

# CRISIS ASSISTANCE AND RESOURCE EDUCATION SUPPORT (CARES)

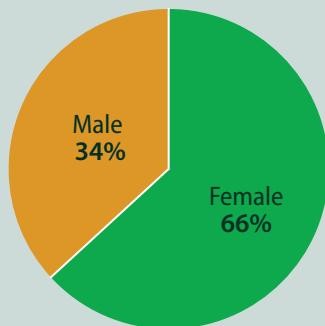
## Who We Are

*The CARES office provides support to students who are in crisis or experiencing unique challenges to their education. It coordinates referrals to campus and community resources and offers follow-up support to address a variety of issues including transportation barriers, mental health & wellness, and physical health & wellness.*

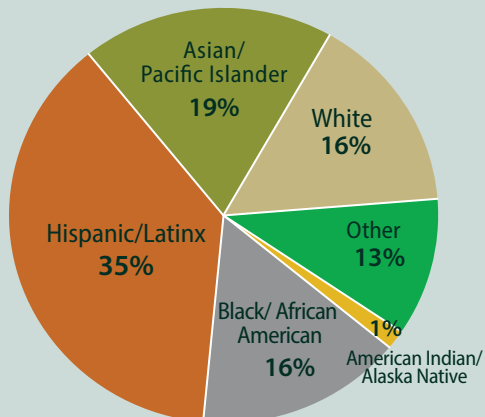
### Demographics for Fall 2018

N=466

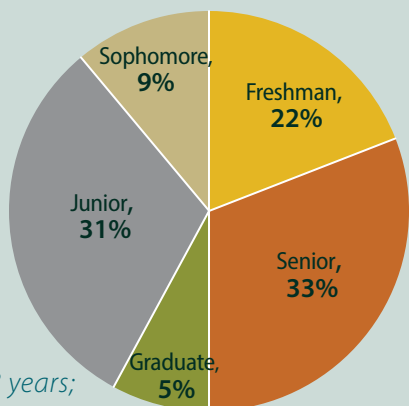
#### Gender



#### Ethnicity



#### Class Level

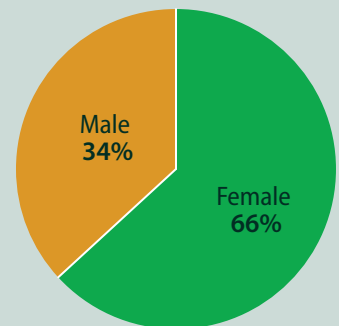


Average age: 23 years;  
Range: 16-60 years

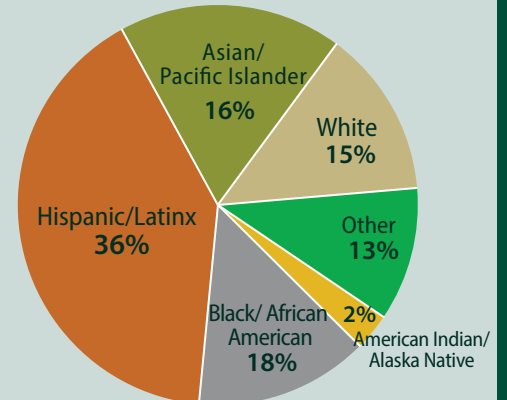
### Demographics for Spring 2019

N=307

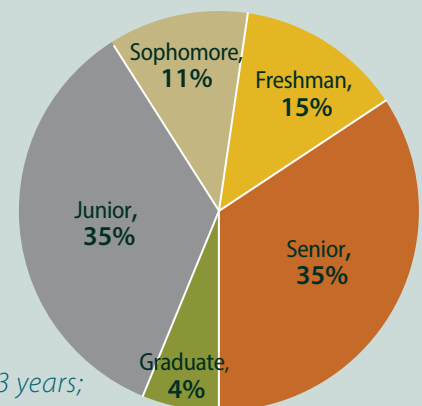
#### Gender



#### Ethnicity



#### Class Level



Average age: 23 years;  
Range: 18-33 years

## Key Performance Indicators

	Fall 2018		Spring 2019	
	Case Management n=160	CalFresh n=287	Case Management n=189	CalFresh n=118
Average Term GPA	2.51	2.93	2.31	2.80
Average Unit Load	12.78	13.56	12.63	13.32
Enrolled in 15+ Units	37%	45%	27%	37%
Full Unit Load	80%	90%	80%	87%
Good Academic Standing	83%	90%	79%	86%
Persisted to Spring 2019	83%	90%	--	--
Persisted to Fall 2019	62%	73%	67%	75%

## Services

- **Basic Needs** – provides a variety of resources to meet the housing, food, clothing, and financial needs of students and hosts events such as professional attire drive, basic needs resource fair, and pop-up pantry.
- **CalFresh Outreach** – helps students with the application, upload documents, advocacy support between the student and the county office, and answer questions along the way.
- **Student Emergency Services (Grant & Housing)**

**Student Emergency Grant** assists students who experience a financial emergency or unanticipated expenses causing short-term financial hardship that requires immediate attention to keep a student in college.

**Student Emergency Housing** is a collaboration between Student Affairs CARES Office and Housing & Residential Life. The program provides short-term housing assistance to students who are unexpectedly displaced from their homes. Students who qualify stay for up to 30 days in the residence halls and receive a meal plan.
- **Case Management** – supports students with different issues and concerning behavior. Health center screening referrals are also provided.
- **Behavior Intervention Assistance** – monitors reports of students of concern and track patterns, behaviors, and disturbances to groups or individuals. A multidisciplinary team performs a threat assessment and determines the appropriate response and mechanisms to intervene and respond to a crisis or concerning behaviors.

