# **FAQs**

### **General Questions**

# Q: I am a continuing student, how can I turn in my Veteran Enrollment Certificate after I have registered for Summer and/or Fall 2020?

Please print out the Veteran Enrollment Certificate and fill it out after you have registered for classes. Then <a href="mailto:emailt

## Q: What is the best way to contact the Veterans Success Center if I have any questions or concerns?

Please <u>email us</u> at with your Student ID number along with the VA Education Benefit that you are using and we will respond as soon as possible.

# Q: I am an incoming student, how can I submit documents if I do not have access to technology to convert my documents to PDF?

If you do not have the ability to scan your documents into PDF format, you may use your smart phone to utilize free apps such as Genius Scan, Adobe Scan, etc., to convert your documents in PDF format. Otherwise, you may drop off your paperwork in the drop box located in Lassen Hall 1000 in front of the Student Service Center. Please remember to write your Student ID number on each page you are submitting to ensure proper processing.

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Q: Who do I contact if I have not received my VA education benefit payments? Please call the VA Regional Office in Muskogee, OK @ 1 (888) 442-4551.



### **California Veteran Tuition Fee Waiver Program**

- The Cal Vet Tuition Waiver CANNOT be used for Summer Session and Winter Intersession at Sac State.
- The Cal Vet Tuition Fee Waiver for Veteran dependents waives **mandatory system-wide tuition** at any public institution of higher education.
- At Sac State, it waives tuition, it does NOT waive campus-based mandatory fees.
- It does NOT cover books, parking, or room and board.
- The Veterans Success Center does NOT approve/deny Cal Vet Tuition Fee Waiver, the application needs to be submitted to the County Veteran Service Office.
- Students should renew/re-apply every calendar year for the upcoming academic year.

### **Summer 2020**

#### Q: When can I register for Summer 2020 courses?

Students that receive priority registration can register for courses April 13th. Open registration begins April 20th.

#### Q: How many Summer Sessions are there?

There are 3 summer sessions: First 6-week Session May 26 – July 2 Second 6-week Session July 6 – August 14 Full 12-week Session May 26 – August 14

#### Q: What is considered full-time for each Summer Session?

Full time for each summer session is 4 units.

#### Q: How can I maintain full-time status through the whole summer?

These are the scenarios in which a student can maintain full-time status throughout the summer:

#### Scenario 1

Take a 4 unit course in First 6-week Session Take a 4 unit course in the Second 6-week Session \*This is the easiest way to achieve full-time status across the whole summer.

#### Scenario 2

Take a 3 unit course in the First 6-week Session Take a 3 unit course in the Second 6-week Session Take a 3 unit course in the Full 12-week Session

\*This is how the majority of students maintain full-time status across the whole summer.

#### Scenario 3

Take a 3 unit course in the First 6-week Session Take a 3 unit course in the Second 6-week Session Take a 1 unit course in the Full 12-week Session

\*This can be unlikely as there may not be a 1 unit course offered across the full 12-week session.

## Fall 2020 FAQs

### For continuing students

Q: When can I register for Fall 2020 courses?

Continuing students that receive priority registration will be able to register beginning April 27.

### For new, incoming students

Q: I will be starting at Sac State in Fall 2020, how do I get my VA Education Benefits started? First of all, welcome to Sac State!!! The Veterans Success Center will be ho