Lessons Learned from 20 Years of Online Teaching & Web Development: The California State University Model



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- *Palma de Mallorca, Spain





Balayan, Batangas (Philippines 2002), Pentax SF1N, Sensia 100

Presentation Outline

- I. Introduction & Computer Background
- II. Using Computer technology in classroom
- III. 1998 Stanford Univ. = fully Online MA
- IV. Web Development & Online Learning
- V. California State University model/context
 - a) Economic context: massive budget cuts
 - b) Enrollment context: increased enrollments
 - c) Online courses as a solution to budget cuts

VI. Conclusion/Discussion



Academic Background

- Immigration Historian: E.S. Ph.D. Berkeley Sacramento State University
 - California State University system
 - Teaching university (BA, MA & 2 Ph.D. Programs)
 - Department of Ethnic Studies: race & ethnicity
 - Legal History of Immigration laws
 - Filipino & Chinese global migration
 - Filipinos in Barcelona, Madrid, Hong Kong
 - Chinese in Madrid and in Prato (Italy)



Computer Background

- Introduction & Background
- Computers: self-taught & 2 years formal
 - 1980 Radio Shack & Mainframes (University Lab)
 - 1985 Compac → 1986 Apple computer!!! (expensive)
 - 1992 Toshiba laptop, etc.
- 1996 Digital Archives (Berkeley)
 - California Digital Archives Project (N.E.H.)
 - Sun SITES: Sun Microsystems
- 1998 Stanford University: fully Online MA
 - Silicon Valley engineers: Tuition = \$50,000



Computer Background

- Early Developer & Adapter of Online Learning (20+ years): 1997 - 2018
 - Self-taught: Learned all the technical skills
 - Built the web pages and web sites
- Web Development & Online Learning
 - Taught & trained other faculty
- Formal computer education (2 yrs. night classes)
 - Microsoft LAN Network Administrator
 - Certificate: Oracle DBA & e-commerce



Just for fun... Salaries Compared: 1998

• CSU Professor (starting) \$48,000

- Ph.D. required

• Java programmer \$50,000

- No college degree required

• Engineer/Programmer \$70,000

College degree (engineer)

- Programmer: no college degree required



Salaries Compared: 1998

• CSU Professor \$48,000

• Java programmer \$50,000

• Engineer/Programmer \$70,000

• Oracle DBA \$100,000

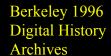


*Left professorship in 2000!

The Early Days of Online Teaching

- Professors <u>did all the work</u>: from start to finish
- 1) Web development & management
 - HTML coding
 - Media creation: photos, audio, video
 - Discussion/"Chat" programs: Java applets
 - FTP & server management
- 2) Content delivery & course management
- Very labor intensive! (2x amount of work)
- Praised for being innovative instructor





Sun SITE *Sun Microsystems



Etinographic Report on the Sikh (East) Indians of the Sacramento Valley,* 1990
Many of the Indians received money from relatives or mortgaged land to pay the fare of Rs. 300-400 from India to North America. Most saw their move as a temporary strategy and planned to return home after making enough money to clear debt or to purchase land. These men usually went by steamship from Calcutta to Hong Kong, a journey of twelve days, and then from Hong Kong to Canada or the United States, another eighteen or nineteen days. As immigration restrictions tightened in Canada, more immigrants came directly to on their way to San Francisco. While they were being detained at the station, on their way to San Francisco. Said: "If a physical individual had such an establishment, he would be arrested by local health authorities."



California, passing through the Angel Island station on their way to San Francisco. While they were being detained at the station, prospective immigrants were housed in barracks, crowded and sometimes unsentary. In 1910, Luther Steward, Acting Commissioner for the Immigration Service in San Francisco said: "If a private individual had such an establishment, he would be arrested by local health authorities."

