Didn't Duo?
Don't let the scammers in

Multi-factor authentication through Duo is the secure way we connect with campus resources.

But a recent scam has been tricking folks - whose accounts may be unknowingly compromised - by sending them Duo push notifications in order to gain control of their access to Sac State systems.
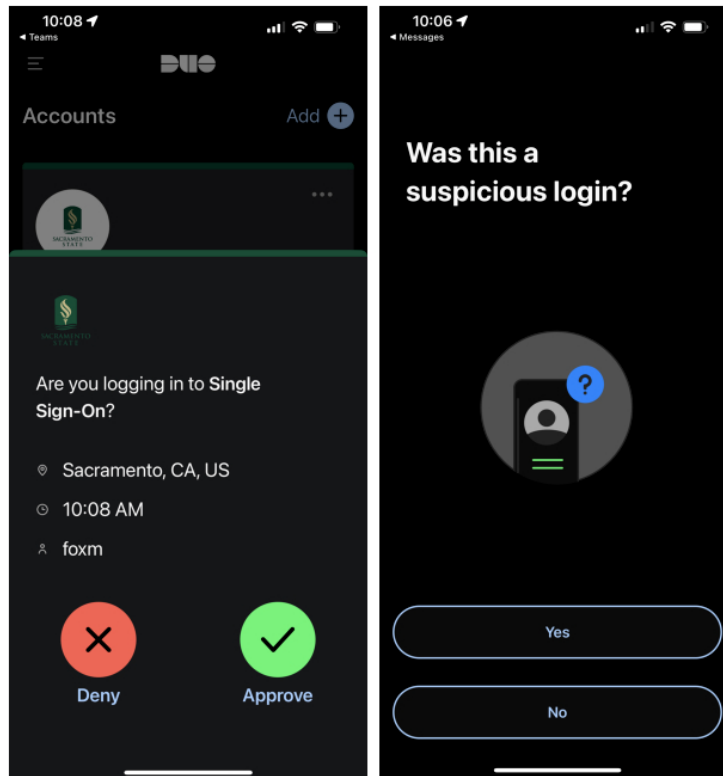
Is my account impacted?

If you've received a Duo push notification that **you did not originate**, it's likely your Sac State account has been compromised. Here's what you need to do:

Protect yourself

Verify all your Duo pushes are ones you initiated. If not, report **any Duo pushes you did not originate** by pressing the "Deny" button, and on the following screen selecting "Yes."

Change your password ASAP

Immediately change your Sac State password and choose something **completely different** than the one you are using.

Need Help?

If you're not sure if your account has been compromised, err on the side of caution and change your password. If you need password reset help or have questions, connect with the IRT Service Desk Team at servicedesk@csus.edu or 916-278-7337.

Your IRT Information Security Team

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