

The Art of Intercultural Criticism

1. Remember: Criticism is not compartmentalized.
2. Don't be over cautious with one group over another.
3. Be aware of culturally sensitive areas.
4. Be careful of body height and space.
5. Be aware of voice tone, pace, loudness.
6. Don't talk too much.
7. Criticize in private.
8. Criticize as a group if possible.
9. State situation as a problem, not a criticism.
10. Criticize an action, not a person.
11. Provide positive reinforcement.
12. Listen carefully.
13. Communicate respect.
14. Be courteous and formal.
15. Use humor (but be careful).
16. Inquire after family welfare (but be careful).