Around 2000 Indians were in the United States in 1899, mostly students or 1908 and again in 1910, but the numbers were always small in comparison to States peaked during 1907–1908 and again in 1910, but the numbers were always small in comparison to the United States peaked during 1907–1908 and again in 1910, but the numbers were always small in comparison to the United States peaked during 1907–1908 and again in 1910, but the numbers were always small in comparison to state Indian immigration. Each of 1917, prohibiting immigration from an Asian "barred" zone and immigration from Asia, slowly stiffed immigration from an Asian "barred" zone and immigration from Asia, slowly stiffed immigration from Indian Ind





After the passage of the Luce-Celler bill in 1946 immigration increased and between 1945-1965, from India 8907 and from Pakistan 1497 immigrants were admitted. After the Hart-Celler Act of 1965 the number of immigrants from South Asia rose steadily, with around 40,000 immigrants prey are admitted during the decade of the 1990's.





Sun Software, Information & Technology Exchange



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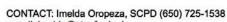
Accessed: July 2018



News Service

NEWS RELEASE

7/24/98



e-mail: imelda@stanford.edu David F. Salisbury, News Service (650) 725-1944

e-mail: david.salisbury@stanford.edu

Stanford offering its first complete online degree program

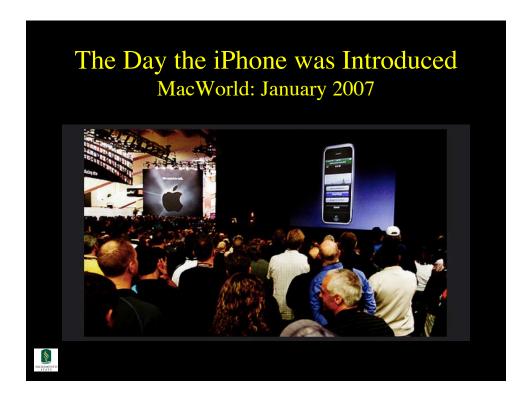
This fall Stanford University will offer its first completely online degree program: a master's in electrical engineering

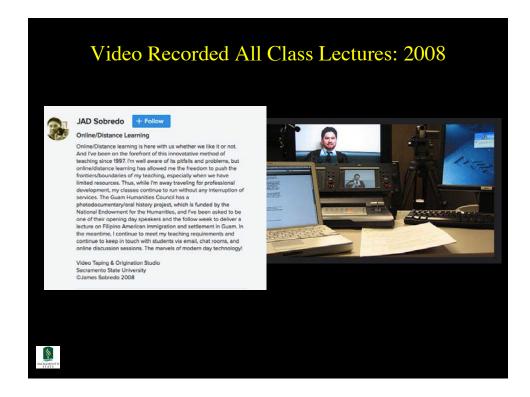
The students accepted into the degree program will compete for graduate admission directly with electrical engineering students who intend to complete their graduate work on campus.











Ethnic Studies Perspective Economics & Class

Economics & Higher Education

- 2001-2002 Recession
 - IT "Bubble" burst → Information Technology world CRASHED
 - Very difficult to get any jobs in IT
 - Cuts to California's state budget
- 2008 Great Recession
 - Collapse of the Housing Market Bubble
 - Officially 12% jobless rates: unofficially ~ 20%
 - Massive cuts to California's state budget



The Problem

Student enrollments were increasing University budgets were being cut

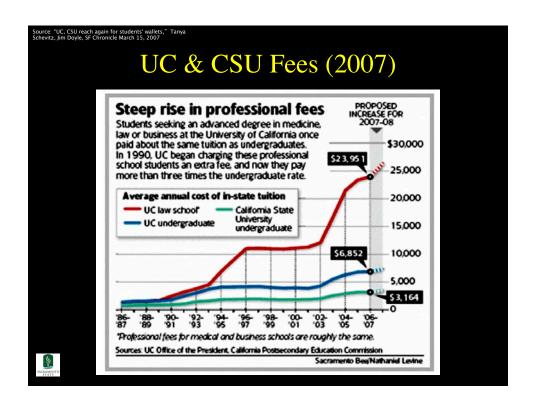
How does the CSU accommodate more students with less funding?



