

If you are concerned about a student's *well-being, academic progress, or behavior*, please use the following pathways to connect them with the appropriate Sacramento State resource.

Is the student *in immediate danger or experiencing a medical/mental health crisis*?

YES



IMMEDIATE EMERGENCY!
 CALL 911 on a campus phone or contact the Sacramento State Police Department at (916) 278-6000.

NO

Refer to Appropriate Office

Immigration Enforcement

If you observe or are approached by a *U.S. Immigration and Customs Enforcement (ICE) officer on campus*, or if there are *inquiries regarding immigration status and student rights*

Refer to: Immigration Enforcement Protocols
Contact: Machelles Martin, VP for Human Resources | (916) 278-4400
 Bill Hébert, Dean of Students | (916) 278-6060
 Kristen Tudor, Chief of Staff | (916) 278-7737
After Hours: University Police Department | (916) 278-6000

Health, Mental Health & Wellness

If a student requires *medical care, mental health counseling, or 24/7 virtual support*

Refer to: Student Health, Counseling & Wellness Services (SHCWS)
Resources: Primary Care, Urgent Care, Mental Health Counseling, TimelyCare (after hours virtual support), Nutrition Services and Wellness Coaching.
Contact: (916) 278-6461

Student Conduct Violations

If a student is engaging in *academic misconduct, causing classroom disruptions, or violating the Student Conduct Code* in a manner that *requires formal disciplinary review*

Refer to: Office of Student Conduct
Contact: Submit a conduct report via the department website

Behavioral Concerns

If a student demonstrates *concerning, distressed, or disruptive behavior* that has the *potential to compromise the safety of the campus community, such as threats of harm, talk of suicide, or erratic actions that disrupt University proceedings*

Refer to: Behavioral intervention Team (BIT)
Action: Submit a referral via the department website

Protests & Student Expression

If you have questions regarding *campus demonstrations, marches, or guidance on student expression and safety*

Refer to: Dean of Students Office
Contact: deanofstudents@csus.edu | (916) 278-6060

Basic Needs & Financial Hardship

If a student is *experiencing food insecurity, housing instability, or an urgent financial crisis*

Refer to: C.A.R.E.S. Office
Resources: Basic Needs Resource Center, ASI Food Pantry, and Emergency Housing/Financial Grants.
Contact: cares@csus.edu | (916) 278-5138

Disability Access & Accommodations

If a student requires *academic or housing accommodations due to a temporary or permanent disability*

Refer to: Disability Access Center (DAC)
Contact: dac@csus.edu | (916) 278-6955

Community, Belonging & Identity

If a student is *seeking peer support, identity-based communities, or cultural engagement*

Refer to: Cultural Academic Resource Centers (CARCs)
Resources: Student Support Services and Cultural Programming.
Contact: carc.centers@csus.edu

Learn more at sacstate.me/SAReferralGuide

Mandatory Reporting Requirement

All University employees (except those designated as confidential resources) are required to report any concerns involving sexual misconduct, harassment, discrimination, or stalking to the Office for Equal Opportunity (Title IX).