Department’s policy and procedures regarding student complaints and unlawful conduct

Student complaints regarding policies and procedures and unlawful contact are referred to the Department Chair. The Department Chair meets with the student to discuss the complaint, informing the student prior to the conversation that certain types of information cannot be kept confidential and must be referred to campus or other authorities, including the Equal Opportunity/Title IX office, as appropriate. In cases where resolution of a policy or procedural issue can be resolved at the department level, the Chair meets with individual faculty members, the Curriculum Committee or other applicable Committee(s), and the student, as appropriate, to achieve this. In certain policy and procedure cases, the student and/or faculty members may be referred to the Dean of the College of Health and Human Services.

In cases of unlawful conduct, the Chair and/or Dean contacts appropriate authorities (Equal Opportunity/Title IX Office, Student Affairs Case Management Office, etc).

Sacramento State Human Resources: https://www.csus.edu/hr/departments/equal-opportunity/
Sacramento State Equal Opportunity/Title IX Office: https://www.csus.edu/sexualviolence/

The University takes all complaints of sexual misconduct seriously and offers compassionate support to anyone in the campus community who becomes the victim of sexual assault, sexual harassment, dating or domestic violence, stalking or retaliation.

Such acts are illegal and violate the policies of Sacramento State and the California State University (CSU). Title IX of the Education Amendments of 1972 is a federal law that prohibits sex-based discrimination in education.

Sacramento State Student Affairs Case Management Office: https://www.csus.edu/student/casemanager/staff.html

The Sacramento State Case Managers provide support to students who are in crisis or experiencing unique challenges to their education. Case Managers can coordinate referrals to campus and community resources, and offer follow-up support to address a variety of issues including (but not limited to):

- Housing Insecurity
- Food Insecurity
- Transportation Barriers
- Financial Emergency
- Mental Health and Wellness
- Physical Health and Wellness
- Transitioning back to campus following a hospitalization

Additional Services and Supports

- Assistance with CalFresh Applications
- Student Emergency Housing on campus
- Student Emergency Fund
- Advocacy (for accessing resources)
- Faculty and staff workshops on working with students in distress