Phone Phishing Scam

We’re receiving reports from numerous employees of a series of scam phone calls received to desk phones (or to personal mobile devices if forwarded from desk phones). The calls from various numbers appear to come from a “Sac State” origin with the familiar 278-XXX prefix.

Upon closer inspection, the calls originate from "Sacramento Stat' (missing the e) and while they are legitimate campus phone numbers, they have been spoofed - an illegal scam intended to gain personal information from you by pretending to be from the actual phone number owner.

What the recording says

The automated recording says it’s from "a police officer" and that you are "involved in a legal issue and your benefits are going to be removed if you don't press 1 to speak to the case officer."

Pressing 1 goes to a "call center."

What you need to do

- Do not call back, follow these fake instructions or provide any information.
- Delete any suspicious voicemails that may be part of this phone spoofing scam.
- If you provided any information, please contact the IRT Service Desk right away at servicedesk@csus.edu or 916-278-7337.

We all count on each other to report suspicious activity as quickly as possible to reduce exposures - and we thank you for staying vigilant!