

Excellence in Student Service – Individual 2021



Patsy Jimenez, Multi-Cultural Center (MCC)

Patsy's dedication and commitment to student success make her more than deserving of this award. Patsy is the Program Coordinator of the Multi-Cultural Center. As Coordinator, she provides services and programming to build a sense of belonging for students and others. She also advocates for inclusive and respectful spaces for students from all backgrounds, offering impactful programming to increase knowledge of culture, diversity and social justice. Additionally, Patsy currently supports the Career Center and provides career advising for students. In this capacity, she offers career guidance to students from various backgrounds, including first-generation professionals.

Patsy collaborates with different campus partners to provide welcoming spaces, affirmation and validation for individuals and student groups. Moreover, she brings tremendous energy, knowledge and flexibility to collaborative efforts that involve various communities and cultures. She is constantly seeking new ways to build capacity with other programs and colleagues. It is her drive and passion for social justice and equity that keep her energized, and that also energizes the people around her to provide quality services for students while being equity-minded.

In her one-one interactions with students, Patsy provides resource referrals, moral and personal support and engagement opportunities. If we had more staff members like Patsy in higher education, more students would take advantage of the resources on campus. Patsy is an exemplary professional and a team player who goes beyond the call to serve students and the Hornet family. She exemplifies care for others, cultural humility and inclusion.

Excellence in Student Service Individual Award Nominees

- Theresa Barajas, Financial Aid & Scholarships
- Amy Brown, Office of the University Registrar
- Eric Espejo, Student Service Center
- Ling Luc, Student Service Center
- Sarah Powers, Office of the University Registrar