>
</tbody>
</table>

Page 1 of 1

Proceed To Step 2
Manage My Tickets

Forward Tickets

These ticket(s) can be forwarded to others or resent to you. Please select the individual ticket(s) that will be forwarded or resent. Maximum of 15 tickets can be forwarded at any time.

*All tickets grayed out and marked with an asterisk next to them currently are unavailable for forwarding at this time.

- Please select at least one ticket to transfer.

Step 1: Select Tickets To Be Forwarded

<table>
<thead>
<tr>
<th>Order #</th>
<th>Event</th>
<th>Select</th>
<th>Section</th>
<th>Row</th>
<th>Seat</th>
<th>Delivery</th>
<th>Times Frwd</th>
</tr>
</thead>
<tbody>
<tr>
<td>4704718</td>
<td>Commencement-Session 5 (5/20/2017)</td>
<td>✔️</td>
<td>General</td>
<td>15</td>
<td>1</td>
<td>ETicket/Print At Home</td>
<td>0</td>
</tr>
</tbody>
</table>

Page 1 of 1

Proceed To Step 2
Manage My Tickets

Step 2: Identify Recipient
Now that you have chosen the ticket(s) you want to forward, please identify who will be receiving them.

Tickets are forwarded via email, which contains the selected ticket(s) as an Adobe PDF attachment. The printout of the eTicket(s) in the PDF is required for access to their event(s).

Recipient Information

- Send to the email address in my account.
- Send via email to the following person:

  Based on your selected ticket(s), the size of the PDF attachment containing the ticket(s) could be as big as 80 Kb. Please confirm the recipient mailbox has the available capacity to receive an attachment of this size. If the mailbox cannot receive an attachment this large, then provide another email address that can, or reduce the number of tickets to be emailed in this transaction.

  - Required Fields:
      - First Name:
      - Last Name:
      - Email:

[Proceed To Step 3]
Manage My Tickets

STEP 3: Confirmation & Method of Payment

You have selected to forward the following ticket(s):

<table>
<thead>
<tr>
<th>Order #</th>
<th>Event</th>
<th>Section</th>
<th>Row</th>
<th>Seat</th>
<th>Delivery</th>
<th>Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>4704718</td>
<td>Commencement-Session 5 (5/20/2017) *</td>
<td>General</td>
<td>15</td>
<td>1</td>
<td>ETicket/Print At Home</td>
<td>No</td>
</tr>
</tbody>
</table>

To change your ticket selection, click here: CHANGE TICKET SELECTION

Recipient: gladysg@csus.edu

To change the recipient of these ticket(s), click here: CHANGE RECIPIENT

Note: Forwarding tickets will invalidate any previously received or forwarded ticket(s) generated for the selection(s). Please dispose of those invalid ticket(s) to prevent misunderstanding or misuse.

I, Yes, I understand that forwarding these ticket(s) will invalidate my physical ticket(s), and that I will not be able to gain admission to the event with those invalid ticket(s).

Fees $0.00 (fee waived)

Cancel  Process Now
Manage My Tickets

STEP 4: Ticket Transfer Complete

Your tickets will be emailed shortly.

The ticket(s) were addressed to the following email address: gladysg@csus.edu
If the ticket(s) do not arrive within the next 24 hours, please contact customer service at 916-278-4323.

Transaction Code: 47470
Dear Gladys,

We have sent you eTicket(s) for the following list of upcoming event(s):

<table>
<thead>
<tr>
<th>Event</th>
<th>Event Date</th>
<th>Section</th>
<th>Row</th>
<th>Seat</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commencement-S</td>
<td>5/20/2017</td>
<td>GA</td>
<td>GA1</td>
<td>1</td>
</tr>
</tbody>
</table>

YOUR E-TICKETS ARE ATTACHED TO THIS EMAIL.

IN ORDER TO ENTER THE ARENA, YOU MUST PRINT YOUR TICKETS AND BRING THEM WITH YOU ON THE DAY OF THE EVENT.

This email alone will not be accepted for entry.

If there are problems with your ticket(s):

a) First contact the person who has sent them to you to confirm the ticket(s) are still valid. The person who sent you these ticket(s) is still the owner of them and can forward these same ticket(s) to other recipients at any time prior to the event(s). If the ticket owner forwards these ticket(s) to another recipient after you then these ticket(s) will no longer be valid.

b) If problems still persist, please call (916) 278-4323 during business hours. Provide the customer service representative the following Ticket Forwarding Transaction Code: [Redacted]

If you need the assistance of customer service please contact us via email at: hornettickets@csus.edu or by phone: (916) 278-4323.

Next Steps:
Spring Commencement
Friday, May 19 and Saturday, May 20

All seating is general admission at Golden 1 Center

Sacramento State
Spring Commencement 2017
College of Arts & Letters
Golden 1 Center
Doors open at 12:30PM

SAT. May 20, 2017 1:30PM

CSUS.edu/commencement

Be featured on our live social media feed by using #SacStateGrad

Become an Alumni Association Member.

When you join the Sacramento State Alumni Association you strengthen your ties to your alma mater and connect with fellow Hornets. There are also benefits, events, volunteer opportunities and much more. Show you are HornetProud by getting involved today!

SacStateAlumni.com
Help Center

commencement@csus.edu
(916) 278-4724

hornettickets@csus.edu
(916) 278-4323

csus.edu/commencement