Department of Communication Sciences and Disorders
California State University, Sacramento
Fall, 2017

COURSE#: CSAD 245
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TITLE: Practicum: Speech-Language Assessment
OFFICE HOURS: By appointment

**Please note: Clinical Instructors may have additional requirements not specified in this syllabus. They will review these with you in their individual meetings with you and may provide a separate syllabus with specific requirements.

PLACE OF COURSE IN PROGRAM
This course will generally be taken by graduate students in their third semester of the graduate program in speech pathology. This course provides practice in the administration and interpretation of informal and standardized instruments for assessing speech, language and cognitive problems across the age spectrum, including: planning and completing assessments, interviewing and interpreting historical information, assessment and observation of client with interpretation of findings, making recommendations for follow-up, the sharing of information with the clients and family/caregivers, and the analysis and integration of the information into a written report.

PREREQUISITES
Third semester standing in the graduate program in speech-language pathology or the approval of the instructor is required. In addition, all enrolled students must meet all general clinic requirements, e.g., background check, all medical prerequisites, etc. Refer to the course catalogue and clinic handbook for these prerequisites. This course must be taken concurrently with the corresponding methods course: CSAD 244.

SPECIFIC STUDENT LEARNING OUTCOMES
Upon completion of this course the student will be able to:
1. Select appropriate instruments for use in assessing a variety of clients with speech, hearing, language and/or cognitive problems. These instruments will be assessed during class (CSAD 244) discussions and during the presentation of assessment plans (CSAD 244), as well as when implementing the plan in the client assessment.
2. Administer informal and standardized testing instruments to assess a variety of clients who demonstrate speech, hearing, language and/or cognitive problems in a practiced and skilled manner. This skill will be evaluated during the administration of those instruments with clients.
3. Interpret informal and standardized testing instruments to assess a variety of clients who demonstrate speech, hearing, language and/or cognitive problems. This will be assessed during conferences with the clinical instructor and in the writing of client assessment reports.

4. Effectively explain assessment testing, results, and recommendations to parents/caregivers of clients assessed. This skill will be evaluated during the closing caregiver/client conferences on assessment day by the clinical instructor.

5. Effectively counsel clients and family regarding prevention, intervention, and home programming in communication and hearing disorders. This skill will be evaluated during the closing caregiver/client conferences on assessment day by the clinical instructor.

6. Make appropriate recommendations regarding client needs (remedial goals, referrals, etc.) based on assessment results. This will be assessed during the conference held between the clinical instructor and the clinician immediately following the scoring of tests and in the writing of client assessment reports.

7. Understand and be able to discuss, in writing and verbally, the impact of the speech/hearing/language/cognitive problem on the client’s daily life (school, home, etc.). This information will be assessed via the Diagnostic Summary section of the written report.

REFERENCES
The student will use references in his/her personal library, the clinic supply room and the University library as needed. Please review your notes from CSAD 147 and the Shipley and McAfee book.

ATTENDANCE
Attendance at actual assessments is required. The only exception is a serious emergency. While your assistant can assist you, they cannot be expected to replace you. Every effort will be made to reschedule cancellations no matter who is responsible for the cancellation (you or the client). Each assessment should take you 1 1/2-2 hours. It is hoped that you will get 6-8 hours for the semester (This includes the hours you obtain as the clinician and hours that you obtain as an assistant). As soon as you know about a client cancellation (if you get the call), let Mrs. Reiff know. She can be reached at 916/278-7732 or jeannette.reiff@csus.edu

ASSESSMENT SCHEDULE
Your assessment schedule will be provided to you in class or by email. Each student will be expected to complete 3 assessments that may be spread over several weeks and under one clinical instructor. Be advised that Clinical Instructors may offer students additional assessments to demonstrate competency. Offering additional assessments to demonstrate competency is at the discretion of the Clinical Instructor. All students will be expected to assist their peers and take data or complete other duties, as assigned, on a rotating basis. Modifications should not be made without approval by the class instructor.

ASSESSMENT PLANS
A preliminary copy of the assessment plan you will present in class the week prior to the assigned assessment may be required by your Clinical Instructor. Please adhere to the schedule provided by the Clinical Instructor. Late submission of these preliminary plans will affect your final grade in CSAD 245. A final copy of your assessment plan, including the room # for the assessment, must be given to the clinical instructor (not the class instructor) on the day of the assessment. They usually require that it be placed in the observation room at their station by 9 A.M. A room sign-up sheet will be located in the Scheduler’s Office ahead of time so that you will know in which room your assessment has been scheduled.

