

# August Winner!



## **Eric Espejo, Student Service Center**

Eric has been with the Student Service Center (SSC) since 2016. Since joining the SSC team, he has illustrated the importance of collaboration, service, inclusivity, integrity, innovation, and wellness in all of his work. For instance, Eric participated in creating the Financial Aid Meter that helps students understand their used, current, and projected financial aid awards. He also constantly reaches out to the home offices SSC works with (i.e. Registrar and Financial Aid office to name a few) to improve the current processes in place and make it more student and staff friendly. As the current Training and Compliance officer in SSC, Eric is in charge of training new staff, re-training current staff, and providing guidance on changes in federal or state laws pertaining to the services we provide in the SSC. In this role, he has helped all members of SSC, including student assistants, collaborate better and improve the services we provide our population. I believe Eric has the qualities of a Shining Star as he continues to share his knowledge and expertise with staff and students.

## August Nominees

### **Kizzy Whitfield, University Union**

Kizzy is a true shining STAR at the University Union. Kizzy, like many of us at the Union, is proudly Made at Sac State. She understands the importance of the college experience and serves others unselfishly. She is passionate and dedicate to serving and working with students. Her daily actions put students first above anything else. She is dedicated to providing her student employees the best "on campus job" experience possible. Kizzy is known for her collaboration with many internal folks in the building, outside departments, clubs and organizations to teach our students about all the resources campus as a whole has to offer. Kizzy has a gift of making ALL of her student employees feel special and our customers feel welcomed in the Union. She takes her time to make personal connections with all 25+ of her employees and constantly checks in with them to ensure their job satisfaction. Her integrity is admirable as she finds unique ways to encourage her staff to have ownership of their jobs. Most importantly Kizzy understands and teaches school, work, life and self-balance and encourages her students to take time for themselves when needed. The Union is genuinely a better place because of Kizzy and her well trained staff. I am honored to supervise her and undoubtedly feel that she is most deserving of this award. Her sense of humor and bright contagious smile provides so much joy to all of those who work with her.