



SACRAMENTO  
STATE

International Programs &  
Global Engagement

International Admissions

## International Applicant Frequently Asked Questions (FAQs)

### ➤ Will I receive confirmation that you received my application?

Applicants receive two separate emails confirming the application was received. The first email will come from [calstateapply@liaisoncas.com](mailto:calstateapply@liaisoncas.com) confirming your application was received. The second email will be sent from Sacramento State's International Admissions Team, which contains your Sac State ID number, and instructions on setting up your student account. This email is generally sent 2 business days after you've submitted the application online. The email also provides instructions on how and where to submit your supporting documents. If you do not receive an email from Sac State with your ID number, it is incredibly important that you contact us at [intlinfo@csus.edu](mailto:intlinfo@csus.edu). We recommend that you provide your full name, date of birth, and Cal State Apply ID number.

### ➤ How do I create my Sac State email address?

Once you have your Sac State ID, please set up SacLink Account [here](#). **Pro Tip:** Be sure to enter in **only the last 4 digits** of your Sac State ID. If you receive an error message, contact our office at [intlinfo@csus.edu](mailto:intlinfo@csus.edu). Most errors are due to students inadvertently transposing the birth month and day.

### ➤ How do I report my test results to Sacramento State?

**TOEFL:** As countries begin to reopen from the global pandemic, so are [TOEFL iBT](#) test centers. Almost every country has some test centers open, with nearly half of test centers worldwide outside of China reopened. Openings vary by country and depend on the threat of the coronavirus and local government requirements, which are outside of ETS's control. If you want to register for a test, you can [search for currently available test seats in your area](#).

In countries where test center testing remains limited, you can take the test at home with the [TOEFL iBT Special Home Edition](#).

Official TOEFL score reports can be sent to Sacramento State through ETS using school code 004671.

**IELTS:** In response to the global pandemic, [IELTS](#) has introduced the IELTS Indicator, an online test aimed to help students progress their study abroad applications. You can learn more about IELTS Indicator [here](#).

In locations where it is permitted and safe to do so, IELTS testing is going ahead, with additional precautions in place. A full list of countries where the IELTS is open for testing can be found [here](#).

In the case that you are able to take the IELTS at an official testing center, the official IELTS Test Form may be sent from the testing organization through mail directly to Sacramento State at the following address:

ATTN: International Admissions  
International Programs & Global Engagement  
California State University, Sacramento  
6000 J St, Library 1001, MS 6012  
Sacramento, CA - 95819-6012, USA

**Pro Tip:** At this time, we recommend that you submit unofficial copies of your test scores, along with your other supporting documents so that our team may provide an admission decision immediately to [intlinfo@csus.edu](mailto:intlinfo@csus.edu).

➤ **Can I submit unofficial transcripts?**

Unofficial transcripts are accepted for the application review process. Official transcripts must be submitted before the start of the semester. Failure to submit transcripts will prevent you from course registration.

Official transcripts can be mailed to our office or brought to orientation in officially sealed envelopes.

➤ **Can I submit the financial documents after an admission decision is made?**

We recommend that you submit your financial documents along with all of your supporting application documents so that we may issue your electronic Form I-20 with your admission letter. You may also choose to wait until an admission offer is made to submit financial documents.

➤ **How long will it take to receive an admission decision?**

**For undergraduate applicants:** Once our team receives all required documents to review admissibility, an admission decision will be sent via email within 2-3 business days. Please note that sending incomplete and/or illegible documents will delay the admission review process and the team's ability to provide an admission decision in a timely manner.

**For graduate applicants:** Our team ensures your application is complete and ready to be reviewed by the graduate program. Graduate programs release decisions beginning mid-October for spring intake and mid-March for fall intake. Questions regarding your application status may be sent to [intlinfo@csus.edu](mailto:intlinfo@csus.edu).

➤ **What is the tuition breakdown?**

Tuition varies between undergraduate and graduate students. Please visit the [Current Tuition and Fees](#) page for a breakdown. Fees are paid on a semester basis. Payment plans are available and can be discussed when students enroll in coursework for the subsequent term.

➤ **Are there any majors that international students are not eligible to apply to?**

The only program that is currently closed to undergraduate applicants is the Nursing program. All other undergraduate and graduate programs are open to international students.

➤ **Can I speak to an admissions counselor?**

Absolutely! It's easy to connect with our admissions team via email, over phone, or on Zoom. Depending on the letter your surname (last name) begins with, you'll be working with one admissions counselor through the entire application review process, even up until you arrive on campus.

Feel free to email them directly:

Due to COVID-19, the International Admissions office will be conducting all business processes online. Business hours are 8 am – 5 pm (Pacific Standard Time) and staff may be reached via email or Zoom for advising appointments.

Still not sure who to contact?

Email us: [intlinfo@csus.edu](mailto:intlinfo@csus.edu) and we can point you in the right direction.