Students should have ordered their assessment materials from the Supply Room on the day prior to their assessment. This is part of assessment planning. It is expected that students will have reviewed
the test manuals for administration instructions and scoring procedures. Diagnostic instruments will be shared as needed. Students will be expected to make arrangements between themselves as to the exchange time. The person checking out the materials should be the person checking in the materials. Adequate preparation and planning is another critical element of Professional Behavior.

**SCOPE OF ASSESSMENT AND REPORTS**

This clinic is not designed for in-depth assessment. It is designed as a preliminary form of assessment to determine the need for further assessment, clinic enrollment, or further referral. It is also designed to help students learn to efficiently conduct an assessment, interpret and summarize test results and clinical observations, and develop diagnostic impressions and recommendations in a clear and concise manner, much as they will be expected to do as interns. All reports are to follow the appropriate format (handout).

The first rough draft MUST be electronically submitted (with no personal identifying information) to the Clinical Instructor by 5 P.M. on the Monday immediately following the Friday assessment. Late report submission will be reflected in your Clinical Competency scores and, therefore, have the potential to seriously impact your final grade in this clinic. Some of the Clinical Instructors may prefer a hard copy of your rough draft to the electronic version. Please ask your Clinical Instructors if they will be using the report format presented in class, and, if there are differences, what they are. 48 hour turn-around time on revisions is mandatory. Final reports MUST be mailed to the client within 3 weeks of assessment and MUST NOT exceed 5 pages in length without approval by the Clinic Coordinator (Jeannette Reiff).

**ASSISTANTS**

Most students will also assist in 3 assessments (scheduled—see schedule provided), taking data and assisting their assessment partner (the one doing the assessment) in any way, as requested by the assessment partner. No assessment hours will be earned when assisting unless specified by the Clinical Instructor.

**GRADING POLICY**

Your grade for clinic performance is based on an average of all of the Clinical Competency Forms that your Clinical Instructor completes over all 3+ assessments that you complete, as well as your final Clinical Competency Scores Form.

The Clinical Competency Form will be completed by your clinical instructor after each assessment as a form of formative assessment and feedback. The Clinical Competency Form is separated into three (3) general competency categories: Writing, Assessment, and Professional Behavior. Each general competency area consists of numerous individual items. A passing grade (for clinic that is a B- or higher) may be obtained by achieving a rating of 80% or better on each of the 3 general competency categories, depending on the performance on the Clinical Competency Form for the last assessment completed:

Letter grades are based upon the following:

1. **Grades:** A passing grade for clinic performance is based on each Clinical Competency Form as well as averages of the 3+ Clinical Competency Forms. You should review this form BEFORE clinic starts so that you aware of all items that will become part of your formative and summative assessment for this clinic. The Clinical Competency form will be completed after each assessment. The Assessment Clinical Competency Form is separated into three (3) general competency categories: Writing, Assessment, and Professional Behavior. Each general competency area consists of numerous individual line items.

A passing grade for each clinic is a B- or higher. A passing grade in the Assessment Clinic is obtained by achieving a rating of 80% or better on the average of the total scores of the 3+
assessments, **PROVIDED** that the student achieves; (a) an average rating of 80 or better for each of the 3 general competency categories (Writing, Assessment, and Professional Behavior) across the 3+ assessments and (b) a minimum score of 60 on all individual competency line items on each clinical competency form. **Therefore, any student receiving (a) a rating of 59 or less on any one (or more) specific line item or (b) an average rating of 79 or less for a general competency category will not pass the clinic, even if their average combined total score is a B- grade or higher. In such cases, a grade of C+ will be given for the clinic. A student may receive a passing grade in the clinic after receiving a 59 or lower any one (or more) specific line item on any Clinical Competency form IF the student successfully completes a Performance Improvement Plan directed by their Assessment clinic Clinical Instructor.**

