Frequently Asked Questions (FAQ)

- Is the class schedule online? Can I have one mailed to me?
- How do students at CSU Sacramento register for classes?
- <u>Who can I call if I am having problems with My Sac State?</u>
- <u>When should I get a Student Identification Card (One Card)?</u>
- What services are available for One Card users (Why should I get one)?
- Do you offer career counseling services?
- What is the cost of attending Graduate School?
- <u>Is financial assistance available?</u>
- <u>I have been admitted as a "conditionally classified" student. Does this affect the amount of financial aid that I am eligible to receive?</u>
- What scholarships do you offer?
- Does the library offer orientation tours?
- <u>How do I get a SacLink account?</u>
- <u>Where is my class going to be (campus map)?</u>
- <u>Where can I get a campus tour?</u>
- <u>Where can I find information on parking?</u>

Is the class schedule online? Can I have one mailed to me?

Printed class schedules are no longer available. The class schedule is available through your <u>MySacState</u> portal.

What is the cost of a class schedule and can I have one mailed to me?

Printed class schedules are no longer available. Please view the online class schedule at <u>https://www.csus.edu/webpages/schedule.htm</u>.

How do students at CSU Sacramento register for classes?

Newly admitted students and current students use <u>My Sac State</u> to register for classes. New students need to register for a <u>SacLink</u> account in order to access My Sac State.

Who can I call if I am having problems with My Sac State?

Please call the Help line: (916) 278-7337.

When should I get a Student Identification Card (One Card)?

After you have been admitted, new students may obtain a One Card beginning the 1st week of August during fall semester and the 1st week of January during spring semester. You must pay your tuition fees first before obtaining a One Card.

What services are available for One Card users (Why should I get one)?

This card is required for checking out books from the library. Additional information about the One Card can be found on the <u>One Card</u> website.

Do you offer career counseling services?

Yes, Sacramento State offers career counseling to students at the Career Center.

What is the cost of attending Graduate School?

Fees are subject to change. Current fees can be found here: <u>https://www.csus.edu/apply/enrollment-</u> <u>costs-fees/tuition-living-costs/index.html</u>.

Is financial assistance available?

Please visit our <u>Financial Opportunities</u> section for information on a variety of resources available to help finance your graduate program. The <u>Financial Aid Office</u> also has information on Federal and State grants and loans. Graduate Assistant and Teaching Associate positions may be available through individual departments or the Career Center.

I have been admitted as a "conditionally classified" student. Does this affect the amount of financial aid that I am eligible to receive?

Conditionally classified graduate students who enroll in less than 4 units of 200-level coursework per semester are only eligible for financial aid at the UNDERGRADUATE level (\$10,500 annual maximum). In order to be eligible for financial aid at the GRADUATE level (\$18,500 annual maximum), conditionally classified graduate students must enroll in 4 or more units of 200-level coursework per semester. These conditions apply until the requirements to become a fully classified graduate student have been satisfied.

What scholarships do you offer?

Please use the following link to access the Financial Aid office scholarship information <u>https://www.csus.edu/apply/financial-aid-scholarships/index.html</u>. You may also view additional financial opportunities for Graduate Students on our <u>Financial Opportunities</u> page.

Does the library offer orientation tours?

Yes, use this link to take a virtual

tour:<u>http://www.library.csus.edu/services/inst/indiv/vtour/1welcome.htm</u>. For self-guided or guided tours, please call the circulation desk at: (916) 278-6708.

How do I get a Saclink account?

Individual accounts may be requested by admitted or currently enrolled students, faculty (current and emeritus), and staff (current and retired) by accessing the <u>SacLink</u> registration Web page.

Where is my class going to be (campus map)?

This link enables you to view a campus map: http://www.csus.edu/campusmap/

Where can I get a campus tour?

This link describes the campus tour process and allows you to sign up for a tour: https://www.csus.edu/experience/visit/campus-tours/index.html.

Where can I find information on parking?

Weekly and semester parking permits are available for purchase by showing a valid CSU Sacramento One Card at the Bursar's Office (formerly Student Financial Services Center) in Lassen Hall or the UTAPS office in Foley Hall. These locations accept cash, personal check, Visa, MasterCard, and CSU Sacramento One Card as valid forms of payment. Student semester parking permits are also available online through <u>UTAPS Online Services</u>. Parking permits ordered online are mailed to students approximately two weeks prior to the start of the semester. Daily parking permits are available from a daily parking permit machine or at the UTAPS office.