Budget Issues: 2008

- Tuition increased to offset State budget cuts
 - Sacramento State: \$250M ... reduced to \$200M
- Freeze faculty salaries:
 - stagnant salaries for new faculty: new faculty
 will not catch up with those hired 10 years prior
- ONE SOLUTION: Increase online courses
 - Huge CSU investments in online learning
 - PRIVATE COMPANIES (large scale, corporate development) instead of faculty "cottage industry" (small scale development)



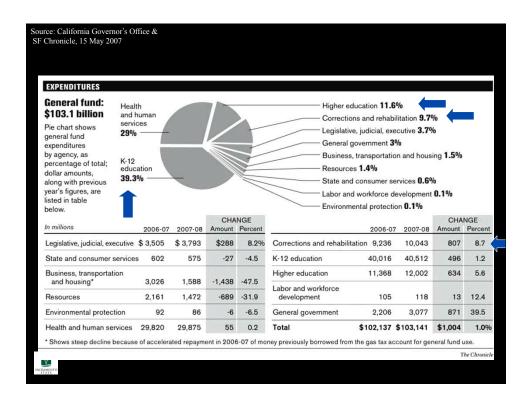


2007 State Budget & Universities

| University of California | California State University |
|--------------------------------|--------------------------------|
| \$12.8 billion 209,00 students | \$4 billion 419,000 students |

SACRAMENTO

Source: UC, CSU reach again for students' wallets Tanya Schevitz, Jim Doyle, Chronicle, March 15, 2007



| 2009-2010 Furlough "cuts" | Full | Associate | Assistant |
|--|-----------|-----------|-----------|
| National | \$108,843 | \$76,566 | \$64,433 |
| Sac State | \$93,800 | \$70,400 | \$64,200 |
| With Furlough (2009-2010) | \$84,420 | \$63,360 | \$57,780 |
| Sources: "Study finds 1.2% Increase," NYT, 11 Ap and The Chronicle for Higher Education (AAUP 20 | | | |

Median Tax to Restore Higher Education: \$32

Stanton Glantz,
San Francisco Chronicle, 24 March 2010



Source: "CSU chancellor bemoans proposed budget cuts," SF Chronicle, January 24, 2008

"World-class prisons & second-class universities"

"What kind of California do we want? I do think we are heading down the road to funding and building world-class prisons and second-class universities"

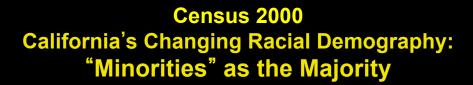
-Chancellor Charles Reed, 1.24.08

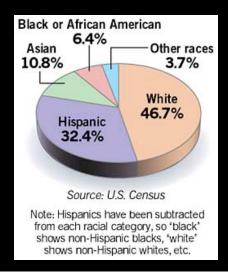


CALIFORNIA BUDGETS: Education vs. Prison (2008)

| Education | Prison |
|------------------------|---------------------|
| | |
| \$10,000 (K-12) | \$48,000 (max.sec.) |
| -State & Federal Funds | \$30,000 (average) |
| \$9,500 (CSU) | \$25,000 (min.sec.) |
| -State Funds & FEES | |









Lessons Learned after 20 Years

- Online teaching <u>still</u> increases workload for faculty—the promised land is an illusion
- Economics matters: budget factors drove online classes → Online courses as a solution to student enrollments & budget cuts
- Race & class matters: online courses are intellectually & financially challenging
- Some online models really do work
- Online courses are our future... regardless



Asian workers now dominate Silicon Valley tech jobs Dan Nakaso • August 12, 2016 at 9:28 pm Asians are now the majority for tech Asian-Americans have grown by double digits and now make up the majority of tech occupations* in the Bay Area. **Compute programmers.** support specialists, system and software developers. Source U.S. Census. Bay Area Asian-Americans make up half of the Bay Area's technology workforce, and their double-digit employment gains came from jobs lost among white tech workers, according to an analysis by this newspaper. . .