2. Letter grades will be based upon the following:

<table>
<thead>
<tr>
<th>SCORE</th>
<th>GRADE</th>
<th>DESCRIPTION</th>
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<tbody>
<tr>
<td>93 – 100%</td>
<td>A</td>
<td><strong>Exceeds Performance Expectations</strong> &lt;br&gt;(Minimum assistance required) &lt;br&gt;- Clinical skill/behavior well-developed, consistently demonstrated, and effectively implemented &lt;br&gt;- Demonstrates creative problem solving &lt;br&gt;- Clinical Instructor consults and provides guidance on ideas initiated by student</td>
</tr>
<tr>
<td>90 – 92%</td>
<td>A-</td>
<td></td>
</tr>
<tr>
<td>87 – 89%</td>
<td>B+</td>
<td><strong>Meets Performance Expectations</strong> &lt;br&gt;(Minimum to moderate assistance required) &lt;br&gt;- Clinical skill/behavior is developed/implemented most of the time, but needs continued refinement or consistency &lt;br&gt;- Student can problem solve and self-evaluate adequately in-session &lt;br&gt;- Clinical Instructor acts as a collaborator to plan and suggest possible alternatives</td>
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<tr>
<td>83 – 86%</td>
<td>B</td>
<td></td>
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<tr>
<td>80 – 82%</td>
<td>B-</td>
<td></td>
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<tr>
<td>77 – 79%</td>
<td>C+</td>
<td><strong>Needs Improvement in Performance</strong> &lt;br&gt;(Moderate assistance required) &lt;br&gt;- Inconsistently demonstrates clinical skill/behavior &lt;br&gt;- Student’s efforts to modify performance result in varying degrees of success &lt;br&gt;- Moderate and ongoing direction and/or support from Clinical Instructor required to perform effectively</td>
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<tr>
<td>73 – 76%</td>
<td>C</td>
<td></td>
</tr>
<tr>
<td>70 – 72%</td>
<td>C-</td>
<td></td>
</tr>
<tr>
<td>67 – 69%</td>
<td>D+</td>
<td><strong>Needs Significant Improvement in Performance</strong> &lt;br&gt;(Maximum assistance required) &lt;br&gt;- Clinical skill/behavior is beginning to emerge, but is inconsistent or inadequate &lt;br&gt;- Student is aware of need to modify behavior, but is unsure of how to do so &lt;br&gt;- Maximum amount of direction and support from clinical Supervisor required to perform effectively</td>
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<tr>
<td>63 – 66%</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>60 – 62%</td>
<td>D-</td>
<td></td>
</tr>
<tr>
<td>0 – 59%</td>
<td>F</td>
<td><strong>Unacceptable Performance</strong> &lt;br&gt;(Maximum assistance is not effective) &lt;br&gt;- Clinical skill/behavior is not evident most of the time &lt;br&gt;- Student is unaware of need to modify behavior and requires ongoing direct instruction from Clinical Instructor to do so &lt;br&gt;- Specific direction from Clinical Instructor does not alter unsatisfactory performance</td>
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**STUDENTS WHO RECEIVE BELOW A B- ARE CONSIDERED TO HAVE FAILED THE CLINIC.**
CSAD 245 Practice: Speech -- Language Assessment

Standard IV-E, IV-G, IV-H: Contemporary Professional Issues
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: standards of ethical conduct.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: contemporary professional issues and advocacy.

Standard IV-F: Research
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: processes used in research and integration of research principles into evidence-based clinical practice.

Standard V-A: Oral and Written Communication
• The student will demonstrate skill in oral and written or other forms of communication sufficient for entry into professional practice.

Standard IV-B: Basic Human Communication Processes
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: biological bases of human communication.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: neurological bases of human communication.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: acoustic bases of human communication.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: psychological bases of human communication.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: developmental/lifespan bases of human communication.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: linguistic bases of human communication.
• The student will demonstrate the ability to analyze, synthesize and evaluate knowledge re: cultural bases of human communication differences.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)
• The student will demonstrate the ability to conduct screening and prevention procedures in the area of articulation.

Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals
• The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of articulation.

Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures
• The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of articulation.
Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs
- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of articulation.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention
- The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of articulation.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation
- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of articulation.

Standard V-B 1g. Refer clients/patients for appropriate services
- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of articulation.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)
- The student will demonstrate the ability to conduct screening and prevention procedures in the area of fluency.

Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals
- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of fluency.

Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures
- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of fluency.

Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs
- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of fluency.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention
- The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of fluency.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation
- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of fluency.
Standard V-B 1g. Refer clients/patients for appropriate services
- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of fluency.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)
- The student will demonstrate the ability to conduct screening and prevention procedures in the area of voice and resonance.

Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals
- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of voice and resonance.

Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures
- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of voice and resonance.

Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs
- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of voice and resonance.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention
- The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of voice and resonance.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation
- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of voice and resonance.

Standard V-B 1g. Refer clients/patients for appropriate services
- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of voice and resonance.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)
- The student will demonstrate the ability to conduct screening and prevention procedures in the area of receptive and expressive language.

Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals
- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of receptive and expressive language.
Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures

- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of receptive and expressive language.

Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs

- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of receptive and expressive language.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention

- The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of receptive and expressive language.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation

- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of receptive and expressive language.

Standard V-B 1g. Refer clients/patients for appropriate services

- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of receptive and expressive language.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)

- The student will demonstrate the ability to conduct screening and prevention procedures in the area of hearing.

Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals

- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of hearing.

Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures

- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of hearing.

Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs

- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of hearing.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention

- The student will demonstrate the ability to interpret, integrate, and synthesize all information
to develop diagnoses and make appropriate recommendations for intervention in the area of hearing.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation
- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of hearing.

Standard V-B 1g. Refer clients/patients for appropriate services
- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of hearing.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)
- The student will demonstrate the ability to conduct screening and prevention procedures in the area of cognitive aspects.

Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals
- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of cognitive aspects.

Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures
- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of cognitive aspects.

Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs
- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of cognitive aspects.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention
- The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of cognitive aspects.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation
- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of cognitive aspects.

Standard V-B 1g. Refer clients/patients for appropriate services
- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of cognitive aspects.

Standard V-B 1a. Conduct screening and prevention procedures (including prevention activities)
- The student will demonstrate the ability to conduct screening and prevention procedures in
the area of social aspects.

**Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals**
- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of social aspects.

**Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures**
- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of social aspects.

**Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs**
- The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of social aspects.

**Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention**
- The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of social aspects.

**Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation**
- The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of social aspects.

**Standard V-B 1g. Refer clients/patients for appropriate services**
- The student will demonstrate the ability to refer clients/patients for appropriate services in the area of social aspects.
- **Standard V-B 1a. Conduct screening procedures**
- The student will demonstrate the ability to conduct screening procedures in the area of communication modalities.

**Standard V-B 1b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals**
- The student will demonstrate the ability to collect case history information and integrate information from clients/patients, family, caregivers, teachers, relevant others, and other professionals in the area of communication modalities.

**Standard V-B 1c. Select and administer appropriate evaluation procedures, such as behavioral observations nonstandardized and standardized tests, and instrumental procedures**
- The student will demonstrate the ability to select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures in the area of communication modalities.
Standard V-B 1d. Adapt evaluation procedures to meet client/patient needs
• The student will demonstrate the ability to adapt evaluation procedures to meet client/patient needs in the area of communication modalities.

Standard V-B 1e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention
• The student will demonstrate the ability to interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention in the area of communication modalities.

Standard V-B 1f. Complete administrative and reporting functions necessary to support evaluation
• The student will demonstrate the ability to complete administrative and reporting functions necessary to support evaluation in the area of communication modalities.

Standard V-B 1g. Refer clients/patients for appropriate services
• The student will demonstrate the ability to refer clients/patients for appropriate services in the area of communication modalities.

Standard V-B 3a. Communicate effectively, recognizing the needs, values, preferred mode of communication, and cultural/linguistic background of the client/patient, family, caregivers, and relevant others.
• The student will demonstrate the ability to communicate effectively, recognizing the needs, values, preferred mode of communication, and cultural/linguistic background of the client/patient, family, caregivers, and relevant others.

Standard V-B 3b. Collaborate with other professionals in case management.
• The student will demonstrate the ability to collaborate with other professionals in case management.

Standard V-B 3c. Provide counseling regarding communication and swallowing disorders to clients/patients, family, caregivers, and relevant others.
• The student will demonstrate the ability to provide counseling regarding communication and swallowing disorders to clients/patients, family, caregivers, and relevant others.

Standard V-B 3d. Adhere to the ASHA Code of Ethics and behave professionally.
• The student will demonstrate the ability to adhere to the ASHA Code of Ethics and behave professionally.