

# Welcome to the Hornet Family

Parents & Families Program



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## This presentation will introduce:

- Basic information about Sac State
- The Parents & Families Program
- Transitions you and your student may experience as they begin college
- Services that can help new students
- How to get help when you need it

### *Q&A at the End*



## Sac State currently serves ~31,000 students.

- 56% women, 44% men
- Student : Teacher Ratio = 24:1
- Students from 28 states outside than CA
- Diverse Campus; proud of our diversity
- Hispanic-serving and Asian-Pacific Islander (API)-serving Institute
- 31% first-generation college students
- Most popular majors: Business, Communications, Psychology, Biological Sciences, Criminal Justice
- 64 undergrad majors



### Ethnicity Information

- 34% Hispanic
- 26% White
- 19% Asian American
- 6% Other Multicultural
- 6% African American
- 4% Unknown
- 4% Non-Resident Alien
- 1% Pacific Islander

# Parents & Families Program: Why, How, and Communication

## Q: WHY?

A: Students whose parents are more informed and more involved stay in school and graduate at higher rates.

## Q: HOW?

A: Communications, Events, Customer Service, Parent Ambassadors

## Q: Communications?

A: Monthly E-Newsletter, Bimonthly Town Hall Zooms, Website: [csus.edu/parents](https://csus.edu/parents), [Parent Guide](#), Facebook: @SacStateParents

[Sign up for e-news:](#)

[csus.edu/parents](https://csus.edu/parents) > Click on "Parents" > Click on "Sign Up" button under Newsletter section



## Parents & Families Program Services

### Events

- Move in Days (Aug. 26 & 27, 2021)
- In-Person Parent Lounge – location to be announced

### Customer Service

- Small questions (Ex: Where can I find my student's ID #?)
- Complicated questions: (Ex: mid-semester withdrawal due to emergency)

### Parent Ambassadors = Superstar Volunteers

- Represent you to campus leaders
- Receive annual training; attend Town Hall Zooms
- Provide an email address so you can reach out
- We want you! (description and application at [csus.edu/parents](https://csus.edu/parents))



## Students' Transitions & How You Can Help

- Expect students to feel confused about virtual, hybrid and in-person course offerings.
- Remind students of the basics:
  - *Buy the books. Do the reading.*
  - *Go to class. Do the homework.*
- Encourage students to find ways to be involved:
  - Ex: Join a club
- Encourage self-advocacy and persistence.
- Remind students to establish a relationship with faculty.
- Participate in class.
- Help students navigate the university.
- Remind students about campus resources.
- Encourage students to think outside the box.
- Offer communication tips.
- Listen.

### Tech Tips

- Log in CSUS email with Zoom.us
- Required for students: DUO mobile app for security/authentication
- Take the Hornet Online Learning course in Canvas to learn to use Canvas.
- Remind students to check MySacState, their Student Center, and their Sac State email.

## Resources for Students: In Person and Virtually

### Personal

- [The WELL](#) (mind + body)
- Jobs ([Career Center](#), [UEI](#))

- [Financial Aid; Financial Wellness Office](#)
- Parking – all passes are virtual – using license plate recognition
- Sac State Mobile app: student center, ordering books, register for classes, find roommates

## Academic Resources

- [Academic Advising](#)
- Tutoring ([PARC](#), academic departments, [SmartThinking](#))
- Professors’ office hours
- [Writing Center](#)
- [Math Lab](#)

## Thank You!

### Easy ways you can be involved:

1. Sign up for e-news: [csus.edu/parents](http://csus.edu/parents), click on parents tab, click on “Sign Up” button under Newsletter section.
2. Follow us:  
Facebook [@SacStateParents](#)  
Instagram [@csus.families](#)
3. Check out the Parent Guide at [csus.edu/parents](http://csus.edu/parents), click on parents tab, and open. (Updated 2021 Guide will be online around 7/1.)
4. Join our Town Hall Zooms – advertised on Facebook and in our e-newsletters.
5. Reach out to a Parent Ambassador to learn about what it means to volunteer.

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